

Hotel Data Sheet

Hotel

Name of hotel	Iti Dolce Vita Sunshine Resort
Official category	4 *
Official post address	Golden Sands, Varna 9007, post box 47
Phone (Reception)	+359 52 385 300
Fax	+359 52 385 301
Email (Sales)	sales@dolcevida-hotel.net
Country	Bulgaria
Area	Varna

Year of construction	2011
Year of last big renovation	2011
What was renovated?	-
Number of buildings in total	1

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	0
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	0
Other	no		

Opening times	24 hours
Spoken languages reception	German, English, French, Russian
Spoken languages animation	German, English, French, Russian
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	German, English
Currency/currencies	Bulgarian Levs
Time zone (difference to GMT)	GMT +3 hours

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
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Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	next to the Reception
Opening times of money exchange (from - till)	
Money exchange close to hotel	No
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	
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Distance to hotel	200 m.
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Travel Connections

Airport	Varna Airport
Distance to airport	25 km.
Taxi costs to airport	on request

Next town	Varna
Distance to next town	20 km.
Taxi costs to next town	on request

Hotelbus/-shuttle			No
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

Airport 2	Bourgas Airport
Distance to airport 2	130 km.
Taxi costs to airport 2	on request

Distance to closest bus stop	right next to the hotel
Bus costs to next town	about 1.5 EUR
Bus connection to next town (frequency per hour OR per day)	every 15 min.

Facilities & General Information

Distance to next supermarket	10 m.
Distance to next hospital	10 km.
Distance to next pharmacy	300 m.
Distance to shopping area	300 m.
Distance to the beach	250 m.
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	8
Elevator/lift - 5 lifts	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	0
Further comments	no

Kiosk/mini-market in hotel			Yes
Is a basic baby assortment available?			No
Napkins	Yes	Baby food	No
Baby wipes	Yes	Creme	Yes
Baby bottle	No	Baby dummy	No
Other			
Souvenir shop in hotel	No		
Souvenir shop close to hotel	Yes	Distance to shop	300 m.

Parking space			Yes
PLEASE SELECT:	Against charge	Price per day/week	
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

Fax service			No
PLEASE SELECT:	?	Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)		on request	

Medical care in the hotel- DOCTORS ON CALL!!			Yes
WHAT KIND?			
Nurse	No	Doctor (on call)	Yes
German speaking (some of them)	Yes	Infirmary/sickroom	Yes
If not: WHICH language?			
Medical care close to hotel	No	German speaking doctor (on call)	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room (against charge)			Yes
Gaming machines in games room	yes		
Indoor theatre	No	Capacity	
Outdoor theatre	No	Capacity	

Car rental at hotel (run by local supplier)				Yes
Price per day, cheapest car category				
Rental of scooter	?	Price per day		

Car rental close to the hotel	No
Distance	
Name	
Website	

Dress code in hotel	Yes
If existing: WHICH dress code?	during the dinner- long trousers, during the lunch- no swimming suites

Discotheque at the beach (run by local supplier, not by the hotel)	Yes
Opening hours (from - till)	
Opening days	
Owned by hotel	No
Exclusive usage for hotel guests only	No

Bicycle rental at hotel			No
PLEASE SELECT:	?	Price per day	

Bicycle rental close to the hotel	No
Distance	
Name	
Website	

Pets are allowed				No
PLEASE SELECT:	?		Price	
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	8 acres
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY- water slide	No. of children's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	No			No	?	?	?		?		?			
Relax pool (outdoor)	Yes	1	1.60 m.	No	Yes	No	No	0	No	0	No	0		
Children's pool	No			No	?	?	?		?		?			
Pool with separate children's area (in the relax pool)	Yes	1	0.30-0.50 m.	No	Yes	No	No	0	No	0	No	0		
Olympic size pool 50 m	No			No	?	?	?		?		?			
Half olympic pool 25 m	Yes	1	1.50 m.	No	Yes	No	No	0	No	0	No	0		
Indoor pool	Yes	1	1.60 m.	No	Yes	No	No	0	No	0	No	0		

Other pool	No
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Mini Aqua park in the hotel (3-14 years old)				Yes
PLEASE SELECT:		Inclusive	Price adults per day	-
			Price kids per day	free
Opening times per day (from - till)				
Size of aqua park		500 sq.m./ Height: 11m.		
Amount of water slides		4		
Aqua park supervised by lifeguard		Yes		
Relax area with sunbeds		Yes		
Comments		from 3 till 14 years old!!!		

Aqua park close to the hotel	Yes
Distance	1 km.
Name	Aquapolis
Opening times per day (from - till)	
Included for hotel guests?	No
If included: HOW OFTEN may hotel guests visit?	
Against charge	Yes
Price adults per day	
Price kids per day	

Sunbeds at the pool		Yes
PLEASE SELECT:	Inclusive	Price per day

Mattresses for sunbeds at the pool		No
PLEASE SELECT:	?	Price per day

Parasols at the pool		Yes
PLEASE SELECT:	Inclusive	Price per day

Sun roofs		No
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Public beach with separate section for the hotel: 200 m (Riviera beach)		Yes
Public beach (Private complex, must pay for sunbeds and parasols)		No
Hotel's private beach (access only for hotel guests - no other people allowed)		No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool towels		Yes
PLEASE SELECT:	Inclusive	Price per day

Deposit for pool/beach towels		No
Amount of deposit		

Change of pool towels		Yes
PLEASE SELECT:	Inclusive	Price per day

Sunbeds at the beach		Yes
PLEASE SELECT:	Inclusive	Price per day

Mattresses for sunbeds at beach		?
PLEASE SELECT:	?	Price per day

Parasols at the beach		Yes
PLEASE SELECT:	Inclusive	Price per day

Total length of beach section/coast (beach walks)	3 km.
Length of hotel beach	

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel		Yes
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Waterfront promenade		Yes
Distance from hotel	300 m.	
Length of promenade	3 km.	

Awards & Certificates *(will not be mentioned in the catalogue)*

Booking.com	Info	Guest Review Awards 2015
Holidaycheck Award	Info	Quality Selection 2012/ Award 2014 & 2015
TUI	Info	Top Quality 2015
Schauinsland	Info	TOP Hotel Partner 2014 & 2015
Trip Advisor	Info	Recommended Hotel

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	Yes		
PLEASE SELECT:	Against charge	Price per hour	on request
Number of computers	2		

W-Lan	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	Lobby, Bar salon		

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

Child-Friendliness

Size in sqm of kidsclub	40 sqm
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KIDSClub provides:			
Children toilets	Yes	Large relaxation area with mattresses	No
Children sinks	Yes	Lockable cupboards	No
Large windows	No	TV	No
Chairs for children	Yes	DVD-Player	No
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots	Yes
PLEASE SELECT:	Inclusive Price per hour

RESTAURANT			
Baby corner in the restaurant	No	Hot chocolate	No
Microwave	No	Water boiler (during the breakfast)	Yes
Milk (during the breakfast)	Yes	Sugar	Yes
Bottle warmer	No		

High chairs in the restaurant	Yes
PLEASE SELECT:	Inclusive Price

Icecream for kids available	Yes
PLEASE SELECT:	Inclusive Price

Kids animation 4-7 years	Yes
German speaking animateur	Yes all season

Kids animation 8-12 years	Yes
German speaking animateur	Yes all season

Kids animation 13-17 years	No
German speaking animateur	? ?

Baby monitor (babyphone) rental	No
PLEASE SELECT:	? Price per day

Babysitter service	No
PLEASE SELECT:	? Price per hour

Kids restaurant with small chairs and tables	No
Buffet for kids	No
PLEASE SELECT:	? Price per day

Early dinner	No
PLEASE SELECT:	? Price

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	Yes	Access to pool accessible <i>(not to the l</i>	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	?
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	Double superior room
Number of rooms (how many?) for handicapped people	1
Size in sqm of rooms for handicapped people	36 sqm
Room numbers of rooms for handicapped people	125

Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Bar salon	300 sqm	250	Yes	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	No	DVD player	No
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer (Multimedia)	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	No	Microphone (normal)	No
Divisible wall	No	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs	against charge	Conference packages	
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Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Against charge Price
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Against charge Price

Spa treatment	Yes
PLEASE SELECT:	Against charge Price

Massage	Yes
PLEASE SELECT:	Against charge Price

Dinner at Thematic restaurant	Yes
PLEASE SELECT:	Inclusive Price

Champagne	Yes
PLEASE SELECT:	Against charge Price

Other	
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Honeymoon packages (list services)		Price
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Wedding possible	Yes	
Required documents for wedding		
Wedding packages (list services)		Price

Sparkling wine	Yes
PLEASE SELECT:	Against charge Price

Wine	Yes
PLEASE SELECT:	Against charge Price

Flowers	Yes
PLEASE SELECT:	Against charge Price

Fruit basket	Yes
PLEASE SELECT:	Against charge Price

Pastries	Yes
PLEASE SELECT:	Against charge Price

Cake	Yes
PLEASE SELECT:	Against charge Price

Rooms

Total number of rooms	291	
Non-smoking rooms	Yes	Number of non-smoking rooms 291
Smoking rooms	No	Number of smoking rooms 0

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	172	59	29	14	18			
Size in sqm	32 sqm	32 sqm	36 sqm	48 sqm	56 sqm			
Room type located in bungalow?	No	No	No	No	No		?	?
...or located in main building?	Yes	Yes	Yes	Yes	Yes		?	?
...or located in adjoining building(s)?	No	No	No	No	No		?	?
...or other								
Sea view	No	Yes	No	No	No		?	?
Side sea view	No	No	No	No	No		?	?
Garden view	Yes	No	Yes	Yes	Yes		?	?
Pool view	No	No	No	No	No		?	?
Land view	No	No	No	No	No		?	?
Balcony	Yes	Yes	Yes	Yes	Yes		?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes		?	?
Terrace	No	No	No	No	No		?	?
Terrace is furnished	No	No	No	No	No		?	?
Balcony or terrace	No	No	No	No	No		?	?
Bathtub/WC	No	No	No	No	No		?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes		?	?
Bathtub or shower/WC	Yes	Yes	No	No	No		?	?
Bath + shower/WC	No	No	No	No	No		?	?
Separate WC	No	No	No	Yes	Yes		?	?
No. of bathrooms (how many?)	1	1	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes		?	?
Telephone	Yes	Yes	Yes	Yes	Yes		?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes		?	?
Radio	No	No	No	No	No		?	?
Internet access (cable)	Yes	Yes	Yes	Yes	Yes		?	?
W-LAN (WiFi)- free of charge	Yes	Yes	Yes	Yes	Yes		?	?
Air conditioning (cold & warm mode)	Yes	Yes	Yes	Yes	Yes		?	?
Ventilator	No	No	No	No	No		?	?
Heating	No	No	No	No	No		?	?
Refrigerator (Mini fridge)	Yes	Yes	Yes	Yes	Yes		?	?
Minibar (free of charge)	Yes	Yes	Yes	Yes	Yes		?	?
Safe (against charge)	Yes	Yes	Yes	Yes	Yes		?	?
No. of rooms with connecting door								
Carpet	No	No	No	No	No		?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes		?	?
Wooden floor	No	No	No	No	No		?	?
Laminate	No	No	No	No	No		?	?
2 single beds	Yes	Yes	Yes	No	Yes		?	?
Queen size bed	No	No	No	No	No		?	?
King size bed	No	No	No	Yes	Yes		?	?

Double bed	No	No	No	No	No		?	?
Add. bed - original bed	No	No	No	No	Yes		?	?
Add. bed - sofa bed	Yes	Yes	Yes	Yes	Yes		?	?
Add. bed - rollaway bed	No	No	No	No	No		?	?
Add. bed - bunk bed	No	No	No	No	No		?	?
Separate bedroom	No	No	No	Yes	Yes		?	?
Combined living-/bedroom	No	No	Yes	No	No		?	?
Kitchen/kitchenette	No	No	No	No	No		?	?
Kitchen utensils	No	No	No	No	No		?	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes		?	?
Shampoo	Yes	Yes	Yes	Yes	Yes		?	?
Lotion	No	No	No	No	No		?	?
Soap	Yes	Yes	Yes	Yes	Yes		?	?
Other								
Room name according to DTH-contract	DZ	DZM	DZS	FD	AP			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Double park view	Double sea view	Double superior	Appartment 1 bedroom	Appartment 2 bedrooms			
	172	59	29	14	18			
	32 sqm	32 sqm	36 sqm	48 sqm	56 sqm			
	Yes	Yes	No	No	No		?	?
	Yes	Yes	No	No	No		?	?
	Yes	Yes	Yes	No	No		?	?
	Yes	Yes	Yes	Yes	No		?	?
	No	No	Yes	Yes	No		?	?
	No	No	Yes	Yes	No		?	?
	Yes	Yes	Yes	Yes	Yes		?	?
	No	No	Yes	Yes	Yes		?	?
	No	No	No	No	Yes		?	?
	No	No	No	No	Yes		?	?
	No	No	No	No	Yes		?	?
	No	No	No	No	Yes		?	?
Room name according to DTH-contract	DZ	DZM	DZS	FD	AP			
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping- every day!		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change - after 3rd night, every 3rd day!		Yes
HOW OFTEN?		
Monday	?	
Wednesday	?	
Friday	?	
Sunday	?	

Tuesday	?
Thursday	?
Saturday	?

SAT TV has these German channels ARD, ZDF, PRO7

Air conditioning (cold and warm mode)		Yes
Controlled by hotel	No	
Individually controllable	Yes	
Deposit for remote control	No	

If yes: remote control required?	No
Amount of deposit	

MONTHS OF OPERATION	
January	No
March	No
May (middle of May)	Yes
July	Yes
September	Yes
November	No

February	No
April	No
June	Yes
August	Yes
October (beginning of October)	Yes
December	No

Refrigerator (empty mini fridge)		Yes
PLEASE SELECT:	Inclusive	
Price per day		

Minibar filled up with drinks at arrival (filled once per day complimentary!!!!)		Yes
PLEASE SELECT:	Inclusive	
Price		

Towels change- every 3th day or when it's dirty and it's on the floor!		Yes
HOW OFTEN?		
Monday	?	
Wednesday	?	
Friday	?	
Sunday	?	

Tuesday	?
Thursday	?
Saturday	?

W-LAN (WiFi)		Yes
PLEASE SELECT:	Inclusive	
Price per hour		

Internet access (cable)		Yes
PLEASE SELECT:	?	
Price		

Heating (there is warm mode at the air condition!!!)		No
Controlled by hotel	?	
Individually controllable	?	
Deposit for remote control	?	

If yes: remote control required?	?
Amount of deposit	

MONTHS OF OPERATION	
January	?
March	?
May	?
July	?
September	?
November	?

February	?
April	?
June	?
August	?
October	?
December	?

Safe		Yes
PLEASE SELECT:	Against charge	
Price per day	3.5 euro	

Minibar filled up regularly during the stay		Yes
PLEASE SELECT:	Against charge	
Price		

F&B

Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	
		Is the all inclusive offer fully available for guests on their departure day as well?- till 12:00	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Main restaurant			Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar			No	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Thematic restaurant	Asian Restaurant	Asian		No	Yes	Yes							
Thematic restaurant	Bulgarian Restaurant	Bulgarian		No	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	once per stay												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast		Yes	No	Included in AI offer	Yes
Late-riser breakfast		Yes	No	Included in AI offer	Yes
Lunch		Yes	No	Included in AI offer	Yes
Coffee and cake		Yes	No	Included in AI offer	Yes
Dinner		Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		Yes	No	Included in AI offer	Yes
Other Snack (in the Snack bar)		Yes	No	Included in AI offer	Yes

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Meals are operated in different shifts	<input type="checkbox"/> No	PLEASE SELECT:	<input type="text"/>
Timings of shifts	<input type="text"/>		

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
Outdoor bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
Pool bar	<input type="checkbox"/> Yes	Bar next to the pool (in the Snack bar)		PLEASE SELECT:	Included in AI offer
Beach bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
Disco bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
Lobby bar	<input type="checkbox"/> Yes	Lobby bar		PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
American/international Bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="text"/> ?
Other Bar salon	<input type="checkbox"/> Yes	Bar salon		PLEASE SELECT:	Included in AI offer

(only some special drinks are against charge)

F&B Specials

Christmas	<input type="checkbox"/> No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
New Year's Eve	<input type="checkbox"/> No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
Manager's cocktail	<input type="checkbox"/> No	How often?			
Showcooking	<input type="checkbox"/> Yes	How often?			
Motto/theme buffet	<input type="checkbox"/> Yes	Which themes?			
Food for allergic persons	<input type="checkbox"/> No	What kind?			
Diet food/low-fat-food	<input type="checkbox"/> No	What kind?			
Other					
Water bottles given out at the bar	<input type="checkbox"/> No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other	Water						

Sports

Tennis

Tennis court at the hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:		?	Price		
Name of contact person					
Email of contact person					
Number of tennis courts					

Tennis lessons in the hotel				?	
PLEASE SELECT:		?	Price per hour		

Racket/tennis ball rental				?	
PLEASE SELECT:		?	Price per hour		

Try-out course				?	
PLEASE SELECT:		?	Price		

Tennis court close to hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:		?	Price		
Name of provider					
Website					

TYPE OF FLOOR		
Grass		?
Clay		?
Hard court		?
Synthetic turf		?
Sand		?
Other		

Flood light				?	
PLEASE SELECT:		?	Price per hour		

Water Sports *(please enclose information material if possible)*

Water sports center in hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

Surfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		

Catamaran		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		

Other	
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Water ski		?
PLEASE SELECT:	?	Price

Paragliding		?
PLEASE SELECT:	?	Price

Paddle boat		?
PLEASE SELECT:	?	Price per hour

Other	
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Water sports center close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of water sports center		
Website		
Email of contact person		
Distance to hotel		

Kitesurfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		

Jetski		?
PLEASE SELECT:	?	Price

Kayak		?
PLEASE SELECT:	?	Price per hour

Banana boat		?
PLEASE SELECT:	?	Price per ride

Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
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Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour
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Shuttle	?
---------	---

PLEASE SELECT:	?	Price
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Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	?		
Name of closest skiing area			
Distance to hotel			
Cross-country ski track available in skiing area	?		
Distance to hotel			
Tobogganing area available in skiing area	?		
Distance to hotel			
Snow shoe hiking possible in skiing area	?		
Price per hike			
Other winter sports facilities			

Skiing areas being reachable from the hotel			
Name of closest top skiing area (e.g. St. Moritz)			
Distance to hotel			
Ice skating facilities available in skiing area	?		
Distance to hotel			
Night skiing possible in skiing area	?		
Distance to hotel			
Rental of equipment	?		
Price			

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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Wellness

General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Center Relax	
Website	Facebook: SPA & Wellness centers Relax	
Email of contact person	diyan.nikolov@yahoo.com	

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
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Spa has a separate reception		Yes
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		No
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		Yes
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Changing cabins with lockers		Yes
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Size of treatment rooms	15 sqm- 1 room; 250 sqm- whole SPA center	
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Information about services by German speaking personnel		Yes
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Spa treatment by German speaking personnel		Yes
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Sauna & Swimming Area

Relaxing area with sunbeds Yes
PLEASE SELECT: Inclusive Price

Separate sauna for women No
PLEASE SELECT: ? Price

Jacuzzi Yes
PLEASE SELECT: Against charge Price

Outdoor pool in spa area No
PLEASE SELECT: ? Price

Other

Sauna unisex Yes
PLEASE SELECT: Against charge Price

Amount of saunas (how many?) 20

Indoor pool (water temperature at least 28°C) No
PLEASE SELECT: ? Price

Massage shower No
PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes
PLEASE SELECT: Against charge Price

Hot stone massage Yes
PLEASE SELECT: Against charge Price

Hamam Yes
PLEASE SELECT: Against charge Price

Thalasso therapy Yes
PLEASE SELECT: Against charge Price

Ayurveda therapy Yes
PLEASE SELECT: Against charge Price

Manicure Yes
PLEASE SELECT: Against charge Price

Hair dresser Yes
PLEASE SELECT: Against charge Price

Thai massage Yes
PLEASE SELECT: Against charge Price

Aroma therapy massage Yes
PLEASE SELECT: Against charge Price

Steam bath Yes
PLEASE SELECT: Against charge Price

Balneo therapy No
PLEASE SELECT: ? Price

Diverse facials Yes
PLEASE SELECT: Against charge Price

Pedicure Yes
PLEASE SELECT: Against charge Price

Other
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel				Yes	Fitness center close to hotel				No			
PLEASE SELECT:		Inclusive	Price per day			PLEASE SELECT:		?	Price per day			
Name												
Website												
Email of contact person												
Distance to hotel												
EQUIPMENT												
Treadmill					Yes							
Bicycle					Yes							
Weight bench					Yes							
Other equipment												
Fitness instructor					No							
PLEASE SELECT:		?	Price per hour			Fitness courses		No				
PLEASE SELECT:		?	Price per course			PLEASE SELECT:		?	Price per course			
Cooperation(s) with fitness center(s)					No							
Kind of cooperation(s)												
Course offer												

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic/-step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Mini football	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard (against charge)	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)- **WINDOWS**

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger) - **WINDOWS XP 2002**

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002)- **MICROSOFT EXCEL 2003**