

Hotel Data Sheet

Hotel PS Ralitsa Aqua Club

Name of hotel	PrimaSol Ralitsa Aqua Club
Official category	4*
Official post address	9620 Albena, Bulgaria
Phone	+359 579 62391
Fax	+359 579 62269
Email	ralitsa@albena.bg
Country	Bulgaria
Area	Varna

Year of construction	1968
Year of last big renovation	2014
What was renovated?	rooms, lobby, restaurant etc.
Number of buildings in total	1

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	29
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	from April to October
Spoken languages reception	German, English, Russian, French
Spoken languages animation	German, English, Russian, French
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	
Currency/currencies	BGN
Time zone (difference to GMT)	+2

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
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Price per day	
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Amount of commission	
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Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	8:30 - 17:30
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	350m
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Distance to hotel	200m
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Travel Connections

Airport	Varna International Airport
Distance to airport	40 km
Taxi costs to airport	70 BGN

Next town	Balchik
Distance to next town	8 km
Taxi costs to next town	30 BGN

Hotelbus/-shuttle			No
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	300 m
Bus costs to next town	3 BGN
Bus connection to next town (frequency per hour OR per day)	min 4 times

Facilities & General Information

Distance to next supermarket	300m
Distance to next hospital	600m
Distance to next pharmacy	600m
Distance to shopping area/center	1000m
Distance to the beach	850m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	0
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				Yes
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	Yes
Baby bottle	No		Baby dummy	No
Other				
Souvenir shop in hotel		Yes		
Souvenir shop close to hotel		Yes	Distance to shop	50m

Parking space				Yes
PLEASE SELECT:	Against charge	Price per day/week	10 BGN/day	
Pre-reservation available?	?			

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	4,50 BGN
* Please enclose a price list if possible!		Price per shirt	4,50 BGN

* Please enclose a price list if possible!

Fax service				Yes
PLEASE SELECT:	Against charge		Price per fax	2 BGN

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel			No
WHAT KIND?			
Nurse	?	Doctor	?
German speaking	?	Infirmary/sickroom	?
If not: WHICH language?			
Medical care close to hotel	?	German speaking doctor	?
If not: WHICH language?			
German speaking doctor can be called if needed	?		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				No
Gaming machines in games room				
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category	30 EUR			
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				No
If existing: WHICH dress code?				

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day	5 BGN/hour	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,4	No	Yes	No	No		No		No		8:30-17:30	
Relax pool (outdoor)	Yes	1	1,4	No	Yes	No	No		No		No		8:30-17:30	
Children's pool	Yes	1	0,4	No	Yes	No	No		No		No		8:30-17:30	
Pool with separate children's area	Yes	1	0,4	No	Yes	No	No		No		No		8:30-17:30	
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	1,4	Yes	Yes	No	No		No		No		8:30-17:30	

Other pool	No	
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)	10:00 - 18:00			
Size of aqua park	30 000 m ²			
Amount of water slides	15			
Aqua park supervised by lifeguard	Yes			
Relax area with sunbeds	Yes			
Comments	Lazy/Crazy river			

Aqua park close to the hotel				Yes
Distance	20 m			
Name	Aqua Mania			
Opening times per day (from - till)	10:00-18:00			
Included for hotel guests?	Yes			
If included: HOW OFTEN may hotel guests visit?	unlimited			
Against charge	No			
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN	

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				No
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Public beach with separate section for the hotel				Yes
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				No
PLEASE SELECT:	Against charge	Price per day	3 BGN/day	

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				Yes
PLEASE SELECT:	Against charge	Price per day	3 BGN	

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN	

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	3,5 km
Length of hotel beach	120m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel				No
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Waterfront promenade				Yes
Distance from hotel	850m			
Length of promenade	3,5km			

Holidaycheck Award	Info	2006
	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation	No
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Included Service(s) on Arrival

Welcome drink at reception	No
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	No		
PLEASE SELECT:	?	Price per hour	
Available in these areas	only in the lobby/reception area		

Child-Friendliness

Size in sqm of kidsclub	180
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KIDSClub provides:	
Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	Yes
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots			Yes
PLEASE SELECT:	Inclusive	Price per hour	

RESTAURANT			
Baby corner in the restaurant		Yes	
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	No
Bottle warmer	No	Sugar	Yes

High chairs in the restaurant			Yes
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available			Yes
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	all season

Baby monitor (babyphone) rental			No
PLEASE SELECT:	Against charge	Price per day	10 BGN/day

Babysitter service			No
PLEASE SELECT:	Against charge	Price per hour	10 BGN/hour

Kids restaurant with small chairs and tables			No
Buffet for kids			Yes
PLEASE SELECT:	Inclusive	Price per day	

Early dinner				No
PLEASE SELECT:	?		Price	

Other	
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Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	Yes
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	No
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	No	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

Room decoration	No
PLEASE SELECT:	?
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Inclusive
Price	

Champagne	Yes
PLEASE SELECT:	Inclusive
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	Yes
PLEASE SELECT:	Inclusive
Price	

Wine	Yes
PLEASE SELECT:	Inclusive
Price	

Flowers	No
PLEASE SELECT:	?
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Cake	Yes
PLEASE SELECT:	Inclusive
Price	

Rooms

Total number of rooms	314	
Non-smoking rooms	Yes	Number of non-smoking rooms
Smoking rooms	No	Number of smoking rooms

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	256	5	14	29	10			
Size in sqm	18	35	18	45	16			
Room type located in bungalow?	No	No	No	Yes	No	?	?	?
...or located in main building?	Yes	Yes	Yes	No	Yes	?	?	?
...or located in adjoining building(s)?	No	No	No	No	No	?	?	?
...or other								
Sea view	No	No	No	No	No	?	?	?
Side sea view	No	No	No	No	No	?	?	?
Garden view	Yes	Yes	Yes	Yes	Yes	?	?	?
Pool view	Yes	Yes	Yes	No	Yes	?	?	?
Land view	No	No	No	No	No	?	?	?
Balcony	Yes	Yes	No	Yes	Yes	?	?	?
Balcony is furnished	Yes	Yes	No	Yes	Yes	?	?	?
Terrace	Yes	No	Yes	No	No	?	?	?
Terrace is furnished	Yes	No	Yes	No	No	?	?	?
Balcony or terrace	No	No	No	No	No	?	?	?
Bathtub/WC	No	No	No	No	No	?	?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	?	?	?
Bathtub or shower/WC	No	No	No	No	No	?	?	?
Bath + shower/WC	No	No	No	No	No	?	?	?
Separate WC	No	No	No	Yes	No	?	?	?
No. of bathrooms (how many?)	1	2	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes	?	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	?	?	?
Radio	No	No	No	No	No	?	?	?
Internet access	No	No	No	No	No	?	?	?
W-LAN	No	No	No	No	No	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	?	?	?
Ventilator	No	No	No	No	No	?	?	?
Heating	No	No	No	No	No	?	?	?
Refrigerator	No	No	No	Yes	No	?	?	?
Minibar	Yes	Yes	Yes	No	Yes	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of rooms with connecting door	52							
Carpet	Yes	Yes	Yes	No	Yes	?	?	?
Tiled floor	No	No	No	Yes	No	?	?	?
Wooden floor	No	No	No	No	No	?	?	?
Laminate	No	No	No	No	No	?	?	?
2 single beds	Yes	Yes	Yes	Yes	No	?	?	?
Queen size bed	No	No	No	No	No	?	?	?
King size bed	No	No	No	No	No	?	?	?

Double bed	Yes	No	No	Yes	Yes	?	?	?
Add. bed - original bed	No	No	No	No	No	?	?	?
Add. bed - sofa bed	Yes	Yes	No	Yes	No	?	?	?
Add. bed - rollaway bed	No	No	No	No	No	?	?	?
Add. bed - bunk bed	No	No	No	No	No	?	?	?
Separate bedroom	No	Yes	No	Yes	No	?	?	?
Combined living-/bedroom	No	No	No	No	No	?	?	?
Kitchen/kitchenette	No	No	No	Yes	No	?	?	?
Kitchen utensils	No	No	No	No	No	?	?	?
Kettle/tea/coffee	No	No	No	Yes	No	?	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	?	?	?
Lotion	Yes	Yes	Yes	Yes	Yes	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	?	?	?
Other								
Room name according to DTH-contract	DZ, FUT, FZ	AP	DZY	VI				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DBL	Apartment	SUGAR	A4L	SGL			
	256	5	14	56	10			
	18	35	18	45	16			
	Yes	Yes	Yes	No	Yes	?	?	?
	Yes	Yes	Yes	No	No	?	?	?
	Yes	Yes	Yes	No	Yes	?	?	?
	Yes	Yes	No	No	No	?	?	?
	Yes	Yes	No	Yes	No	?	?	?
	No	No	No	Yes	No	?	?	?
	No	No	No	Yes	No	?	?	?
	No	No	No	Yes	No	?	?	?
	No	No	No	No	No	?	?	?
	No	No	No	No	No	?	?	?
	No	No	No	No	No	?	?	?
	No	No	No	No	No	?	?	?
	No	No	No	No	No	?	?	?
	Room name according to DTH-contract	DZ, FUT, FZ	AP	DZY	VI			
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	Room name according to DTH-contract							

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

W-LAN				No
PLEASE SELECT:	?	Price per hour		

Internet access				No
PLEASE SELECT:	?	Price per hour		

SAT TV has these German channels	ARD, ZDF, RTL, KIKA, Super RTL			
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Air conditioning				Yes
Controlled by hotel	No			
Individually controllable	Yes	If yes: remote control required?	Yes	
Deposit for remote control	No	Amount of deposit		

Heating				No
Controlled by hotel	?			
Individually controllable	?	If yes: remote control required?	?	
Deposit for remote control	?	Amount of deposit		

MONTHS OF OPERATION				
January	No	February	No	
March	No	April	Yes	
May	Yes	June	Yes	
July	Yes	August	Yes	
September	Yes	October	Yes	
November	No	December	No	

MONTHS OF OPERATION				
January	?	February	?	
March	?	April	?	
May	?	June	?	
July	?	August	?	
September	?	October	?	
November	?	December	?	

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Safe				Yes
PLEASE SELECT:	Against charge	Price per day	8 BGN	

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	?	Price		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	?	Price		

F&B

Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	All inclusive	Yes
		Times all inclusive (from - till)	10:00 - 23:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Ralitsa		07:30 - 10:00 12:30 - 14:30 18:00 - 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar		10:00 - 17:30	Yes	No	No	No	No	No	No	No	Yes	No
	Restaurant Rai		11:00 - 16:00	Yes	No	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	Tavern Ralitsa	Bulgarian nation	18:30 - 22:30	Yes	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	7:30 - 10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	No
Lunch	12:30 - 14:00	Yes	No	Included in AI offer	Yes
Coffee and cake	15:00 - 17:00	Yes	No	Included in AI offer	Yes
Dinner	18:00 - 21:00	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	No
Icecream	11:00 - 17:00	Yes	No	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ ? Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes			PLEASE SELECT:	
Outdoor bar	Yes	Snack bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	Pool bar	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	Rai	11:00 - 16:00	PLEASE SELECT:	Included in AI offer
Disco bar	No			PLEASE SELECT:	?
Lobby bar	Yes	Lobby bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	Bar Aqua park	Aqua Mania	10:00 - 18:00	PLEASE SELECT:	Against Charge

F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?		daily	
Motto/theme buffet	Yes	Which themes?		Bulgarian national, World of PrimaSol, Italian, Seafood	
Food for allergic persons	Yes	What kind?		on request	
Diet food/low-fat-food	No	What kind?		Glutenfree	
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel				Yes	
Run by hotel		Yes	Run by local provider		No
PLEASE SELECT:	Against charge	Price	15 €		
Name of contact person					
Email of contact person					
Number of tennis courts		2			

Tennis lessons in the hotel				Yes
PLEASE SELECT:	Against charge	Price per hour	25 €	

Racket/tennis ball rental				Yes
PLEASE SELECT:	Against charge	Price per hour	3 €	

Try-out course				No
PLEASE SELECT:	?	Price		

Tennis court close to hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:	?	Price			
Name of provider					
Website					

TYPE OF FLOOR		
Grass	No	
Clay	Yes	
Hard court	No	
Synthetic turf	No	
Sand	No	
Other		

Flood light				Yes
PLEASE SELECT:	Against charge	Price per hour	18 €	

Water sports center in hotel				No
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of contact person				
Email of contact person				

Surfing				Yes
PLEASE SELECT:	Against charge	Price per hour	18 €	
Courses offered		?		
PLEASE SELECT:	Against charge	Price for basic course	20 €	
Certification/license of courses				
German speaking surfing teacher		No		

Catamaran				No
PLEASE SELECT:	?	Price per hour		
Courses offered		?		
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking catamaran teacher		?		

Other				
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Water ski				Yes
PLEASE SELECT:	Against charge	Price	18 €	

Paragliding				Yes
PLEASE SELECT:	Against charge	Price	25 €	

Paddle boat				Yes
PLEASE SELECT:	Against charge	Price per hour	10 €	

Other				
-------	--	--	--	--

Water sports center close to hotel				Yes
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price		
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:	?	Price per hour		
Courses offered		?		
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking kitesurfing teacher		?		

Jetski				Yes
PLEASE SELECT:	Against charge	Price	25 €	

Kayak				No
PLEASE SELECT:	?	Price per hour		

Banana boat				Yes
PLEASE SELECT:	Against charge	Price per ride	5 €	

Diving

Diving school in the hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of diving center				
Opening times per day (from - till)				
Name of contact person				
Email of contact person				

Certification/license of courses	
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Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of diving center				
Opening times per day (from - till)				
Email of contact person				
Distance to hotel				

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour	
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Shuttle	?
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PLEASE SELECT:	?	Price	
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Horseback Riding

Provider in the hotel				No
PLEASE SELECT:		?	Price per hour	
Name of provider				
Website				
Name of contact person				

Provider close to hotel				Yes
PLEASE SELECT:		Against charge	Price per hour	30 BGN
Name of provider		Riding Club Albena		
Website				
Email of contact person				
Distance to hotel		100 m		

Cycling

Bicycle rental in the hotel				Yes
Run by hotel		Yes	Run by local provider	
PLEASE SELECT:		Against charge	Price per day	25 BGN
Name of provider				
Website				
Name of contact person				

Cycling rental close to hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price per day	
Name of provider				
Website				
Email of contact person				
Distance to hotel				

Bicycle storage room	No
----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	No
Brand	

Mountain bikes	Yes
Brand	

Other bicycle storage	No
What kind?	

Bikes for kids	Yes
Brand	

Support wheels available	No
--------------------------	----

Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	Yes		
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	
Name of golf course	Black Sea Rama		
Website	blacksearama.com		
Name of provider			
Email of contact person			
Distance to hotel	20 km		

Hole	18
Par	72

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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Wellness

General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa		Medika Albena
Website		albena.bg
Email of contact person		
Distance to hotel		

Quiet location within hotel		No
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Spa has a separate reception		Yes
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		No
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		Yes
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Changing cabins with lockers		Yes
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Size of treatment rooms		15 sq/m
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Information about services by German speaking personnel		Yes
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Spa treatment by German speaking personnel		Yes
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Sauna & Swimming Area

Relaxing area with sunbeds	No
PLEASE SELECT:	?
Price	

Separate sauna for women	No
PLEASE SELECT:	?
Price	

Jacuzzi	Yes
PLEASE SELECT:	Against charge
Price	12 BGN

Outdoor pool in spa area	No
PLEASE SELECT:	?
Price	

Other	
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Sauna unisex	Yes
PLEASE SELECT:	Against charge
Price	15 BGN

Amount of saunas (how many?)	
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Indoor pool (water temperature at least 28°C)	Yes
PLEASE SELECT:	Inclusive
Price	

Massage shower	No
PLEASE SELECT:	?
Price	

Classical massage	Yes
PLEASE SELECT:	Against charge
Price	50 BGN

Hot stone massage	Yes
PLEASE SELECT:	Against charge
Price	80 BGN

Hamman	No
PLEASE SELECT:	?
Price	

Thalasso therapy	?
PLEASE SELECT:	?
Price	

Ayurveda therapy	?
PLEASE SELECT:	?
Price	

Manicure	?
PLEASE SELECT:	?
Price	

Hair dresser	?
PLEASE SELECT:	?
Price	

Thai massage	No
PLEASE SELECT:	?
Price	

Aroma therapy massage	Yes
PLEASE SELECT:	Against charge
Price	60 BGN

Steam bath	Yes
PLEASE SELECT:	Against charge
Price	12 BGN

Balneo therapy	?
PLEASE SELECT:	?
Price	

Diverse facials	?
PLEASE SELECT:	?
Price	

Pedicure	?
PLEASE SELECT:	?
Price	

Other	
PLEASE SELECT:	?
Price	

Fitness

Fitness center at the hotel				No	
PLEASE SELECT:	?	Price per day			
Name					
Website					
Email of contact person					
EQUIPMENT					
Treadmill				No	
Bicycle				Yes	
Weight bench				No	
Other equipment					
Fitness instructor				No	
PLEASE SELECT:	?	Price per hour			
Cooperation(s) with fitness center(s)				No	
Kind of cooperation(s)					
Fitness center close to hotel					Yes
PLEASE SELECT:		Inclusive	Price per day		
Name					
Website					
Email of contact person					
Distance to hotel					
Crosstrainer				Yes	
Rower machine				No	
Fitness courses					No
PLEASE SELECT:	?	Price per course			
Course offer					

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)