

Hotel Data Sheet

Hotel

Name of hotel	Caribbean World Resort Soma Bay
Official category	5 stars
Official post address	KM 49, Safaga Rd. Soma Bay, Red Sea
Phone	002 3260 801 /20
Fax	
Email	fo@cwr.soma.com
Country	Egypt
Area	Soma Bay

Year of construction	2008
Year of last big renovation	2016
What was renovated?	full
Number of buildings in total	16

TYPE OF CONSTRUCTION	
Bungalows	No
Main building	No
Adjoining building(s)	Yes
Other	

Opening times	24 hours
Spoken languages reception	Arabic / English / German / Russian
Spoken languages animation	Arabic / English / German / Russian
Spoken languages restaurant	Arabic / English
Spoken languages concierge	Arabic / English
Currency/currencies	LE / USD / Euro / English pound
Time zone (difference to GMT)	2

PAYMENT METHODS	
Visa	Yes
American Express	No
Cash (LOCAL currency)	Yes
Cash (OTHER than local currency)	Yes
If yes: WHICH OTHER currency?	USD / Euro / English pound

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Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	Yes
Inclusive	Yes
Against charge	No
Inclusive, against commission	No

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	ATM / 24 hours
Money exchange close to hotel	No
Cash machine in the hotel	Yes
Cash machine close to the hotel	No

Travel Connections

Airport	Hurghada
Distance to airport	45 KM
Taxi costs to airport	50 euro

Next town	Hurghada
Distance to next town	50 KM
Taxi costs to next town	50 euro

Hotelbus/-shuttle			Yes
PLEASE SELECT:	Against charge	<input type="checkbox"/>	Price
			12 euro per person
Hotelbus/-shuttle (frequency per day)		3 times	

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Facilities & General Information

Distance to next supermarket	30 KM
Distance to next hospital	35 KM
Distance to next pharmacy	Inside hotel
Distance to shopping area/center	Inside hotel
Distance to the beach	direct beach
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	3
Elevator/lift	No
Access to all rooms via lift	No
Number of buildings WITH lift	0
Number of buildings WITHOUT lift	16
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				No
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	No
Baby bottle	No		Baby dummy	Yes
Other				
Souvenir shop in hotel		Yes		
Souvenir shop close to hotel		No	Distance to shop	

Parking space				Yes
PLEASE SELECT:	Inclusive	Price per day/week		
Pre-reservation available?	No			

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	21 LE
* Please enclose a price list if possible!		Price per shirt	16 LE

* Please enclose a price list if possible!

Fax service			No
PLEASE SELECT:	?	Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	10 USD
Availability of room service (HH:MM - HH:MM)		08:00 till 02:00	

Medical care in the hotel			Yes
WHAT KIND?			
Nurse	Yes	Doctor	Yes
German speaking	No	Infirmary/sickroom	Yes
If not: WHICH language?	English		
Medical care close to hotel	Yes	German speaking doctor	No
If not: WHICH language?	English		
German speaking doctor can be called if needed	No		

Nightclub/disco in hotel	Yes
Opening hours (from - till)	from 23:00 till 02:00
Opening days	

Games room				Yes
Gaming machines in games room	Billiard / Tennis table			
Indoor theatre	No	Capacity		
Outdoor theatre	Yes	Capacity	500	

Car rental at hotel				No
Price per day, cheapest car category				
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	no sleeveless / no shorts / no slippers dinner time			

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel	?			
Exclusive usage for hotel guests only	?			

Bicycle rental at hotel				No
PLEASE SELECT:	?	Price per day		

Bicycle rental close to the hotel				?
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	2600 sqm
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	3	1,45	Yes	Yes	No	Yes		Yes	3	Yes	3	08:00 till 18:00	
Relax pool (outdoor)	No			?	?	?	?		?		?			
Children's pool	Yes	1	50 cm	Yes	Yes	No	Yes		Yes	3	No		08:00 till 18:00	
Pool with separate children's area	No			?	?	?	?		?		?			
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	No			?	?	?	?		?		?			

Other pool	No	
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Aqua park in the hotel				Yes
PLEASE SELECT:	Inclusive	Price adults per day		
		Price kids per day		
Opening times per day (from - till)	from 10:00 till 12:00 & from 15:00 till 17:00			
Size of aqua park	450 sqm			
Amount of water slides	3			
Aqua park supervised by lifeguard	Yes			
Relax area with sunbeds	Yes			
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?	?			
If included: HOW OFTEN may hotel guests visit?				
Against charge	?			
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				Yes
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Public beach with separate section for the hotel				No
Public beach				No
Hotel's private beach (access only for hotel guests - no other people allowed)				Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	
Length of hotel beach	820 meters

ACCESS TO SEA		
Flatly sloping	Yes	9ok
Steep coast	No	
Other		

Sun terrace in the hotel				Yes
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Waterfront promenade				No
Distance from hotel				
Length of promenade				

Awards & Certificates *(will not be mentioned in the catalogue)*

Top 10 hotels all over egypt (Top Hotelas)204/2015/2016/2017/2019	Info	
Holidaycheck 2019	Info	
Trip advisor 2014/2015	Info	

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	No
Other	

Internet in Public Areas

Internet corner	Yes		
PLEASE SELECT:	Against charge	Price per hour	4 euro
Number of computers	2		

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	Yes		
PLEASE SELECT:	Against charge	Price per hour	4 euro
Available in these areas			

Child-Friendliness

Size in sqm of kidsclub	105
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KIDSCLUB provides:			
Children toilets	Yes	Large relaxation area with mattresses	Yes
Children sinks	Yes	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	No
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Inclusive		Price per hour	

RESTAURANT			
Baby corner in the restaurant	Yes		
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	Yes
Bottle warmer	Yes	Sugar	Yes

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available				Yes
PLEASE SELECT:	Inclusive		Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	?	?

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			No
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables				Yes
Buffet for kids				Yes
PLEASE SELECT:		Inclusive	Price per day	

Early dinner			Yes
PLEASE SELECT:	Inclusive	Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	No handicapped rooms category
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

Conferences & Meetings

Number of conference and meeting rooms (how many?)	3
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
BAHAMAS Ball room	360	300	Yes	Yes	Yes	Yes	Yes	
HAIATI Meeting room	60	16	?	?	?	?	?	Fixed Board Table
TOBAGO Meeting room	50	16	?	?	?	?	?	Fixed Board Table
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	No
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	Yes	Mobile Screen	Yes	TV	Yes	Wireless microphone	Yes
Other equipment							

Conference costs	500 Euro per day	Conference packages	
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Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Inclusive Price
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Inclusive Price

Spa treatment	No
PLEASE SELECT:	Against charge Price

Massage	No
PLEASE SELECT:	Against charge Price

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Inclusive Price

Champagne	No
PLEASE SELECT:	? Price

Other	
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Honeymoon packages (list services)		Price
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Wedding possible	Yes	
Required documents for wedding		
Wedding packages (list services)	please contact hotel one month before	Price

Sparkling wine	Yes
PLEASE SELECT:	Against charge Price

Wine	Yes
PLEASE SELECT:	Against charge Price

Flowers	Yes
PLEASE SELECT:	Against charge Price

Fruit basket	Yes
PLEASE SELECT:	Inclusive Price

Pastries	Yes
PLEASE SELECT:	Inclusive Price

Cake	Yes
PLEASE SELECT:	Inclusive Price

Rooms

Total number of rooms	529		
Non-smoking rooms	Yes	Number of non-smoking rooms	169
Smoking rooms	Yes	Number of smoking rooms	360

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	Promo room	superior garden	superior pool	deluxe sea view	Family Suite Garden	Family Suite Pool	Family Suite Sea view	Caribbean Deluxe Suites
Size in sqm		228	144	66	38	36	13	4
Room type located in bungalow?	No	50	50	50	70	70	70	90
...or located in main building?	No	No	No	No	No	No	No	No
...or located in adjoining building(s)?	No	No	No	No	No	No	No	No
...or other	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sea view	No							
Side sea view	No	No	No	Yes	No	No	Yes	Yes
Garden view	No	No	No	Yes	No	No	Yes	No
Pool view	No	Yes	No	No	Yes	Yes	No	No
Land view	No	No	Yes	No	No	No	No	No
Balcony	No	No	No	No	No	No	No	No
Balcony is furnished	No	?	?	?	?	?	?	?
Terrace	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Terrace is furnished	No	?	?	?	?	?	?	?
Balcony or terrace	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bathtub/WC	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shower/WC	No	No	No	No	No	No	No	No
Bathtub or shower/WC	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bath + shower/WC	No	No	No	No	No	No	No	No
Separate WC	No	No	No	No	No	No	No	No
No. of bathrooms (how many?)	1	No	No	No	No	No	No	No
Hair dryer	No	1	1	1	2	2	2	2
Telephone	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SAT-TV	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Radio	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Internet access	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
W-LAN	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Air conditioning	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ventilator	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Heating	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Refrigerator	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Minibar	No	No	No	No	No	No	No	No
Safe	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
No. of rooms with connecting door	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Carpet	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Tiled floor	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Wooden floor	No	No	No	No	No	No	No	No
Laminate	No	No	No	No	No	No	No	No
2 single beds	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Queen size bed	No	No	No	No	No	No	No	No
King size bed	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Double bed	No	No	No	No	No	No	No	No
Add. bed - original bed	No	No	No	No	No	No	No	No
Add. bed - sofa bed	No	No	No	No	No	No	No	No
Add. bed - rollaway bed	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Add. bed - bunk bed	No	No	No	No	No	No	No	No
Separate bedroom	No	No	No	No	Yes	Yes	Yes	Yes
Combined living-/bedroom	No	No	No	No	No	No	No	Yes
Kitchen/kitchenette	No	No	No	No	No	No	No	Yes
Kitchen utensils	No	No	No	No	No	No	No	Yes
Kettle/tea/coffee	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shampoo	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Lotion	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Soap	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Other								
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	promo room	superior garden	superior pool	deluxe sea view	Family Suite Garden	Family Suite Pool	Family Suite Sea view	Caribbean Deluxe Suites
Number		228	144	66	38	36	13	4
Size in sqm		50	50	50	70	70	70	90
1	No	Yes	Yes	Yes	No	No	No	No
1+1	No	Yes	Yes	Yes	No	Yes	Yes	Yes
2	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2+1	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2+2	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2+3	No	No	No	No	No	No	No	No
3	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3+1	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3+2	No	No	No	No	No	No	No	No
4	No	No	No	No	Yes	Yes	Yes	Yes
4+1	No	No	No	No	No	No	No	No
4+2	No	No	No	No	No	No	No	No
5	No	No	No	No	No	No	No	No
5+1	No	No	No	No	No	No	No	No
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	No	
Wednesday	Yes	Thursday	No	
Friday	Yes	Saturday	No	
Sunday	No			

SAT TV has these German channels ZDF / DW / ARD/COMIC

Air conditioning				Yes
Controlled by hotel	No			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION				
January	Yes	February	Yes	
March	Yes	April	Yes	
May	Yes	June	Yes	
July	Yes	August	Yes	
September	Yes	October	Yes	
November	Yes	December	Yes	

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	Against charge	Price	18 EURO	

Towels change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	No	
Wednesday	Yes	Thursday	No	
Friday	Yes	Saturday	No	
Sunday	No			

W-LAN				Yes
PLEASE SELECT:	Against charge	Price per hour	4 EURO	

Internet access				Yes
PLEASE SELECT:	Against charge	Price per hour	4 EURO	

Heating				Yes
Controlled by hotel	No			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION				
January	Yes	February	Yes	
March	Yes	April	Yes	
May	Yes	June	Yes	
July	Yes	August	Yes	
September	Yes	October	Yes	
November	Yes	December	Yes	

Safe				Yes
PLEASE SELECT:	Inclusive	Price per day		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	Against charge	Price	18 EURO	

F&B

Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	No
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	No
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	No
		All inclusive	Yes
		Times all inclusive (from - till)	10:00 TILL 00:00
		Is the all inclusive offer fully available for guests on their departure day as well?	No

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	CARIBBEAN	7 THEMES	07:00 TILL 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant	KIDS CORNER	KIDS FOOD	07:00 TILL 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	CUBA BAR	SNACKS	13:00 TILL 17:00	Yes	No	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	LA PALMA	ITALIAN	18:30 TILL 21:30	Yes	Yes	Yes							
A-la-carte restaurant	ARABIAN	BBQ	18:30 TILL 21:30	Yes	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	ONCE												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:00 TILL 10:30	Yes	No	Included in AI offer	Yes
Late-riser breakfast	11:00 TILL 12:00	No	Yes	Included in AI offer	Yes
Lunch	12:30 TILL 14:30	Yes	No	Included in AI offer	Yes
Coffee and cake	16:00 TILL 17:00	No	No	Included in AI offer	Yes
Dinner	18:30 TILL 21:00	Yes	No	Included in AI offer	Yes
Late night snack	23:00 TILL 01:00	Yes	No	Included in AI offer	Yes
Icecream	15:00 TILL 17:00	No	No	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes			PLEASE SELECT:	?
Outdoor bar	No			PLEASE SELECT:	?
Pool bar	Yes	JAMICA	10:00 TILL 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	CUBA	10:00 TILL 18:00	PLEASE SELECT:	Included in AI offer
Disco bar	Yes	CARIBBEANO	23:00 TILL 02:00	PLEASE SELECT:	Against Charge
Lobby bar	Yes	ALOHA LOBBY BAR	10:00 TILL 00:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	Yes	ALAA ELDIEN	18:00 TILL 00:00	PLEASE SELECT:	Against Charge
American/international Bar	No			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	Yes	Buffet	?	Menu	Yes
New Year's Eve	Yes	Buffet	?	Menu	Yes
Manager's cocktail	Yes	How often? ONE A WEEK			
Showcooking	?	How often?			
Motto/theme buffet	?	Which themes?			
Food for allergic persons	?	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	No	Fruit juice	No	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	No						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Inclusive	Price
Name of contact person		
Mr ISLAM MOHAMED		
Email of contact person		
recreation@cwrsuma.com		
Number of tennis courts		1

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		Yes
PLEASE SELECT:	Inclusive	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Tennis court close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	No
Clay	No
Hard court	Yes
Synthetic turf	No
Sand	No
Other	

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour
		10 EURO

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of contact person		MrAbdeen Ahmed		
Email of contact person		Info @ Cave – Divers .com		

Surfing				Yes
PLEASE SELECT:		Against charge	Price per hour	
			120 EURO	
Courses offered				Yes
PLEASE SELECT:		Against charge	Price for basic course	
			295 euro	
Certification/license of courses		yes 80 euro		
German speaking surfing teacher				Yes

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered				?
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				?

Other	
-------	--

Water ski				No
PLEASE SELECT:		?	Price	

Paragliding				No
PLEASE SELECT:		?	Price	

Paddle boat				Yes
PLEASE SELECT:		Against charge	Price per hour	
			40 euro	

Other	
-------	--

Water sports center close to hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				Yes
PLEASE SELECT:		Against charge	Price per hour	
			50 euro	
Courses offered				Yes
PLEASE SELECT:		Against charge	Price for basic course	
			295 euro	
Certification/license of courses		yes 40 euro		
German speaking kitesurfing teacher				Yes

Jetski				No
PLEASE SELECT:		?	Price	

Kayak				No
PLEASE SELECT:		?	Price per hour	

Banana boat				No
PLEASE SELECT:		Against charge	Price per ride	

Diving

Diving school in the hotel			Yes
Run by hotel	?	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	71 EURO
Name of diving center	Caves World Divers		
Opening times per day (from - till)	09:00 till 17:00		
Name of contact person	MrAbdeen Ahmed		
Email of contact person	Info @ Cave – Divers .com		

Certification/license of courses	PADI
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Price for open water diver	600 euro
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Hotel's private reef	Yes
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Special diving packages	Yes
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Diving school close to hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of diving center			
Opening times per day (from - till)			
Email of contact person			
Distance to hotel			

German speaking diving teacher	Yes
--------------------------------	-----

Rental of snorkeling	Yes		
PLEASE SELECT:	Against charge	Price per hour	

Shuttle	No		
PLEASE SELECT:	?	Price	

Horseback Riding

Provider in the hotel			Yes
PLEASE SELECT:	Against charge	Price per hour	40 euro
Name of provider			
Website			
Name of contact person			

Provider close to hotel			?
PLEASE SELECT:	?	Price per hour	
Name of provider			
Website			
Email of contact person			
Distance to hotel			

Cycling

Bicycle rental in the hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Name of contact person			

Cycling rental close to hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Email of contact person			
Distance to hotel			

Bicycle storage room	No
----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	No
--------------	----

Brand	
-------	--

Mountain bikes	No
----------------	----

Brand	
-------	--

Other bicycle storage	No
-----------------------	----

What kind?	
------------	--

Bikes for kids	No
----------------	----

Brand	
-------	--

Support wheels available	No
--------------------------	----

Golf

Golf course at the hotel	No
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Run by hotel	?	Run by local provider	?
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PLEASE SELECT:	?	Price	
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Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
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Email of contact person	
-------------------------	--

Hole	
------	--

Par	
-----	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
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Handicap - Men	
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Golf course close to hotel	?
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Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Golf course close to hotel	No
----------------------------	----

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole	
------	--

Par	
-----	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
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PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		
Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		
Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		
Other special offers		

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		
Skiing school		?
Price per course		
Distance to hotel		
Drying room for skiing equipment in the hotel		?

Wellness

General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Global SPA	
Website		
Email of contact person	spaglobal.2009@gmail.com	
Quiet location within hotel		Yes
Water dispenser at all spa areas		Yes
Offer of food (fruit/fitnessfood)		No
Changing cabins with lockers		Yes
Information about services by German speaking personnel		Yes

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		
Spa has a separate reception		Yes
Offer of drinks (fitness drinks)		Yes
Spa is air-conditioned		Yes
Size of treatment rooms	20 sqm	
Spa treatment by German speaking personnel		Yes

Sauna & Swimming Area

Relaxing area with sunbeds				No
PLEASE SELECT:	Inclusive	Price		

Separate sauna for women				Yes
PLEASE SELECT:	Against charge	Price	25 euro / hour	

Jacuzzi				Yes
PLEASE SELECT:	Against charge	Price	25 euro / hour	

Outdoor pool in spa area				No
PLEASE SELECT:	?	Price		

Other				
-------	--	--	--	--

Sauna unisex				No
PLEASE SELECT:	?	Price		

Amount of saunas (how many?)	2			
------------------------------	---	--	--	--

Indoor pool (water temperature at least 28°C)				No
PLEASE SELECT:	?	Price		

Massage shower				Yes
PLEASE SELECT:	Against charge	Price	90 euro	

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage				Yes
PLEASE SELECT:	Against charge	Price	50 euro / hour	

Hot stone massage				Yes
PLEASE SELECT:	Against charge	Price	60 euro / hour	

Hamam				Yes
PLEASE SELECT:	Against charge	Price	70 euro / hour	

Thalasso therapy				No
PLEASE SELECT:	?	Price		

Ayurveda therapy				No
PLEASE SELECT:	?	Price		

Manicure				Yes
PLEASE SELECT:	Against charge	Price	30 euro	

Hair dresser				Yes
PLEASE SELECT:	Against charge	Price	25 euro	

Thai massage				Yes
PLEASE SELECT:	Against charge	Price	65 euro	

Aroma therapy massage				Yes
PLEASE SELECT:	Against charge	Price	60 euro	

Steam bath				Yes
PLEASE SELECT:	Against charge	Price	30 euro	

Balneo therapy				No
PLEASE SELECT:	?	Price		

Diverse facials				Yes
PLEASE SELECT:	Against charge	Price	45 euro	

Pedicure				Yes
PLEASE SELECT:	Against charge	Price	30 euro	

Other				
PLEASE SELECT:	?	Price		

Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name				
Website				
Email of contact person				

EQUIPMENT	
Treadmill	Yes

Bicycle	Yes
---------	-----

Weight bench	Yes
--------------	-----

Other equipment	
-----------------	--

Fitness instructor				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Cooperation(s) with fitness center(s)				?
Kind of cooperation(s)				

Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				

Crosstrainer	Yes
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Rower machine	Yes
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Fitness courses				No
PLEASE SELECT:	?	Price per course		
Course offer				

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	?	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	?	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	?	Archery	No
Beach soccer	No	Water basketball	?	Table tennis	Yes	Billard	Yes
Garden chess	?						
Multifunctional sports court	Yes	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Windows

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Windows 7 professional SP1 64-Bit ver:6.1 B:7601

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Microsoft office 2010 plus ver:14.0.6023.1000