

# Hotel Data Sheet

## Hotel

Name of hotel	Iti Dolce Vita Sunshine Resort
Official category	4 *
Official post address	Golden Sands, Varna 9007, post box 47
Phone (Reception)	+359 52 385 300
Fax	+359 52 385 301
Email (Sales)	<a href="mailto:sales@dolcevita-hotel.net">sales@dolcevita-hotel.net</a>
Country	Bulgaria
Area	Varna

Year of construction	2011
Year of last big renovation	2011
What was renovated?	-
Number of buildings in total	1

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	0
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	0
Other	no		

Opening times	24 hours
Spoken languages reception	German, English, French, Russian
Spoken languages animation	German, English, French, Russian
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	German, English
Currency/currencies	Bulgarian Levs
Time zone (difference to GMT)	GMT +3 hours

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V		
Adapter for German style plug necessary	No		
Adapter for German style plug available in hotel	No	Amount (how many?)	
Inclusive	No		
Against charge	No	Price per day	
Inclusive, against commission	No	Amount of commission	

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	next to the Reception		
Opening times of money exchange (from - till)			
Money exchange close to hotel	No	Distance to hotel	
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	200 m.

## Travel Connections

Airport	Varna Airport
Distance to airport	25 km.
Taxi costs to airport	on request

Airport 2	Bourgas Airport
Distance to airport 2	130 km.
Taxi costs to airport 2	on request

Next town	Varna
Distance to next town	20 km.
Taxi costs to next town	on request

Distance to closest bus stop	right next to the hotel
Bus costs to next town	about 1.5 EUR
Bus connection to next town (frequency per hour OR per day)	every 15 min.

Hotelbus/-shuttle	No		
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

## Facilities & General Information

Distance to next supermarket	10 m.
Distance to next hospital	10 km.
Distance to next pharmacy	300 m.
Distance to shopping area	300 m.
Distance to the beach	250 m.
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Laundrette/washing room with self service	No		
PLEASE SELECT:	?	Price per wash	

Laundry service*	Yes		
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!			
		Price per shirt	

Maximum number of floors	8
Elevator/lift - 5 lifts	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	0
Further comments	no

Fax service	No		
PLEASE SELECT:	?	Price per fax	

Room service	Yes		
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)	on request		

Kiosk/mini-market in hotel	Yes		
Is a basic baby assortment available?	No		
Napkins	Yes	Baby food	No
Baby wipes	Yes	Creme	Yes
Baby bottle	No	Baby dummy	No
Other			
Souvenir shop in hotel	No		
Souvenir shop close to hotel	Yes	Distance to shop	300 m.

Medical care in the hotel- <b>DOCTORS ON CALL!!</b>	Yes		
WHAT KIND?			
Nurse	No	Doctor (on call)	Yes
German speaking (some of them)	Yes	Infirmary/sickroom	Yes
If not: WHICH language?			
Medical care close to hotel	No	German speaking doctor (on call)	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Parking space	Yes		
PLEASE SELECT:	Against charge	Price per day/week	
Pre-reservation available?	No		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room (against charge)				Yes
Gaming machines in games room	yes			
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel (run by local supplier)				Yes
Price per day, cheapest car category				
Rental of scooter	?	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	during the dinner- long trousers, during the lunch- no swimming suites			

Discotheque at the beach (run by local supplier, not by the hotel)				Yes
Opening hours (from - till)				
Opening days				
Owned by hotel	No			
Exclusive usage for hotel guests only	No			

Bicycle rental at hotel				No
PLEASE SELECT:	?	Price per day		

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

## Pool & Beach

Total size of pool area	8 acres
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	No			No	?	?	?		?		?			
Relax pool (outdoor)	Yes	1	1.60 m.	No	Yes	No	No	0	No	0	No	0		
Children's pool	No			No	?	?	?		?		?			
Pool with separate children's area (in the relax pool)	Yes	1	0.30-0.50 m.	No	Yes	No	No	0	No	0	No	0		
Olympic size pool 50 m	No			No	?	?	?		?		?			
Half olympic pool 25 m	Yes	1	1.50 m.	No	Yes	No	No	0	No	0	No	0		
Indoor pool	Yes	1	1.60 m.	No	Yes	No	No	0	No	0	No	0		

Other pool	No													
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Mini Aqua park in the hotel (3-14 years old)				Yes
PLEASE SELECT:	Inclusive	Price adults per day	-	
		Price kids per day	free	
Opening times per day (from - till)				
Size of aqua park	500 sq.m./ Height: 11m.			
Amount of water slides	4			
Aqua park supervised by lifeguard	Yes			
Relax area with sunbeds	Yes			
Comments	from 3 till 14 years old!!!			

Aqua park close to the hotel				Yes
Distance	1 km.			
Name	Aquapolis			
Opening times per day (from - till)				
Included for hotel guests?	No			
If included: HOW OFTEN may hotel guests visit?				
Against charge	Yes			
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			No
PLEASE SELECT:	?	Price per day	

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel: 200 m (Riviera beach)			Yes
Public beach (Private complex, must pay for sunbeds and parasols)			No
Hotel's private beach (access only for hotel guests - no other people allowed)			No

<b>TYPE OF BEACH</b>	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Deposit for pool/beach towels			No
Amount of deposit			

Change of pool towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at beach			?
PLEASE SELECT:	?	Price per day	

Parasols at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Total length of beach section/coast (beach walks)	3 km.
Length of hotel beach	

<b>ACCESS TO SEA</b>	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel			Yes
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Waterfront promenade			Yes
Distance from hotel	300 m.		
Length of promenade	3 km.		

## Awards & Certificates *(will not be mentioned in the catalogue)*

Booking.com	Info	Guest Review Awards 2015
Holidaycheck Award	Info	Quality Selection 2012/ Award 2014 & 2015
TUI	Info	Top Quality 2015
Schauinsland	Info	TOP Hotel Partner 2014 & 2015
Trip Advisor	Info	Recommended Hotel

# Additional Services

## General

German speaking concierge/guest relation  Yes

## Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

## Internet in Public Areas

Internet corner				Yes
PLEASE SELECT:	Against charge	Price per hour	on request	
Number of computers	2			

Laptop rental				No
PLEASE SELECT:	?	Price per hour		
Number of laptops				

W-Lan				Yes
PLEASE SELECT:	Inclusive	Price per hour		
Available in these areas	Lobby, Bar salon			

## Child-Friendliness

Size in sqm of kidsclub	40 sqm
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**KIDSCLUB provides:**

Children toilets	Yes	Large relaxation area with mattresses	No
Children sinks	Yes	Lockable cupboards	No
Large windows	No	TV	No
Chairs for children	Yes	DVD-Player	No
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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**CHILDREN'S PLAYGROUND provides:**

Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots	Yes		
PLEASE SELECT:	Inclusive	Price per hour	

**RESTAURANT**

Baby corner in the restaurant	No	Hot chocolate	No
Microwave	No	Water boiler (during the breakfast)	Yes
Milk (during the breakfast)	Yes	Sugar	Yes
Bottle warmer	No		

High chairs in the restaurant	Yes		
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available	Yes		
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	?	?

Baby monitor (babyphone) rental	No		
PLEASE SELECT:	?	Price per day	

Babysitter service	No		
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables	No		
Buffet for kids	No		
PLEASE SELECT:	?	Price per day	

Early dinner	No		
PLEASE SELECT:	?	Price	

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	Yes	Access to pool accessible <i>(not to the</i>	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	?
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	Double superior room
Number of rooms (how many?) for handicapped people	1
Size in sqm of rooms for handicapped people	36 sqm
Room numbers of rooms for handicapped people	125

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Bar salon	300 sqm	250	Yes	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	No	DVD player	No
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer (Multimedia)	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	No	Microphone (normal)	No
Divisible wall	No	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs	against charge	Conference packages	
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## Wedding & Honeymoon

<b>Room upgrade</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	
Upgrade to which room type according DTH-contract?	

<b>Sparkling wine</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Room decoration</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Wine</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Spa treatment</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Flowers</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Massage</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Fruit basket</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Dinner at Thematic restaurant</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Inclusive</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Pastries</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Champagne</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Cake</b>	<b>Yes</b>
PLEASE SELECT: <span style="background-color: #008080; color: white; padding: 2px;">Against charge</span> <span style="background-color: #ffff00; padding: 2px;">Price</span>	

<b>Other</b>	
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<b>Honeymoon packages (list services)</b>	<b>Price</b>	
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<b>Wedding possible</b>	<b>Yes</b>	
<b>Required documents for wedding</b>		
<b>Wedding packages (list services)</b>	<b>Price</b>	

## Rooms

<b>Total number of rooms</b>	291	<b>Number of non-smoking rooms</b>	291
<b>Non-smoking rooms</b>	<b>Yes</b>	<b>Number of smoking rooms</b>	0
<b>Smoking rooms</b>	<b>No</b>		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
	Number	172	59	29	14	18		
Size in sqm	32 sqm	32 sqm	36 sqm	48 sqm	56 sqm			
Room type located in bungalow?	No	No	No	No	No		?	?
...or located in main building?	Yes	Yes	Yes	Yes	Yes		?	?
...or located in adjoining building(s)?	No	No	No	No	No		?	?
...or other								
Sea view	No	Yes	No	No	No		?	?
Side sea view	No	No	No	No	No		?	?
Garden view	Yes	No	Yes	Yes	Yes		?	?
Pool view	No	No	No	No	No		?	?
Land view	No	No	No	No	No		?	?
Balcony	Yes	Yes	Yes	Yes	Yes		?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes		?	?
Terrace	No	No	No	No	No		?	?
Terrace is furnished	No	No	No	No	No		?	?
Balcony or terrace	No	No	No	No	No		?	?
Bathtub/WC	No	No	No	No	No		?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes		?	?
Bathtub or shower/WC	Yes	Yes	No	No	No		?	?
Bath + shower/WC	No	No	No	No	No		?	?
Separate WC	No	No	No	Yes	Yes		?	?
No. of bathrooms (how many?)	1	1	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes		?	?
Telephone	Yes	Yes	Yes	Yes	Yes		?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes		?	?
Radio	No	No	No	No	No		?	?
Internet access (cable)	Yes	Yes	Yes	Yes	Yes		?	?
W-LAN (WiFi)- free of charge	Yes	Yes	Yes	Yes	Yes		?	?
Air conditioning (cold & warm mode)	Yes	Yes	Yes	Yes	Yes		?	?
Ventilator	No	No	No	No	No		?	?
Heating	No	No	No	No	No		?	?
Refrigerator (Mini fridge)	Yes	Yes	Yes	Yes	Yes		?	?
Minibar (free of charge)	Yes	Yes	Yes	Yes	Yes		?	?
Safe (against charge)	Yes	Yes	Yes	Yes	Yes		?	?
No. of rooms with connecting door								
Carpet	No	No	No	No	No		?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes		?	?
Wooden floor	No	No	No	No	No		?	?
Laminate	No	No	No	No	No		?	?
2 single beds	Yes	Yes	Yes	No	Yes		?	?
Queen size bed	No	No	No	No	No		?	?
King size bed	No	No	No	Yes	Yes		?	?

Double bed	No	No	No	No	No		?	?
Add. bed - original bed	No	No	No	No	Yes		?	?
Add. bed - sofa bed	Yes	Yes	Yes	Yes	Yes		?	?
Add. bed - rollaway bed	No	No	No	No	No		?	?
Add. bed - bunk bed	No	No	No	No	No		?	?
Separate bedroom	No	No	No	Yes	Yes		?	?
Combined living-/bedroom	No	No	Yes	No	No		?	?
Kitchen/kitchenette	No	No	No	No	No		?	?
Kitchen utensils	No	No	No	No	No		?	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes		?	?
Shampoo	Yes	Yes	Yes	Yes	Yes		?	?
Lotion	No	No	No	No	No		?	?
Soap	Yes	Yes	Yes	Yes	Yes		?	?
Other								
Room name according to DTH-contract	DZ	DZM	DZS	FD	AP			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Double park view	Double sea view	Double superior	Appartment 1 bedroom	Appartment 2 bedrooms			
Number	172	59	29	14	18			
Size in sqm	32 sqm	32 sqm	36 sqm	48 sqm	56 sqm			
1	Yes	Yes	No	No	No		?	?
1+1	Yes	Yes	No	No	No		?	?
2	Yes	Yes	Yes	No	No		?	?
2+1	Yes	Yes	Yes	Yes	No		?	?
2+2	No	No	Yes	Yes	No		?	?
2+3	No	No	No	No	No		?	?
3	Yes	Yes	Yes	Yes	Yes		?	?
3+1	No	No	Yes	Yes	Yes		?	?
3+2	No	No	No	No	Yes		?	?
4	No	No	No	No	Yes		?	?
4+1	No	No	No	No	Yes		?	?
4+2	No	No	No	No	Yes		?	?
5	No	No	No	No	Yes		?	?
5+1 , 6+0	No	No	No	No	Yes		?	?
Room name according to DTH-contract	DZ	DZM	DZS	FD	AP			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

<b>Housekeeping- every day!</b>		Yes	
<b>HOW OFTEN?</b>			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

<b>Towels change- every 3th day or when it's dirty and it's on the floor!</b>		Yes	
<b>HOW OFTEN?</b>			
Monday	?	Tuesday	?
Wednesday	?	Thursday	?
Friday	?	Saturday	?
Sunday	?		

<b>Linen change - after 3rd night, every 3rd day!</b>		Yes	
<b>HOW OFTEN?</b>			
Monday	?	Tuesday	?
Wednesday	?	Thursday	?
Friday	?	Saturday	?
Sunday	?		

<b>W-LAN (WiFi)</b>		Yes	
PLEASE SELECT:	Inclusive	Price per hour	
<b>Internet access (cable)</b>			
PLEASE SELECT:		?	Price

<b>SAT TV has these German channels</b>	ARD, ZDF, PRO7
---	----------------

<b>Air conditioning (cold and warm mode)</b>		Yes	
Controlled by hotel	No		
Individually controllable	Yes	If yes: remote control required?	No
Deposit for remote control	No	Amount of deposit	

<b>Heating (there is warm mode at the air condition!!!)</b>		No	
Controlled by hotel	?		
Individually controllable	?	If yes: remote control required?	?
Deposit for remote control	?	Amount of deposit	

<b>MONTHS OF OPERATION</b>			
January	No	February	No
March	No	April	No
May (middle of May)	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October (beginning of October)	Yes
November	No	December	No

<b>MONTHS OF OPERATION</b>			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

<b>Refrigerator (empty mini fridge)</b>		Yes	
PLEASE SELECT:	Inclusive	Price per day	

<b>Safe</b>		Yes	
PLEASE SELECT:	Against charge	Price per day	3.5 euro

<b>Minibar filled up with drinks at arrival (filled once per day complimentary!!!!)</b>		Yes	
PLEASE SELECT:	Inclusive	Price	

<b>Minibar filled up regularly during the stay</b>		Yes	
PLEASE SELECT:	Against charge	Price	

# F&B

## Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	
		Is the all inclusive offer fully available for guests on their departure day as well?- till 12:00	Yes

## Restaurants

		RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD											
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Main restaurant			Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar			No	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
Thematic restaurant	Asian Restaurant	Asian		No	Yes	Yes	?	?	?	?	?	?	?
Thematic restaurant	Bulgarian Restaurant	Bulgarian		No	Yes	Yes	?	?	?	?	?	?	?
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	once per stay												
Reservation necessary?	Yes												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast		Yes	No	Included in AI offer	Yes
Late-riser breakfast		Yes	No	Included in AI offer	Yes
Lunch		Yes	No	Included in AI offer	Yes
Coffee and cake		Yes	No	Included in AI offer	Yes
Dinner		Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		Yes	No	Included in AI offer	Yes
Other   Snack (in the Snack bar)		Yes	No	Included in AI offer	Yes

Included in other forms of board  No Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	No			PLEASE SELECT:	?
Outdoor bar	No			PLEASE SELECT:	?
Pool bar	Yes	Bar next to the pool (in the Snack bar)		PLEASE SELECT:	Included in AI offer
Beach bar	No			PLEASE SELECT:	?
Disco bar	No			PLEASE SELECT:	?
Lobby bar	Yes	Lobby bar		PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other   Bar salon	Yes	Bar salon		PLEASE SELECT:	Included in AI offer

(only some special drinks are against charge)

## F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	No	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other	Water						

## Sports

### Tennis

Tennis court at the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

#### TYPE OF FLOOR

Grass	?
Clay	?
Hard court	?
Synthetic turf	?
Sand	?
Other	

Tennis lessons in the hotel		?
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		?
PLEASE SELECT:	?	Price per hour

Try-out course		?
PLEASE SELECT:	?	Price

Flood light		?
PLEASE SELECT:	?	Price per hour

## Water Sports *(please enclose information material if possible)*

<b>Water sports center in hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

<b>Surfing</b>		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		

<b>Catamaran</b>		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		

<b>Other</b>	
--------------	--

<b>Water ski</b>		?
PLEASE SELECT:	?	Price

<b>Paragliding</b>		?
PLEASE SELECT:	?	Price

<b>Paddle boat</b>		?
PLEASE SELECT:	?	Price per hour

<b>Other</b>	
--------------	--

<b>Water sports center close to hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of water sports center		
Website		
Email of contact person		
Distance to hotel		

<b>Kitesurfing</b>		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		

<b>Jetski</b>		?
PLEASE SELECT:	?	Price

<b>Kayak</b>		?
PLEASE SELECT:	?	Price per hour

<b>Banana boat</b>		?
PLEASE SELECT:	?	Price per ride

## Diving

<b>Diving school in the hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

<b>Diving school close to hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

Certification/license of courses	
----------------------------------	--

German speaking diving teacher	?
--------------------------------	---

Price for open water diver	
----------------------------	--

<b>Rental of snorkeling</b>		?
PLEASE SELECT:	?	Price per hour

Hotel's private reef	?
----------------------	---

<b>Shuttle</b>		?
PLEASE SELECT:	?	Price

Special diving packages	?
-------------------------	---

## Horseback Riding

<b>Provider in the hotel</b>		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

<b>Provider close to hotel</b>		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

<b>Bicycle rental in the hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

<b>Cycling rental close to hotel</b>		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
----------------------	---

**WHAT BIKES ARE AVAILABLE?**

Racing bikes	?
--------------	---

Brand	
-------	--

Mountain bikes	?
----------------	---

Brand	
-------	--

Other bicycle storage	?
-----------------------	---

What kind?	
------------	--

Bikes for kids	?
----------------	---

Brand	
-------	--

Support wheels available	?
--------------------------	---

**Golf**

Golf course at the hotel	?
--------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole	
------	--

Par	
-----	--

Hole	
------	--

Par	
-----	--

Greenfee	?
----------	---

Amount	
--------	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole				
Par				
Greenfee	?			
Amount				
Driving range	?			
PLEASE SELECT:	<table border="1"> <tr> <td style="text-align: center;">?</td> <td>Price</td> <td></td> </tr> </table>	?	Price	
?	Price			
Handicap - Ladies				
Handicap - Men				
Shuttle service to golf course	?			
PLEASE SELECT:	<table border="1"> <tr> <td style="text-align: center;">?</td> <td>Price</td> <td></td> </tr> </table>	?	Price	
?	Price			
Greenfee package	?			
Price				
What does the package include?				

Hole				
Par				
Greenfee	?			
Amount				
Driving range	?			
PLEASE SELECT:	<table border="1"> <tr> <td style="text-align: center;">?</td> <td>Price</td> <td></td> </tr> </table>	?	Price	
?	Price			
Handicap - Ladies				
Handicap - Men				
Try-out course	?			
PLEASE SELECT:	<table border="1"> <tr> <td style="text-align: center;">?</td> <td>Price</td> <td></td> </tr> </table>	?	Price	
?	Price			
Other special offers				

## Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

# Wellness

## General

Spa at hotel		Yes	
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge		
Name of spa	Center Relax		
Website	Facebook: SPA & Wellness centers Relax		
Email of contact person	<a href="mailto:diyan.nikolov@yahoo.com">diyan.nikolov@yahoo.com</a>		

Spa close to the hotel		No	
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?		
Name of spa			
Website			
Email of contact person			
Distance to hotel			

Quiet location within hotel	Yes
-----------------------------	-----

Spa has a separate reception	Yes
------------------------------	-----

Water dispenser at all spa areas	Yes
----------------------------------	-----

Offer of drinks (fitness drinks)	No
----------------------------------	----

Offer of food (fruit/fitnessfood)	No
-----------------------------------	----

Spa is air-conditioned	Yes
------------------------	-----

Changing cabins with lockers	Yes
------------------------------	-----

Size of treatment rooms	15 sqm- 1 room; 250 sqm- whole SPA center
-------------------------	---

Information about services by German speaking personnel	Yes
---	-----

Spa treatment by German speaking personnel	Yes
--	-----

## Sauna & Swimming Area

Relaxing area with sunbeds	Yes
PLEASE SELECT:	Inclusive
Price	

Sauna unisex	Yes
PLEASE SELECT:	Against charge
Price	

Separate sauna for women	No
PLEASE SELECT:	?
Price	

Amount of saunas (how many?)	20
------------------------------	----

Jacuzzi	Yes
PLEASE SELECT:	Against charge
Price	

Indoor pool (water temperature at least 28°C)	No
PLEASE SELECT:	?
Price	

Outdoor pool in spa area	No
PLEASE SELECT:	?
Price	

Massage shower	No
PLEASE SELECT:	?
Price	

Other	
-------	--

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage	Yes
PLEASE SELECT:	Against charge
Price	

Thai massage	Yes
PLEASE SELECT:	Against charge
Price	

Hot stone massage	Yes
PLEASE SELECT:	Against charge
Price	

Aroma therapy massage	Yes
PLEASE SELECT:	Against charge
Price	

Hamam	Yes
PLEASE SELECT:	Against charge
Price	

Steam bath	Yes
PLEASE SELECT:	Against charge
Price	

Thalasso therapy	Yes
PLEASE SELECT:	Against charge
Price	

Balneo therapy	No
PLEASE SELECT:	?
Price	

Ayurveda therapy	Yes
PLEASE SELECT:	Against charge
Price	

Diverse facials	Yes
PLEASE SELECT:	Against charge
Price	

Manicure	Yes
PLEASE SELECT:	Against charge
Price	

Pedicure	Yes
PLEASE SELECT:	Against charge
Price	

Hair dresser	Yes
PLEASE SELECT:	Against charge
Price	

Other	
PLEASE SELECT:	?
Price	

## Fitness

Fitness center at the hotel <span style="float: right; background-color: #d1c4e9; padding: 2px;">Yes</span>				Fitness center close to hotel <span style="float: right; background-color: #d1c4e9; padding: 2px;">No</span>			
PLEASE SELECT:		Inclusive	Price per day	PLEASE SELECT:		?	Price per day
Name				Name			
Website				Website			
Email of contact person				Email of contact person			
Distance to hotel							
<b>EQUIPMENT</b>							
Treadmill <span style="float: right; background-color: #d1c4e9; padding: 2px;">Yes</span>				Crosstrainer <span style="float: right; background-color: #d1c4e9; padding: 2px;">Yes</span>			
Bicycle <span style="float: right; background-color: #d1c4e9; padding: 2px;">Yes</span>				Rower machine <span style="float: right; background-color: #d1c4e9; padding: 2px;">No</span>			
Weight bench <span style="float: right; background-color: #d1c4e9; padding: 2px;">Yes</span>							
Other equipment							
Fitness instructor <span style="float: right; background-color: #d1c4e9; padding: 2px;">No</span>				Fitness courses <span style="float: right; background-color: #d1c4e9; padding: 2px;">No</span>			
PLEASE SELECT:		?	Price per hour	PLEASE SELECT:		?	Price per course
Course offer							
Cooperation(s) with fitness center(s) <span style="float: right; background-color: #d1c4e9; padding: 2px;">No</span>							
Kind of cooperation(s)							

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Mini football	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard (against charge)	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)- **WINDOWS**

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger) - **WINDOWS XP 2002**

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002)- **MICROSOFT EXCEL 2003**