

Hotel Data Sheet

Hotel PS Ralitsa Aqua Club

Name of hotel	PrimaSol Ralitsa Aqua Club
Official category	4*
Official post address	9620 Albena, Bulgaria
Phone	+359 579 62391
Fax	+359 579 62269
Email	ralitsa@albena.bg
Country	Bulgaria
Area	Varna

Year of construction	1968
Year of last big renovation	2014
What was renovated?	rooms, lobby, restaurant etc.
Number of buildings in total	1

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	29
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	from April to October
Spoken languages reception	German, English, Russian, French
Spoken languages animation	German, English, Russian, French
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	
Currency/currencies	BGN
Time zone (difference to GMT)	+2

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			



Voltage	220 V		
Adapter for German style plug necessary	No	Amount (how many?)	
Adapter for German style plug available in hotel	No		
Inclusive	No	Price per day	
Against charge	No	Amount of commission	
Inclusive, against commission	No		

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	Reception		
Opening times of money exchange (from - till)	8:30 - 17:30		
Money exchange close to hotel	Yes	Distance to hotel	350m
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	200m

Travel Connections

Airport	Varna International Airport
Distance to airport	40 km
Taxi costs to airport	70 BGN

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Next town	Balchik
Distance to next town	8 km
Taxi costs to next town	30 BGN

Distance to closest bus stop	300 m
Bus costs to next town	3 BGN
Bus connection to next town (frequency per hour OR per day)	min 4 times

Hotelbus/-shuttle		No
PLEASE SELECT:	?	Price
Hotelbus/-shuttle (frequency per day)		

Facilities & General Information

Distance to next supermarket	300m
Distance to next hospital	600m
Distance to next pharmacy	600m
Distance to shopping area/center	1000m
Distance to the beach	850m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	No

Laundrette/washing room with self service		No
PLEASE SELECT:	?	Price per wash

Laundry service*		Against charge	Price per trousers	4,50 BGN
PLEASE SELECT:			Price per shirt	4,50 BGN

* Please enclose a price list if possible!

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	0
Further comments	

Fax service		Against charge	Price per fax	2 BGN
PLEASE SELECT:				

Room service		?	Price (e.g. breakfast)	
PLEASE SELECT:				
Availability of room service (HH:MM - HH:MM)				

Kiosk/mini-market in hotel		Yes	
Is a basic baby assortment available?		Yes	
Napkins	Yes	Baby food	No
Baby wipes	Yes	Crema	Yes
Baby bottle	No	Baby dummy	No
Other			
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	50m

Medical care in the hotel		No	
WHAT KIND?			
Nurse	?	Doctor	?
German speaking	?	Infirmary/sickroom	?
If not: WHICH language?			
Medical care close to hotel	?	German speaking doctor	?
If not: WHICH language?			
German speaking doctor can be called if needed	?		

Parking space		Against charge	Price per day/week	10 BGN/day
PLEASE SELECT:				
Pre-reservation available?	?			

Nightclub/disco in hotel		No
Opening hours (from - till)		
Opening days		

Games room				No
Gaming machines in games room				
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category	30 EUR			
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				No
If existing: WHICH dress code?				

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day	5 BGN/hour	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area				
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,4	No	Yes	No	No		No		No		8:30-17:30	
Relax pool (outdoor)	Yes	1	1,4	No	Yes	No	No		No		No		8:30-17:30	
Children's pool	Yes	1	0,4	No	Yes	No	No		No		No		8:30-17:30	
Pool with separate children's area	Yes	1	0,4	No	Yes	No	No		No		No		8:30-17:30	
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	1,4	Yes	Yes	No	No		No		No		8:30-17:30	

Other pool	No														
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)	10:00 - 18:00			
Size of aqua park	30 000 m ²			
Amount of water slides	15			
Aqua park supervised by lifeguard				Yes
Relax area with sunbeds				Yes
Comments	Lazy/Crazy river			

Aqua park close to the hotel				Yes
Distance	20 m			
Name	Aqua Mania			
Opening times per day (from - till)	10:00-18:00			
Included for hotel guests?				Yes
If included: HOW OFTEN may hotel guests visit?	unlimited			
Against charge				No
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN	

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN	

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				No
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Public beach with separate section for the hotel				Yes
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				No

Total length of beach section/coast (beach walks)	3,5 km
Length of hotel beach	120m

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Pool/beach towels				No
PLEASE SELECT:	Against charge	Price per day	3 BGN/day	

Sun terrace in the hotel				No
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Deposit for pool/beach towels				No
Amount of deposit				

Waterfront promenade				Yes
Distance from hotel	850m			
Length of promenade	3,5km			

Change of pool/beach towels				Yes
PLEASE SELECT:	Against charge	Price per day	3 BGN	

Holidaycheck Award		Info	2006
		Info	
		Info	

Additional Services

General

German speaking concierge/guest relation No

Included Service(s) on Arrival

Welcome drink at reception	No
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	No		
PLEASE SELECT:	?	Price per hour	
Available in these areas	only in the lobby/reception area		

Child-Friendliness

Size in sqm of kidsclub 180

KIDSClub provides:

Children toilets	Yes	Large relaxation area with mattresses	Yes
Children sinks	Yes	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:

Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots	Yes		
PLEASE SELECT:	Inclusive	Price per hour	

RESTAURANT

Baby corner in the restaurant	Yes	Hot chocolate	Yes
Microwave	Yes	Water boiler	No
Milk	Yes	Sugar	Yes
Bottle warmer	No		

High chairs in the restaurant	Yes		
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available	Yes		
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	all season

Baby monitor (babyphone) rental	No		
PLEASE SELECT:	Against charge	Price per day	10 BGN/day

Babysitter service	No		
PLEASE SELECT:	Against charge	Price per hour	10 BGN/hour

Kids restaurant with small chairs and tables	No		
Buffet for kids	Yes		
PLEASE SELECT:	Inclusive	Price per day	

Early dinner	No		
PLEASE SELECT:	?	Price	

Other	
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Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	Yes
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	No
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	No	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

Conferences & Meetings

Number of conference and meeting rooms (how many?)

Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs Conference packages

Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT: ?	Price
Upgrade to which room type according DTH-contract?	

Sparkling wine	Yes
PLEASE SELECT: Inclusive	Price

Room decoration	No
PLEASE SELECT: ?	Price

Wine	Yes
PLEASE SELECT: Inclusive	Price

Spa treatment	No
PLEASE SELECT: ?	Price

Flowers	No
PLEASE SELECT: ?	Price

Massage	No
PLEASE SELECT: ?	Price

Fruit basket	Yes
PLEASE SELECT: Inclusive	Price

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT: Inclusive	Price

Pastries	No
PLEASE SELECT: ?	Price

Champagne	Yes
PLEASE SELECT: Inclusive	Price

Cake	Yes
PLEASE SELECT: Inclusive	Price

Other			
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Honeymoon packages (list services)		Price	
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Wedding possible	No	
Required documents for wedding		
Wedding packages (list services)		
	Price	

Rooms

Total number of rooms	314		
Non-smoking rooms	Yes	Number of non-smoking rooms	314
Smoking rooms	No	Number of smoking rooms	0

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
	DBL	Studio	SUGAR	A4L	SGL			
Number	256	5	14	29	10			
Size in sqm	18	35	18	45	16			
Room type located in bungalow?	No	No	No	Yes	No	?	?	?
...or located in main building?	Yes	Yes	Yes	No	Yes	?	?	?
...or located in adjoining building(s)?	No	No	No	No	No	?	?	?
...or other								
Sea view	No	No	No	No	No	?	?	?
Side sea view	No	No	No	No	No	?	?	?
Garden view	Yes	Yes	Yes	Yes	Yes	?	?	?
Pool view	Yes	Yes	Yes	No	Yes	?	?	?
Land view	No	No	No	No	No	?	?	?
Balcony	Yes	Yes	No	Yes	Yes	?	?	?
Balcony is furnished	Yes	Yes	No	Yes	Yes	?	?	?
Terrace	Yes	No	Yes	No	No	?	?	?
Terrace is furnished	Yes	No	Yes	No	No	?	?	?
Balcony or terrace	No	No	No	No	No	?	?	?
Bathub/WC	No	No	No	No	No	?	?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	?	?	?
Bathub or shower/WC	No	No	No	No	No	?	?	?
Bath + shower/WC	No	No	No	No	No	?	?	?
Separate WC	No	No	No	Yes	No	?	?	?
No. of bathrooms (how many?)	1	2	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes	?	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	?	?	?
Radio	No	No	No	No	No	?	?	?
Internet access	No	No	No	No	No	?	?	?
W-LAN	No	No	No	No	No	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	?	?	?
Ventilator	No	No	No	No	No	?	?	?
Heating	No	No	No	No	No	?	?	?
Refrigerator	No	No	No	Yes	No	?	?	?
Minibar	Yes	Yes	Yes	No	Yes	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of rooms with connecting door	52							
Carpet	Yes	Yes	Yes	No	Yes	?	?	?
Tiled floor	No	No	No	Yes	No	?	?	?
Wooden floor	No	No	No	No	No	?	?	?
Laminate	No	No	No	No	No	?	?	?
2 single beds	Yes	Yes	Yes	Yes	No	?	?	?
Queen size bed	No	No	No	No	No	?	?	?
King size bed	No	No	No	No	No	?	?	?

Double bed	Yes	No	No	Yes	Yes	?	?	?
Add. bed - original bed	No	No	No	No	No	?	?	?
Add. bed - sofa bed	Yes	Yes	No	Yes	No	?	?	?
Add. bed - rollaway bed	No	No	No	No	No	?	?	?
Add. bed - bunk bed	No	No	No	No	No	?	?	?
Separate bedroom	No	Yes	No	Yes	No	?	?	?
Combined living-/bedroom	No	No	No	No	No	?	?	?
Kitchen/kitchenette	No	No	No	Yes	No	?	?	?
Kitchen utensils	No	No	No	No	No	?	?	?
Kettle/tea/coffee	No	No	No	Yes	No	?	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	?	?	?
Lotion	Yes	Yes	Yes	Yes	Yes	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	?	?	?
Other								
Room name according to DTH-contract	DZ, FUT, FZ	AP	DZY	VI				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DBL	Apartment	SUGAR	A4L	SGL			
Number	256	5	14	56	10			
Size in sqm	18	35	18	45	16			
1	Yes	Yes	Yes	No	Yes	?	?	?
1+1	Yes	Yes	Yes	No	No	?	?	?
2	Yes	Yes	Yes	No	Yes	?	?	?
2+1	Yes	Yes	No	No	No	?	?	?
2+2	Yes	Yes	No	Yes	No	?	?	?
2+3	No	No	No	Yes	No	?	?	?
3	Yes	Yes	No	Yes	No	?	?	?
3+1	No	No	No	Yes	No	?	?	?
3+2	No	No	No	Yes	No	?	?	?
4	No	No	No	Yes	No	?	?	?
4+1	No	No	No	Yes	No	?	?	?
4+2	No	No	No	No	No	?	?	?
5	No	No	No	No	No	?	?	?
5+1	No	No	No	No	No	?	?	?
Room name according to DTH-contract	DZ, FUT, FZ	AP	DZY	VI				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

W-LAN				No
PLEASE SELECT:	?	Price per hour		

Internet access				No
PLEASE SELECT:	?	Price per hour		

SAT TV has these German channels	ARD, ZDF, RTL, KIKA, Super RTL
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Air conditioning				Yes
Controlled by hotel	No			
Individually controllable	Yes	If yes: remote control required?	Yes	
Deposit for remote control	No	Amount of deposit		

Heating				No
Controlled by hotel	?			
Individually controllable	?	If yes: remote control required?	?	
Deposit for remote control	?	Amount of deposit		

MONTHS OF OPERATION			
January	No	February	No
March	No	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	No	December	No

MONTHS OF OPERATION			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Safe				Yes
PLEASE SELECT:	Against charge	Price per day	8 BGN	

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	?	Price		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	?	Price		

F&B

Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	All inclusive	Yes
		Times all inclusive (from - till)	10:00 - 23:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Ralitsa		07:30 - 10:00 12:30 - 14:30 18:00 - 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar		10:00 - 17:30	Yes	No	No	No	No	No	No	No	Yes	No
	Restaurant Rai		11:00 - 16:00	Yes	No	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	Tavern Ralitsa	Bulgarian nation	18:30 - 22:30	Yes	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu	Included in AI offer	Yes
Breakfast	7:30 - 10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	No
Lunch	12:30 - 14:00	Yes	No	Included in AI offer	Yes
Coffee and cake	15:00 - 17:00	Yes	No	Included in AI offer	Yes
Dinner	18:00 - 21:00	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	No
Icecream	11:00 - 17:00	Yes	No	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board No Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	<input type="checkbox"/> No	PLEASE SELECT:	<input type="checkbox"/> ?
Timings of shifts	<input type="text"/>		

Bars

	Name	Opening hours (from - till) HH:MM - HH:MM	PLEASE SELECT:	Included in AI offer
Indoor bar			PLEASE SELECT:	
Outdoor bar	Snack bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Pool bar	Pool bar	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Rai	11:00 - 16:00	PLEASE SELECT:	Included in AI offer
Disco bar			PLEASE SELECT:	?
Lobby bar	Lobby bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar			PLEASE SELECT:	?
American/international Bar			PLEASE SELECT:	?
Other	Bar Aqua park	Aqua Mania	PLEASE SELECT:	Against Charge

F&B Specials

Christmas	<input type="checkbox"/> No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
New Year's Eve	<input type="checkbox"/> No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
Manager's cocktail	<input type="checkbox"/> No	How often?	<input type="text"/>		
Showcooking	<input type="checkbox"/> Yes	How often?	daily		
Motto/theme buffet	<input type="checkbox"/> Yes	Which themes?	Bulgarian national, World of PrimaSol, Italian, Seafood		
Food for allergic persons	<input type="checkbox"/> Yes	What kind?	on request		
Diet food/low-fat-food	<input type="checkbox"/> No	What kind?	Glutenfree		
Other	<input type="text"/>				
Water bottles given out at the bar	<input type="checkbox"/> No	Amount per day (how many?)	<input type="text"/>		

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
		15 €
Name of contact person		
Email of contact person		
Number of tennis courts	2	

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR

Grass	No
Clay	Yes
Hard court	No
Synthetic turf	No
Sand	No
Other	

Tennis lessons in the hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
		25 €

Racket/tennis ball rental		Yes
PLEASE SELECT:	Against charge	Price per hour
		3 €

Try-out course		No
PLEASE SELECT:	?	Price

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour
		18 €

Water sports center in hotel				No
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of contact person				
Email of contact person				

Surfing				Yes
PLEASE SELECT:	Against charge	Price per hour	18 €	
Courses offered	?			
PLEASE SELECT:	Against charge	Price for basic course	20 €	
Certification/license of courses				
German speaking surfing teacher	No			

Catamaran				No
PLEASE SELECT:	?	Price per hour		
Courses offered	?			
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking catamaran teacher	?			

Other				
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Water ski				Yes
PLEASE SELECT:	Against charge	Price	18 €	

Paragliding				Yes
PLEASE SELECT:	Against charge	Price	25 €	

Paddle boat				Yes
PLEASE SELECT:	Against charge	Price per hour	10 €	

Other				
-------	--	--	--	--

Water sports center close to hotel				Yes
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price		
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:	?	Price per hour		
Courses offered	?			
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking kitesurfing teacher	?			

Jetski				Yes
PLEASE SELECT:	Against charge	Price	25 €	

Kayak				No
PLEASE SELECT:	?	Price per hour		

Banana boat				Yes
PLEASE SELECT:	Against charge	Price per ride	5 €	

Diving

Diving school in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Diving school close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

Certification/license of courses	
----------------------------------	--

German speaking diving teacher	?
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Price for open water diver	
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Rental of snorkeling	?
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Hotel's private reef	?
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PLEASE SELECT:	?	Price per hour
----------------	---	----------------

Special diving packages	?
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Shuttle	?
---------	---

PLEASE SELECT:	?	Price
----------------	---	-------

Horseback Riding

Provider in the hotel		No
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
Name of provider	Riding Club Albena	
Website		
Email of contact person		
Distance to hotel	100 m	

Cycling

Bicycle rental in the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price per day
Name of provider	25 BGN	
Website		
Name of contact person		

Cycling rental close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	No
----------------------	----

Other bicycle storage	No
-----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	No
--------------	----

Brand	
-------	--

Bikes for kids	Yes
----------------	-----

Brand	
-------	--

Mountain bikes	Yes
----------------	-----

Brand	
-------	--

Support wheels available	No
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Golf

Golf course at the hotel	No
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Run by hotel	?	Run by local provider	?
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PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
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Golf course close to hotel	Yes
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Run by hotel	No	Run by local provider	Yes
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PLEASE SELECT:	Against charge	Price	
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Name of golf course	Black Sea Rama
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Website	blacksearama.com
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Name of provider	
------------------	--

Email of contact person	
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Distance to hotel	20 km
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Hole	
------	--

Par	
-----	--

Hole	18
------	----

Par	72
-----	----

Greenfee	?
----------	---

Amount	
--------	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	? Price
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	? Price
Other special offers	

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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Wellness

General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa		Medika Albena
Website		albena.bg
Email of contact person		
Distance to hotel		

Quiet location within hotel		No
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Spa has a separate reception		Yes
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		No
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		Yes
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Changing cabins with lockers		Yes
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Size of treatment rooms		15 sq/m
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Information about services by German speaking personnel		Yes
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Spa treatment by German speaking personnel		Yes
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Sauna & Swimming Area

Relaxing area with sunbeds				No
PLEASE SELECT:	?	Price		

Sauna unisex				Yes
PLEASE SELECT:	Against charge	Price	15 BGN	

Separate sauna for women				No
PLEASE SELECT:	?	Price		

Amount of saunas (how many?)				
------------------------------	--	--	--	--

Jacuzzi				Yes
PLEASE SELECT:	Against charge	Price	12 BGN	

Indoor pool (water temperature at least 28°C)				Yes
PLEASE SELECT:	Inclusive	Price		

Outdoor pool in spa area				No
PLEASE SELECT:	?	Price		

Massage shower				No
PLEASE SELECT:	?	Price		

Other				
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Classical massage				Yes
PLEASE SELECT:	Against charge	Price	50 BGN	

Thai massage				No
PLEASE SELECT:	?	Price		

Hot stone massage				Yes
PLEASE SELECT:	Against charge	Price	80 BGN	

Aroma therapy massage				Yes
PLEASE SELECT:	Against charge	Price	60 BGN	

Hamman				No
PLEASE SELECT:	?	Price		

Steam bath				Yes
PLEASE SELECT:	Against charge	Price	12 BGN	

Thalasso therapy				?
PLEASE SELECT:	?	Price		

Balneo therapy				?
PLEASE SELECT:	?	Price		

Ayurveda therapy				?
PLEASE SELECT:	?	Price		

Diverse facials				?
PLEASE SELECT:	?	Price		

Manicure				?
PLEASE SELECT:	?	Price		

Pedicure				?
PLEASE SELECT:	?	Price		

Hair dresser				?
PLEASE SELECT:	?	Price		

Other				
PLEASE SELECT:	?	Price		

Fitness

Fitness center at the hotel No				Fitness center close to hotel Yes			
PLEASE SELECT:		?	Price per day	PLEASE SELECT:		Inclusive	Price per day
Name				Name			
Website				Website			
Email of contact person				Email of contact person			
Distance to hotel							
EQUIPMENT							
Treadmill				No			
Crosstrainer				Yes			
Bicycle				Yes			
Rower machine				No			
Weight bench				No			
Other equipment							
Fitness instructor				No			
PLEASE SELECT:		?	Price per hour	PLEASE SELECT:		?	Price per course
Course offer							
Cooperation(s) with fitness center(s)				No			
Kind of cooperation(s)							

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which **OPERATING SYSTEM** is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which **VERSION** of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which **SOFTWARE VERSION** was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)