

# Hotel Data Sheet

## Hotel

Name of hotel	Club Calimera Imperial Resort
Official category	4*
Official post address	Sunny beach, Imperial Resort
Phone	+359 888600606
Fax	
Email	<a href="mailto:d.evstatieva@imperialgroup.bg">d.evstatieva@imperialgroup.bg</a>
Country	Bulgaria
Area	BOJ

Year of construction	2005
Year of last big renovation	2017
What was renovated?	façade, rooms, lobby, corridors, carpets
Number of buildings in total	2

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	1
Other			

Opening times	
Spoken languages reception	German, English, Russian
Spoken languages animation	German, English, Russian
Spoken languages restaurant	English, Russian
Spoken languages concierge	English, Russian
Currency/currencies	BGN
Time zone (difference to GMT)	2

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	?
Cash (LOCAL currency)	Yes	Traveler's Check	?
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	?
Inclusive	?
Against charge	?
Inclusive, against commission	?
Amount (how many?)	
Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes
Distance to hotel	150
Distance to hotel	500

## Travel Connections

Airport	BOJ (Bourgas)
Distance to airport	35 km
Taxi costs to airport	aprox. 70 BGN

Next town	Nessebar
Distance to next town	5 km
Taxi costs to next town	aprox. 15 BGN

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	VAR (Varna)
Distance to airport 2	100 km
Taxi costs to airport 2	aprox. 200 BGN

Distance to closest bus stop	200 m
Bus costs to next town	1,30 BGN
Bus connection to next town (frequency per hour OR per day)	20 min

## Facilities & General Information

Distance to next supermarket	10 m
Distance to next hospital	200 m
Distance to next pharmacy	50 m
Distance to shopping area/center	3 km
Distance to the beach	30 m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	8
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	0
Further comments	lifts in the main building and adjoining building

Kiosk/mini-market in hotel				No
Is a basic baby assortment available?				?
Napkins	?	Baby food Creme Baby dummy	?	
Baby wipes	?		?	
Baby bottle	?		?	
Other				
Souvenir shop in hotel		No		
Souvenir shop close to hotel		Yes	Distance to shop	10 m

Parking space				Yes
PLEASE SELECT:	Against charge	Price per day/week	12 BGN	
Pre-reservation available?		No		

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

\* Please enclose a price list if possible!

Fax service			No
PLEASE SELECT:	?	Price per fax	

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel			?
WHAT KIND?			
Nurse	?	Doctor ( on request)	Yes
German speaking	Yes	Infirmary/sickroom	?
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	?		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room	NO			
Indoor theatre	No	Capacity		
Outdoor theatre	Yes	Capacity	320	

Car rental at hotel					Yes
Price per day, cheapest car category					
Rental of scooter	?	Price per day			

Car rental close to the hotel					Yes
Distance	10 m				
Name					
Website					

Dress code in hotel					Yes
If existing: WHICH dress code?	long trousers for dinner at the restaurants				

Discotheque at the beach					Yes
Opening hours (from - till)					
Opening days					
Owned by hotel	No				
Exclusive usage for hotel guests only	No				

Bicycle rental at hotel					No
PLEASE SELECT:	?	Price per day			

Bicycle rental close to the hotel					Yes
Distance	10 m				
Name					
Website					

Pets are allowed					No
PLEASE SELECT:	?	Price			
If allowed: WHICH pets?					

## Pool & Beach

Total size of pool area	380 sq.m + 340 sq.m
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,3	No	Yes	No	?		?		?			
Pool (outdoor) (open dependent of the hotel c	Yes	1	1,3	No	Yes	No	?		?		?			
Children's pool	Yes	2	0,4	No	Yes	No	?		?		?			
Pool with separate children's area	Yes	2	0,6	No	Yes	No	?		?		?			Splash area
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	Yes	1		Yes	Yes	No	?		?		?			heatbale only in May and

Other pool	?													
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel		Yes
Distance	3 km	
Name		
Opening times per day (from - till)		
Included for hotel guests?	No	
If included: HOW OFTEN may hotel guests visit?		
Against charge	Yes	
Price adults per day		
Price kids per day		

Sunbeds at the pool		Yes
PLEASE SELECT:	Inclusive	Price per day

Mattresses for sunbeds at the pool		Yes
PLEASE SELECT:	Inclusive	Price per day

Parasols at the pool		Yes
PLEASE SELECT:	Inclusive	Price per day

Sun roofs		Yes
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Public beach with separate section for the hotel		Yes
Public beach		Yes
Hotel's private beach (access only for hotel guests - no other people allowed)		Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	?
Sand-gravel mix	?

Pool/beach towels		Yes
PLEASE SELECT:	Inclusive	Price per day

Deposit for pool/beach towels		Yes
Amount of deposit	20 BGN	

Change of pool/beach towels		Yes
PLEASE SELECT:	Inclusive	Price per day

Sunbeds at the beach		Yes
PLEASE SELECT:	Against charge	Price per day 18 BGN

Mattresses for sunbeds at beach - in the package price of 18 BGN		Yes
PLEASE SELECT:	Against charge	Price per day in the package p

Parasols at the beach- in the package price of 18 BGN		Yes
PLEASE SELECT:	Against charge	Price per day in the package p

### nach Verfüegbarkeit

Total length of beach section/coast (beach walks)	7 km
Length of hotel beach	200 m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel		Yes
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Waterfront promenade		Yes
Distance from hotel	1 m	
Length of promenade	500 m	

## Awards & Certificates (will not be mentioned in the catalogue)

e.g. Holidaycheck Award	Info	
Fischer Award 2019	2019	
Trust You F&B	2018	

# Additional Services

## General

German speaking concierge/guest relation	Yes
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## Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

## Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	in the whole hotel		

## Child-Friendliness

Size in sqm of kidsclub	30 sqm inside
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<b>KIDSClub provides:</b>			
Children toilets	Yes	Large relaxation area with mattresses	No
Children sinks	Yes	Lockable cupboards	No
Large windows	Yes	TV	No
Chairs for children	Yes	DVD-Player	No
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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<b>CHILDREN'S PLAYGROUND provides:</b>	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots			Yes
PLEASE SELECT:	Inclusive	Price per hour	

<b>RESTAURANT</b>			
Baby corner in the restaurant	No	Hot chocolate	Yes
Microwave	Yes	Water boiler	Yes
Milk	No	Sugar	Yes
Bottle warmer	Yes		

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available				Yes
PLEASE SELECT:	Inclusive	Price		

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	?

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	?

Kids animation 13-17 years (according to CC requirments)	Yes	
German speaking animateur	Yes	?

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			No
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables			No
Buffet for kids			Yes
PLEASE SELECT:	Inclusive	Price per day	

Early dinner ( Snack is open before opening restaurant hours)			No
PLEASE SELECT:	?	Price	

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	No
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	No
Door width > 85 cm (public areas)	No	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	No
Rooms are wheelchair accessible	No	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	4
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Imperial beach	195	200	Yes	Yes	Yes	Yes	Yes	
Imperial sands 1	130	100	Yes	Yes	Yes	Yes	Yes	
Barock	25	10	No	No	Yes	No	No	
Imperial sands 2	130	100	Yes	Yes	No	Yes	Yes	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	No	Mobile sound system	Yes	DVD player	No
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	?	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Against charge
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	No
PLEASE SELECT:	?
Price	

Champagne	No
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	Yes		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	Yes
PLEASE SELECT:	Against charge
Price	

Wine	Yes
PLEASE SELECT:	Against charge
Price	

Flowers	Yes
PLEASE SELECT:	Against charge
Price	

Fruit basket	Yes
PLEASE SELECT:	Against charge
Price	

Pastries	Yes
PLEASE SELECT:	Against charge
Price	

Cake	Yes
PLEASE SELECT:	Against charge
Price	

## Rooms

Total number of rooms	496	
Non-smoking rooms	Yes	Number of non-smoking rooms
Smoking rooms	No	Number of smoking rooms



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
	Dbl standard	Dbl Deluxe	Family room	1 bed Apartment	Studio	Single	2 bed Apartment	
Number	293	155	21	9	26	29	17	
Size in sqm	25	30	40	40	35	18	45	
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	No	Yes	No	Yes	Yes	No	No	?
...or located in adjoining building(s)?	Yes	No	Yes	No	No	Yes	Yes	?
...or other								
Sea view	No	Yes	No	No	Yes	No	No	?
Side sea view	No	Yes	No	Yes	Yes	No	No	?
Garden view	No	Yes	Yes	Yes	Yes	No	No	?
Pool view	No	Yes	No	Yes	Yes	No	No	?
Land view	Yes	Yes	Yes	Yes	No	Yes	Yes	?
Balcony	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Terrace	?	?	?	?	?	?	Yes	?
Terrace is furnished	?	?	Yes	?	?	?	Yes	?
Balcony or terrace	?	?	Yes	?	?	?	?	?
Bathtub/WC	No	No	No	Yes	No	No	No	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Bathtub or shower/WC	No	No	No	Yes	No	No	No	?
Bath + shower/WC	No	No	No	Yes	No	No	No	?
Separate WC	No	No	No	No	No	No	No	?
No. of bathrooms (how many?)	1	1	2	2	1	1	1	
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Radio	No	No	No	No	No	No	No	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Ventilator	No	No	No	No	No	No	No	?
Heating	Yes	No	Yes	No	No	Yes	Yes	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	No	No	No	No	No	No	No	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
No. of rooms with connecting door								
Carpet	Yes	Yes	No	Yes	Yes	Yes	No	?
Tiled floor	?	?	?	?	?	?	Yes	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	Yes	No	Yes	Yes	No	Yes	No	?
2 single beds	Yes	Yes	Yes	?	Yes	Yes	Yes	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	Yes	?	?	?	?

Double bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Add. bed - original bed	No	No	Yes	No	No	No	?	?
Add. bed - sofa bed	Yes	Yes	No	Yes	Yes	?	Yes	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	Yes	?	?	Yes	?
Combined living-/bedroom	?	?	Yes	Yes	Yes	?	Yes	?
Kitchen/kitchenette	No	No	No	No	No	No	No	?
Kitchen utensils	No	No	No	No	No	No	No	?
Kettle/tea/coffee	No	No	No	No	No	No	No	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Lotion	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Other								
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Dbl standard	Dbl Deluxe	Family room	1 bed Apartment	Studio	Single	2 bed Apartment	
Number	293	155	21	9	26	29	17	
Size in sqm	25	30	40	40	35	18	45	
1	No	No	No	No	No	Yes	No	?
1+1	Yes	No	No	No	No	No	No	?
2	Yes	Yes	No	No	No	No	No	?
2+1	Yes	Yes	No	No	Yes	No	No	?
2+2	No	No	Yes	Yes	Yes	No	Yes	?
2+3	No	No	No	No	No	No	Yes	?
3	Yes	Yes	No	Yes	Yes	No	No	?
3+1	No	No	Yes	Yes	Yes	No	Yes	?
3+2	No	No	No	No	No	No	Yes	?
4	No	No	No	Yes	No	No	Yes	?
4+1	No	No	No	No	No	No	Yes	?
4+2	No	No	No	No	No	No	Yes	?
5	No	No	No	No	No	No	No	?
5+1	No	No	No	No	No	No	No	?
Room name according to DTH-contract								

  

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change ( every 3rd day)		Yes
HOW OFTEN?		
Monday	?	
Wednesday	?	
Friday	?	
Sunday	?	

Tuesday	?
Thursday	?
Saturday	?

SAT TV has these German channels	yes
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Air conditioning		Yes
Controlled by hotel	Yes	
Individually controllable	Yes	
Deposit for remote control	No	

If yes: remote control required?	Yes
Amount of deposit	

MONTHS OF OPERATION		
January	?	
March	?	
May	Yes	
July	Yes	
September	Yes	
November	?	

February	?
April	?
June	Yes
August	Yes
October	Yes
December	?

Refrigerator		?
PLEASE SELECT:	?	
Price per day		

Minibar filled up with drinks at arrival		No
PLEASE SELECT:	?	
Price		

Towels change		Yes
HOW OFTEN?		
Monday	No	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

W-LAN		Yes
PLEASE SELECT:	Inclusive	
Price per hour		

Internet access		?
PLEASE SELECT:	Inclusive	
Price per hour		

Heating		Yes
Controlled by hotel	No	
Individually controllable	Yes	
Deposit for remote control	No	

If yes: remote control required?	Yes
Amount of deposit	

MONTHS OF OPERATION		
January	?	
March	?	
May	?	
July	?	
September	?	
November	?	

February	?
April	?
June	?
August	?
October	?
December	?

Safe		Yes
PLEASE SELECT:	Inclusive	
Price per day		

Minibar filled up regularly during the stay		No
PLEASE SELECT:	?	
Price		

# F&B

## Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	10.00 - 24.00
		Is the all inclusive offer fully available for guests on their departure day as well?	No

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	Casablanca		7:30 - 21:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
	Alexandria		7:30 - 21:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Food court		11:00 - 24:00	?	?	No	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant				Yes	No	?							
PLEASE SELECT:	?												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:30 - 10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast	10:00 - 12:00	Yes	?	Included in AI offer	Yes
Lunch	12:30 - 14:30	Yes	?	Included in AI offer	Yes
Coffee and cake	10:00 - 24:00	Yes	?	Included in AI offer	Yes
Dinner	18:30 - 21:00	Yes	?	Included in AI offer	Yes
Late night snack	23:00-24:00	?	?	Included in AI offer	Yes
Iccream	12:00 -17:00	Yes	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	Yes	PLEASE SELECT:	?
Timings of shifts			

dependent of the occupancy

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	?			PLEASE SELECT:	?
Outdoor bar	?			PLEASE SELECT:	?
Pool bar	Yes	Pool Bar		PLEASE SELECT:	Included in AI offer
Beach bar	Yes	Beach bar only for guests with beach packag	11:00 - 18:00	PLEASE SELECT:	Against Charge
Disco bar	?			PLEASE SELECT:	?
Lobby bar	Yes	2 lobby bars	11:00 - 23:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	?			PLEASE SELECT:	?
American/international Bar	?			PLEASE SELECT:	?
Other	Yes	Food court	11:00 - 24:00	PLEASE SELECT:	Included in AI offer

## F&B Specials

Christmas	?	Buffet	?	Menu	?
New Year's Eve	?	Buffet	?	Menu	?
Manager's cocktail	?	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	No	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	?	Fruit juice	?	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	?	International alcoholic drinks	?	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis lessons in the hotel		?
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		?
PLEASE SELECT:	?	Price per hour

Try-out course		?
PLEASE SELECT:	?	Price

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	?
Clay	?
Hard court	?
Synthetic turf	?
Sand	?
Other	

Flood light		?
PLEASE SELECT:	?	Price per hour



## Water Sports *(please enclose information material if possible)*

Water sports center in hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
-------	--

Water ski				?
PLEASE SELECT:		?	Price	

Paragliding				?
PLEASE SELECT:		?	Price	

Paddle boat				?
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				?
PLEASE SELECT:		?	Price	

Kayak				?
PLEASE SELECT:		?	Price per hour	

Banana boat				?
PLEASE SELECT:		?	Price per ride	

## Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
--------------------------------	---

Rental of snorkeling	?
----------------------	---

PLEASE SELECT:	?	Price per hour
----------------	---	----------------

Shuttle	?
---------	---

PLEASE SELECT:	?	Price
----------------	---	-------

## Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

Bicycle rental in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	Against charge	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
----------------------	---

#### WHAT BIKES ARE AVAILABLE?

Racing bikes	?
--------------	---

Brand	
-------	--

Mountain bikes	?
----------------	---

Brand	
-------	--

Other bicycle storage	?
-----------------------	---

What kind?	
------------	--

Bikes for kids	?
----------------	---

Brand	
-------	--

Support wheels available	?
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## Golf

Golf course at the hotel	?
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Run by hotel	?	Run by local provider	Yes
--------------	---	-----------------------	-----

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Hole	
------	--

Par	
-----	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	Yes
--------------	---	-----------------------	-----

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	Yes
--------------	---	-----------------------	-----

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole	
------	--

Par	
-----	--

Greenfee	?
----------	---

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	Yes
--------------	---	-----------------------	-----

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

## Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

## Wellness

### General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	No
Name of spa		
Website		
Email of contact person		

Quiet location within hotel		Yes
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Water dispenser at all spa areas		Yes
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Offer of food (fruit/fitnessfood)		No
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Changing cabins with lockers		Yes
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Information about services by German speaking personnel		?
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Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	?
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Spa has a separate reception		Yes
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Offer of drinks (fitness drinks)		?
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Spa is air-conditioned		Yes
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Size of treatment rooms		
-------------------------	--	--

Spa treatment by German speaking personnel		?
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## Sauna & Swimming Area

Relaxing area with sunbeds			Yes
PLEASE SELECT:	Inclusive	Price	
Separate sauna for women			No
PLEASE SELECT:	?	Price	
Jacuzzi			Yes
PLEASE SELECT:	Against charge	Price	
Outdoor pool in spa area			No
PLEASE SELECT:	?	Price	
Other			

Sauna unisex			Yes
PLEASE SELECT:	Against charge	Price	
Amount of saunas (how many?)			1
Indoor pool (water temperature at least 28°C)			No
PLEASE SELECT:	Inclusive	Price	
Massage shower			?
PLEASE SELECT:	?	Price	
Other			

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage			Yes
PLEASE SELECT:	Against charge	Price	
Hot stone massage			Yes
PLEASE SELECT:	Against charge	Price	
Hamam			?
PLEASE SELECT:	Against charge	Price	
Thalasso therapy			?
PLEASE SELECT:	?	Price	
Ayurveda therapy			?
PLEASE SELECT:	?	Price	
Manicure			No
PLEASE SELECT:	?	Price	
Hair dresser			No
PLEASE SELECT:	?	Price	

Thai massage			?
PLEASE SELECT:	?	Price	
Aroma therapy massage			?
PLEASE SELECT:	?	Price	
Steam bath			Yes
PLEASE SELECT:	Against charge	Price	
Balneo therapy			?
PLEASE SELECT:	?	Price	
Diverse facials			?
PLEASE SELECT:	?	Price	
Pedicure			?
PLEASE SELECT:	?	Price	
Other			
PLEASE SELECT:	?	Price	

## Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name				
Website				
Email of contact person				
<b>EQUIPMENT</b>				
Treadmill				?
Bicycle				Yes
Weight bench				Yes
Other equipment				
Fitness instructor				No
PLEASE SELECT:	?	Price per hour		
Cooperation(s) with fitness center(s)				?
Kind of cooperation(s)				
Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				
Crosstrainer				?
Rower machine				?
Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	No	Water polo	No	Minigolf	No	Archery	No
Beach soccer	Yes	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground	sand		
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)