

# Hotel Data Sheet

## Hotel PS Ralitsa Superior

Name of hotel	PrimaSol Ralitsa Superior
Official category	4*
Official post address	9620 Albena, Bulgaria
Phone	+359 579 62230
Fax	+359 579 62505
Email	<a href="mailto:ralitsasuperior@albena.bg">ralitsasuperior@albena.bg</a>
Country	Bulgaria
Area	Varna

Year of construction	1970
Year of last big renovation	2004 - 2018
What was renovated?	
Number of buildings in total	3

TYPE OF CONSTRUCTION	
Bungalows	No
Main building	Yes
Adjoining building(s)	Yes
Other	

Number of bungalows	
Number of adjoining buildings	2

Opening times	from April to October
Spoken languages reception	German, English, Russian
Spoken languages animation	German, English, Russian
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	
Currency/currencies	BGN
Time zone (difference to GMT)	+2

PAYMENT METHODS	
Visa	Yes
American Express	No
Cash (LOCAL currency)	Yes
Cash (OTHER than local currency)	No
If yes: WHICH OTHER currency?	

Master Card	Yes
Debit Card	Yes
Traveler's Check	No



Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	8:30 - 17:30
Money exchange close to hotel	Yes
Cash machine in the hotel	Yes
Cash machine close to the hotel	Yes

Distance to hotel	300m
Distance to hotel	150 m

## Travel Connections

Airport	Varna International Airport
Distance to airport	40 km
Taxi costs to airport	70 BGN

Next town	Balchik
Distance to next town	8 km
Taxi costs to next town	30 BGN

Hotelbus/-shuttle				No
PLEASE SELECT:	?	Price		
Hotelbus/-shuttle (frequency per day)				

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	300 m
Bus costs to next town	3 BGN
Bus connection to next town (frequency per hour OR per day)	min 4 times

## Facilities & General Information

Distance to next supermarket	300m
Distance to next hospital	600m
Distance to next pharmacy	600m
Distance to shopping area/center	1000m
Distance to the beach	850m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	6
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	3
Number of buildings WITHOUT lift	0
Further comments	

Kiosk/mini-market in hotel			Yes
Is a basic baby assortment available?			Yes
Napkins	Yes	Baby food	No
Baby wipes	Yes	Creme	Yes
Baby bottle	No	Baby dummy	No
Other			
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	50m

Parking space				Yes
PLEASE SELECT:	Against charge	Price per day/week	20 BGN/day	
Pre-reservation available?	No			

Laundrette/washing room with self service				No
PLEASE SELECT:	?	Price per wash		

Laundry service*				Yes	
PLEASE SELECT:	Against charge	Price per trousers	4,50 BGN		
* Please enclose a price list if possible!				Price per shirt	4,50 BGN

Fax service				Yes
PLEASE SELECT:	Against charge	Price per fax	2 BGN	

Room service				No
PLEASE SELECT:	?	Price (e.g. breakfast)		
Availability of room service (HH:MM - HH:MM)				

Medical care in the hotel				No
WHAT KIND?				
Nurse	?	Doctor	?	
German speaking	?	Infirmary/sickroom	?	
If not: WHICH language?				
Medical care close to hotel	?	German speaking doctor	?	
If not: WHICH language?				
German speaking doctor can be called if needed	?			

Nightclub/disco in hotel				No
Opening hours (from - till)				
Opening days				

Games room				No
Gaming machines in games room				
Indoor theatre	Yes	Capacity	400	
Outdoor theatre	No	Capacity		

Car rental at hotel					Yes
Price per day, cheapest car category	30 EUR				
Rental of scooter	No	Price per day			

Car rental close to the hotel					No
Distance					
Name					
Website					

Dress code in hotel					No
If existing: WHICH dress code?					

Discotheque at the beach					No
Opening hours (from - till)					
Opening days					
Owned by hotel					?
Exclusive usage for hotel guests only					?

Bicycle rental at hotel					Yes
PLEASE SELECT:	Against charge	Price per day	5 BGN/hour		

Bicycle rental close to the hotel					No
Distance					
Name					
Website					

Pets are allowed					Yes
PLEASE SELECT:	Against charge	Price	20 BGN/day		
If allowed: WHICH pets?					small pets, up to 5 kg

## Pool & Beach

Total size of pool area	
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	Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,4	No	Yes	No	No	No	No	No	No	8:30-18:00	
Relax pool (outdoor)	Yes	2	1,4	No	Yes	No	No	No	No	No	No	8:30-18:00	
Children's pool	Yes	3	0,4	No	Yes	No	No	No	No	No	No	8:30-18:00	
Pool with separate children's area	Yes	2	0,4	No	Yes	No	No	No	No	No	No	8:30-18:00	
Olympic size pool 50 m	No			?	?	?	?	?		?			
Half olympic pool 25 m	No			?	?	?	?	?		?			
Indoor pool	Yes	1	1,4	Yes	Yes	No	No	No	No	No	No	8:30-18:00	

Other pool	No
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Aqua park in the hotel					No
PLEASE SELECT:	?	Price adults per day			
		Price kids per day			
Opening times per day (from - till)					
Size of aqua park					
Amount of water slides					
Aqua park supervised by lifeguard					?
Relax area with sunbeds					?
Comments					

Aqua park close to the hotel					Yes
Distance	50 m				
Name	Aqua Mania				
Opening times per day (from - till)	10:00-18.00				
Included for hotel guests?	Yes				
If included: HOW OFTEN may hotel guests visit?	unlimited				
Against charge	No				
Price adults per day					
Price kids per day					

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			Yes
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels			Yes
PLEASE SELECT:	Against charge	Price per day	3 BGN

Deposit for pool/beach towels			No
Amount of deposit			

Change of pool/beach towels			No
PLEASE SELECT:	Against charge	Price per day	3 BGN

Sunbeds at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at beach			Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN

Parasols at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Total length of beach section/coast (beach walks)	3,5 km
Length of hotel beach	120m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel			No
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Waterfront promenade			Yes
Distance from hotel	800 m		
Length of promenade	3,5km		

## Awards & Certificates *(will not be mentioned in the catalogue)*

Holidaycheck Award	Info	2006
ITS Red Star Award	Info	2010
	Info	

# Additional Services

## General

German speaking concierge/guest relation  Yes

## Included Service(s) on Arrival

Welcome drink at reception  No  
 Luggage service  Yes  
 Bottle of water at the room foc  Yes  
 Fruit basket at the room  No

Snacks on early/late arrival available  Yes  
 Snacks on early/late departure available  Yes  
 Other

## Internet in Public Areas

Internet corner  No  
 PLEASE SELECT:  ?  Price per hour   
 Number of computers

Laptop rental  No  
 PLEASE SELECT:  ?  Price per hour   
 Number of laptops

W-Lan  Yes  
 PLEASE SELECT:  Inclusive  Price per hour   
 Available in these areas  only in the lobby/reception

## Child-Friendliness

Size in sqm of kidsclub  180

**KIDSClub provides:**

Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	Yes
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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**CHILDREN'S PLAYGROUND provides:**

Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots	Yes		
PLEASE SELECT:	Inclusive	Price per hour	

**RESTAURANT**

Baby corner in the restaurant	No		
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	No
Bottle warmer	No	Sugar	Yes

High chairs in the restaurant	Yes		
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available	Yes		
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	?

Baby monitor (babyphone) rental	No		
PLEASE SELECT:	?	Price per day	

Babysitter service	No		
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables	No		
Buffet for kids	Yes		
PLEASE SELECT:	Inclusive	Price per day	

Early dinner	No		
PLEASE SELECT:	?	Price	

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Barrier-free access to pool	No
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Barrier-free access to beach	No
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Barrier-free access to restaurant	No
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	No	Grab rail for WC	No	Barrier-free access to public toilets	No		
Wheelchair accessible terraces	No			Disabled toilet in public areas	No		
Wheelchair accessible balconies	No			Passage bet.room and balcony/terrace accesible	No		
Other							

Which room-type needs to be booked for handicapped people?	DB
Number of rooms (how many?) for handicapped people	1
Size in sqm of rooms for handicapped people	15
Room numbers of rooms for handicapped people	309

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Conference hall		400 seats	Yes	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Price	
Upgrade to which room type according DTH-contract?	

Sparkling wine	Yes
PLEASE SELECT:	Inclusive
Price	

Room decoration	No
PLEASE SELECT:	?
Price	

Wine	Yes
PLEASE SELECT:	Inclusive
Price	

Spa treatment	?
PLEASE SELECT:	?
Price	

Flowers	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Champagne	Yes
PLEASE SELECT:	Inclusive
Price	

Cake	Yes
PLEASE SELECT:	Inclusive
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

## Rooms

Total number of rooms	342		
Non-smoking rooms	Yes	Number of non-smoking rooms	342
Smoking rooms	No	Number of smoking rooms	0

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
	DB	Studio	DBP	DBL				
Number	176	3	67	93				
Size in sqm	15	30	12	16				
Room type located in bungalow?	No	No	No	No	?	?	?	?
...or located in main building?	Yes	Yes	No	No	?	?	?	?
...or located in adjoining building(s)?	No	No	Yes	Yes	?	?	?	?
...or other								
Sea view	No	No	No	No	?	?	?	?
Side sea view	No	No	No	No	?	?	?	?
Garden view	Yes	Yes	Yes	Yes	?	?	?	?
Pool view	Yes	Yes	Yes	No	?	?	?	?
Land view	No	No	No	Yes	?	?	?	?
Balcony	Yes	Yes	Yes	Yes	?	?	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Terrace	Yes	No	No	No	?	?	?	?
Terrace is furnished	Yes	No	No	?	?	?	?	?
Balcony or terrace	Yes	Yes	Yes	Yes	?	?	?	?
Bathtub/WC	No	Yes	No	No	?	?	?	?
Shower/WC	Yes	No	Yes	Yes	?	?	?	?
Bathtub or shower/WC	No	No	No	No	?	?	?	?
Bath + shower/WC	No	No	No	No	?	?	?	?
Separate WC	No	Yes	No	Yes	?	?	?	?
No. of bathrooms (how many?)	1	1	1	1				
Hair dryer	Yes	Yes	Yes	Yes	?	?	?	?
Telephone	Yes	Yes	Yes	Yes	?	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	?	?	?	?
Radio	No	No	No	No	?	?	?	?
Internet access	Yes	Yes	No	Yes	?	?	?	?
Internet Access (via LAN)	No	No	No	No	?	?	?	?
Internet Access (via W-LAN)	No	No	No	No	?	?	?	?
Ventilator	No	No	No	No	?	?	?	?
Heating	No	No	No	No	?	?	?	?
Refrigerator	No	Yes	No	Yes	?	?	?	?
Minibar	No	No	No	No	?	?	?	?
Safe	No	No	No	Yes	?	?	?	?
No. of rooms with connecting door	60			16				
Carpet	No	Yes	No	Yes	?	?	?	?
Tiled floor	Yes	No	Yes	No	?	?	?	?
Wooden floor	No	No	No	No	?	?	?	?
Laminate	No	No	No	No	?	?	?	?
2 single beds	Yes	Yes	Yes	Yes	?	?	?	?
Queen size bed	No	No	No	No	?	?	?	?
King size bed	No	No	No	No	?	?	?	?

Double bed	Yes	No	Yes	?	?	?	?	?
Add. bed - original bed	No	No	No	No	?	?	?	?
Add. bed - sofa bed	Yes	Yes	Yes	Yes	?	?	?	?
Add. bed - rollaway bed	No	No	No	No	?	?	?	?
Add. bed - bunk bed	No	No	No	No	?	?	?	?
Separate bedroom	No	No	No	No	?	?	?	?
Combined living-/bedroom	No	Yes	No	No	?	?	?	?
Kitchen/kitchenette	No	No	No	No	?	?	?	?
Kitchen utensils	No	No	No	No	?	?	?	?
Kettle/tea/coffee	No	No	No	No	?	?	?	?
Shampoo	Yes	Yes	Yes	Yes	?	?	?	?
Lotion	Yes	Yes	Yes	Yes	?	?	?	?
Soap	Yes	Yes	Yes	Yes	?	?	?	?
Other								
Room name according to DTH-contract	DZ /FUT/		DZY	DZL/FT4				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DB	Studio	DBP	DBL	DBI	DBIL		
Number	116	3	67	93	60	16		
Size in sqm	15	30	12	16	30	32		
1	Yes	Yes	Yes	Yes	?	?	?	?
1+1	Yes	Yes	Yes	Yes	?	?	?	?
2	Yes	Yes	Yes	Yes	?	?	?	?
2+1	Yes	Yes	Yes	Yes	?	?	?	?
2+2	Yes	Yes	No	Yes	Yes	Yes	?	?
2+3	No	No	No	No	Yes	Yes	?	?
3	Yes	Yes	Yes	Yes	Yes	Yes	?	?
3+1	No	No	No	No	Yes	Yes	?	?
3+2	No	No	No	No	Yes	Yes	?	?
4	No	No	No	No	Yes	Yes	?	?
4+1	No	No	No	No	No	No	?	?
4+2	No	No	No	No	No	No	?	?
5	No	No	No	No	No	No	?	?
5+1	No	No	No	No	No	No	?	?
Room name according to DTH-contract	DZ		DZY	DBL	FUT	FT4		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Towels change		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Linens change		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	?
Wednesday	?	Thursday	Yes
Friday	?	Saturday	?
Sunday	Yes		

W-LAN		No	
PLEASE SELECT:	?	Price per hour	

Internet access		No	
PLEASE SELECT:	?	Price per hour	

SAT TV has these German channels	ARD, ZDF, RTL, KIKA, Super RTL
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Air conditioning		Yes	
Controlled by hotel	Yes		
Individually controllable	Yes	If yes: remote control required?	Yes
Deposit for remote control	No	Amount of deposit	

Heating		No	
Controlled by hotel	?		
Individually controllable	?	If yes: remote control required?	?
Deposit for remote control	?	Amount of deposit	

MONTHS OF OPERATION			
January	No	February	No
March	No	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	No	December	No

MONTHS OF OPERATION			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

Refrigerator		Yes	
PLEASE SELECT:	Against charge	Price per day	10 BGN

Safe		Yes	
PLEASE SELECT:	Against charge	Price per day	8 BGN

Minibar filled up with drinks at arrival		No	
PLEASE SELECT:	?	Price	

Minibar filled up regularly during the stay		No	
PLEASE SELECT:	?	Price	

# F&B

## Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	All inclusive	Yes
		Times all inclusive (from - till)	10:00 - 23:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Ralitsa Superior		07:30 - 10:00 12:30 - 14:30 18:00 - 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar		10:00 - 17:00	Yes	No	No	No	No	No	No	No	Yes	No
	Restaurant Rai		11:00 - 16:00	Yes	No	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	Tavern Ralitsa	Bulgarian national	18:30 - 22:30	Yes	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu				
Breakfast	7:30 - 10:00	Yes	No	Included in AI offer	Yes		
Late-riser breakfast		?	?	Included in AI offer	?	Included in other forms of board	No
Lunch	12:30 - 14:30	Yes	No	Included in AI offer	Yes	Which?	
Coffee and cake	15:00 - 17:00	Yes	No	Included in AI offer	Yes	Included in other forms of board	No
Dinner	18:00 - 21:00	Yes	No	Included in AI offer	Yes	Which?	
Late night snack		?	?	Included in AI offer	?	Included in other forms of board	No
Icecream	11:00 - 17:00	Yes	No	Included in AI offer	Yes	Included in other forms of board	No
Other		?	?	Included in AI offer	?	Included in other forms of board	?
Meals are operated in different shifts	No	PLEASE SELECT:			?		
Timings of shifts							

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM	PLEASE SELECT:	
Indoor bar				PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	Snack bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	Pool bar	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	Rai	11:00 - 16:00	PLEASE SELECT:	Included in AI offer
Disco bar	No			PLEASE SELECT:	?
Lobby bar	Yes	Lobby bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	Bar Aqua Park	Aqua Mania	10:00 - 18:00	PLEASE SELECT:	Against Charge

## F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	Yes	Amount per day (how many?)		1 time per stay, as welcome drink	

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel				Yes
Run by hotel	Yes	Run by local provider	No	
PLEASE SELECT:	Against charge	Price	15 €	
Name of contact person				
Email of contact person				
Number of tennis courts				

Tennis court close to hotel				?
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of provider				
Website				

#### TYPE OF FLOOR

Grass	No	
Clay	Yes	
Hard court	No	
Synthetic turf	No	
Sand	No	
Other		

Tennis lessons in the hotel				Yes
PLEASE SELECT:	Against charge	Price per hour	25 €	

Racket/tennis ball rental				Yes
PLEASE SELECT:	Against charge	Price per hour	3 €	

Try-out course				No
PLEASE SELECT:	?	Price		

Flood light				Yes
PLEASE SELECT:	Against charge	Price per hour	18 €	

## Water Sports (please enclose information material if possible)

<b>Water sports center in hotel</b>				<b>No</b>
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of contact person				
Email of contact person				

<b>Surfing</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price per hour	18 €	
Courses offered		?		
PLEASE SELECT:	Against charge	Price for basic course	20 €	
Certification/license of courses				
German speaking surfing teacher		<b>No</b>		

<b>Catamaran</b>				<b>No</b>
PLEASE SELECT:	?	Price per hour		
Courses offered		?		
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking catamaran teacher		<b>?</b>		

<b>Other</b>	
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<b>Water ski</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price	18 €	

<b>Paragliding</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price	25 €	

<b>Paddle boat</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price per hour	10 €	

<b>Other</b>	
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<b>Water sports center close to hotel</b>				<b>Yes</b>
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price		
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

<b>Kitesurfing</b>				<b>No</b>
PLEASE SELECT:	?	Price per hour		
Courses offered		?		
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking kitesurfing teacher		<b>?</b>		

<b>Jetski</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price	25 €	

<b>Kayak</b>				<b>No</b>
PLEASE SELECT:	?	Price per hour		

<b>Banana boat</b>				<b>Yes</b>
PLEASE SELECT:	Against charge	Price per ride	5 €	

## Diving

Diving school in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Diving school close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

Certification/license of courses	
----------------------------------	--

German speaking diving teacher	?
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Price for open water diver	
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Rental of snorkeling	?
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Hotel's private reef	?
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PLEASE SELECT:	?	Price per hour
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Special diving packages	?
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Shuttle	?
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PLEASE SELECT:	?	Price
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## Horseback Riding

Provider in the hotel		No
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
		30 BGN
Name of provider	Riding Club Albena	
Website		
Email of contact person		
Distance to hotel	100 m	

## Cycling

Bicycle rental in the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price per day
		25 BGN
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room  No

**WHAT BIKES ARE AVAILABLE?**

Racing bikes  No  
Brand

Mountain bikes  Yes  
Brand

Other bicycle storage  No  
What kind?

Bikes for kids  Yes  
Brand

Support wheels available  No

**Golf**

Golf course at the hotel  No  
Run by hotel  ? Run by local provider  ?  
PLEASE SELECT:  ? Price   
Name of golf course   
Website   
Name of provider   
Email of contact person

Hole   
Par

Greenfee  ?  
Amount

Driving range  ?  
PLEASE SELECT:  ? Price

Handicap - Ladies   
Handicap - Men

Golf course close to hotel  ?  
Run by hotel  ? Run by local provider  ?  
PLEASE SELECT:  ? Price   
Name of golf course   
Website   
Name of provider   
Email of contact person   
Distance to hotel

Golf course close to hotel  Yes  
Run by hotel  No Run by local provider  Yes  
PLEASE SELECT:  Against charge  Price   
Name of golf course  Black Sea Rama  
Website  blacksearama.com  
Name of provider   
Email of contact person   
Distance to hotel  20 km

Hole  18  
Par  72

Greenfee  ?  
Amount

Driving range  ?  
PLEASE SELECT:  ? Price

Handicap - Ladies   
Handicap - Men

Golf course close to hotel  ?  
Run by hotel  ? Run by local provider  ?  
PLEASE SELECT:  ? Price   
Name of golf course   
Website   
Name of provider   
Email of contact person   
Distance to hotel

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	? Price
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	? Price
Other special offers	

## Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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## Wellness

### General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Medika Albena	
Website	albena.bg	
Email of contact person		

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
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Spa has a separate reception		Yes
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		No
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		Yes
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Changing cabins with lockers		Yes
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Size of treatment rooms	15 sq/m	
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Information about services by German speaking personnel		Yes
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Spa treatment by German speaking personnel		Yes
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## Sauna & Swimming Area

Relaxing area with sunbeds	No
PLEASE SELECT:	?
Price	

Separate sauna for women	No
PLEASE SELECT:	?
Price	

Jacuzzi	Yes
PLEASE SELECT:	Against charge
Price	12 BGN

Outdoor pool in spa area	No
PLEASE SELECT:	?
Price	

Other	
-------	--

Sauna unisex	Yes
PLEASE SELECT:	Against charge
Price	17 BGN

Amount of saunas (how many?)	
------------------------------	--

Indoor pool (water temperature at least 28°C)	Yes
PLEASE SELECT:	Inclusive
Price	

Massage shower	No
PLEASE SELECT:	?
Price	

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage	Yes
PLEASE SELECT:	Against charge
Price	50 BGN

Hot stone massage	Yes
PLEASE SELECT:	Against charge
Price	80 BGN

Hamam	No
PLEASE SELECT:	?
Price	

Thalasso therapy	?
PLEASE SELECT:	?
Price	

Ayurveda therapy	?
PLEASE SELECT:	?
Price	

Manicure	?
PLEASE SELECT:	?
Price	

Hair dresser	?
PLEASE SELECT:	?
Price	

Thai massage	No
PLEASE SELECT:	?
Price	

Aroma therapy massage	Yes
PLEASE SELECT:	Against charge
Price	60 BGN

Steam bath	Yes
PLEASE SELECT:	Against charge
Price	12 BGN

Balneo therapy	?
PLEASE SELECT:	?
Price	

Diverse facials	?
PLEASE SELECT:	?
Price	

Pedicure	?
PLEASE SELECT:	?
Price	

Other	
PLEASE SELECT:	?
Price	

## Fitness

Fitness center at the hotel			Yes
PLEASE SELECT:	Inclusive	Price per day	
Name			
Website			
Email of contact person			

Fitness center close to hotel			No
PLEASE SELECT:	?	Price per day	
Name			
Website			
Email of contact person			
Distance to hotel			

EQUIPMENT	
Treadmill	No
Bicycle	Yes
Weight bench	No

Crosstrainer	Yes
Rower machine	No

Other equipment	
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Fitness instructor			No
PLEASE SELECT:	?	Price per hour	

Fitness courses			No
PLEASE SELECT:	?	Price per course	
Course offer			

Cooperation(s) with fitness center(s)			No
Kind of cooperation(s)			

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?		Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)