

Hotel Data Sheet

Hotel

Name of hotel	Iti Neptun Beach Hotel
Official category	4 stars
Official post address	Post Box 8, 8240 Sunny Beach, Bulgaria
Phone	+359 554 26605 / 26606
Fax	+359 554 22011
Email	ltineptunbeach@gmail.com
Country	Bulgaria
Area	Burgas, Sunny Beach, BOJ

Year of construction	2002
Year of last big renovation	2019 (main building)
What was renovated?	rooms / restaurant / restaurant terrace/ lobby/ corridors/ pool area/ lobby bar/ reception
Number of buildings in total	2

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	1
Other			

Opening times	May-October
Spoken languages reception	English, German, Russian, Bulgarian
Spoken languages animation	English, German, Russian, Bulgarian
Spoken languages restaurant	English, German, Russian, Bulgarian
Spoken languages concierge	English, German, Russian, Bulgarian
Currency/currencies	BGN
Time zone (difference to GMT)	EET (+2 hrs)

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	?
Against charge	?
Inclusive, against commission	?

Amount (how many?)	
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Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	next to reception desk
Opening times of money exchange (from - till)	8-20 (during high season till 23.00 h.)
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	100 m
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Distance to hotel	100 m
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Travel Connections

Airport	Burgas
Distance to airport	30 km
Taxi costs to airport	app. 60 - 70 BGN

Next town	Nessebar / Burgas
Distance to next town	5 / 37 km
Taxi costs to next town	20 BGN / 80 BGN

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	Varna
Distance to airport 2	app. 110 km
Taxi costs to airport 2	app. 200 BGN

Distance to closest bus stop	200 m
Bus costs to next town	1,30 BGN - Nessebar / 6 BGN - Burgas, both prices
Bus connection to next town (frequency per hour OR per day)	every 30 minutes

Facilities & General Information

Distance to next supermarket	in front of the hotel
Distance to next hospital	37 km
Distance to next pharmacy	100m
Distance to shopping area/center	200 m
Distance to the beach	10 m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	7 (main building) / 5 (adjoining building)
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	0
Further comments	Only 2 rooms are not accesible with lift

Kiosk/mini-market in hotel				No
Is a basic baby assortment available?				?
Napkins	?		Baby food	?
Baby wipes	?		Creme	?
Baby bottle	?		Baby dummy	?
Other				
Souvenir shop in hotel	Yes			
Souvenir shop close to hotel	Yes	Distance to shop		100 m

Parking space				Yes
PLEASE SELECT:		Against charge	Price per day/week	5 euro per day
Pre-reservation available?		Yes		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	app. 5 euro
* Please enclose a price list if possible!		Price per shirt	app. 5 euro

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	app. 1 euro

Room service			Yes
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel				No
WHAT KIND?				
Nurse	?	Doctor	?	
German speaking	?	Infirmary/sickroom	?	
If not: WHICH language?	English			
Medical care close to hotel	Yes	German speaking doctor	Yes	
If not: WHICH language?				
German speaking doctor can be called if needed	Yes			

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room	Yes		
Gaming machines in games room	billiards, air hockey, table soccer, pinball, different racing simu		
Indoor theatre	No	Capacity	
Outdoor theatre	Yes	Capacity	app. 100 seats

Car rental at hotel	Yes		
Price per day, cheapest car category	app. 33 euro		
Rental of scooter	No	Price per day	

Car rental close to the hotel	Yes		
Distance			
Name			
Website			

Dress code in hotel	Yes		
If existing: WHICH dress code?	long trousers during dinner		

Discotheque at the beach	Yes		
Opening hours (from - till)			
Opening days			
Owned by hotel	No		
Exclusive usage for hotel guests only	No		

Bicycle rental at hotel	No		
PLEASE SELECT:	?	Price per day	

Bicycle rental close to the hotel	Yes		
Distance	200 m		
Name			
Website			

Pets are allowed	No		
PLEASE SELECT:	?	Price	
If allowed: WHICH pets?			

Pool & Beach

Total size of pool area	app. 2000 sq.m.
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1-1.20-1.40	?	Yes	?	No		?		?		08.00-18.00	
Relax pool (outdoor)	?			?	?	?	?		?		?			
Children's pool	Yes	1	0.60 m	?	Yes	?	No		?		?		08.00-18.00	
Pool with separate children's area	?			?	?	?	?		?		?			
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	1.45 m	Yes	Yes	?	No		?		?		08.00-18.00	heatable only in May and October

Other pool	?	
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard		?		
Relax area with sunbeds		?		
Comments				

Aqua park close to the hotel		Yes
Distance	5 km / 10 km	
Name	Sunny Beach / Nessebar	
Opening times per day (from - till)	10.00-19.00	
Included for hotel guests?	No	
If included: HOW OFTEN may hotel guests visit?		
Against charge	Yes	
Price adults per day	app. 20 euro	
Price kids per day	app. 10 euro	

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			No
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	?
Sand-gravel mix	?

Pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Deposit for pool/beach towels			Yes
Amount of deposit	15 euro / 30 BGN		

Change of pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	app. 10 BGN

Mattresses for sunbeds at beach			No
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	app. 10 BGN

Total length of beach section/coast (beach walks)	app. 8 km
Length of hotel beach	

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel			Yes
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Waterfront promenade			Yes
Distance from hotel	10 m		
Length of promenade	app. 8 km		

Awards & Certificates *(will not be mentioned in the catalogue)*

Holidaycheck Award	Info	Top Hotel 2012, Top Hotel 2016
Zoover	Info	2011, 2012, 2013
ITS Red Star Award	Info	2008/2009, 2009/2010

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception (Drink during the info cocktail)	Yes
Luggage service	Yes
Bottle of water at the room foc	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	special treatment of VIP guests and repeaters

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

W-Lan Internet Access	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	everywhere in the hotel		

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

LAN Internet Access	?		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

Child-Friendliness

Size in sqm of kidsclub	app. 70 sq.m.
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KIDSClub provides:	
Children toilets	No
Children sinks	No
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	No
Lockable cupboards	No
TV	No
DVD-Player	No
Sunshade in front of kidsclub	No

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	No
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Against charge	Price per hour	10 BGN per day	

RESTAURANT			
Baby corner in the restaurant			No
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	Yes
Bottle warmer	Yes	Sugar	Yes

High chairs in the restaurant			Yes
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available			Yes
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	Yes	all season

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			No
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables				No
Buffet for kids				No
PLEASE SELECT:		?	Price per day	

Early dinner			No
PLEASE SELECT:	?	Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Barrier-free access to pool	Yes
All areas reachable without stairs	Yes	Accessible bath rooms (see below for details)	Yes	Shower is wheelchair accessible	Yes	Barrier-free access to beach	Yes
Door width > 85 cm (public areas)	No	Space in front of WC at least 1,20 m (see below for details)	Yes	Grab rail for shower	Yes	Barrier-free access to restaurant	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side (see below for details)	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC (see below for details)	Yes	Barrier-free access to public toilets	No		
Wheelchair accessible terraces	?			Disabled toilet in public areas	Yes		
Wheelchair accessible balconies	?			Passage bet.room and balcony/terrace accessible	?		
Other							

Which room-type needs to be booked for handicapped people?	on request / the rooms are only with park view / DZ and 1 STM
Number of rooms (how many?) for handicapped people	5
Size in sqm of rooms for handicapped people	20
Room numbers of rooms for handicapped people	2105 / 2205 / 2305 / 2405/ S15

Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
A la carte restaurant	app. 390 sq.m.	max.150	Yes	Yes	Yes	Yes	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	No	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	Yes	Wireless microphone	No
Other equipment							

Conference costs	on request	Conference packages	on request
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Wedding & Honeymoon

Room upgrade (upon availability and on request)			Yes
PLEASE SELECT:	Inclusive	Price	
Upgrade to which room type according DTH-contract?		depends on availability and booked room type	

Sparkling wine (on request)			Yes
PLEASE SELECT:	Inclusive	Price	

Room decoration			?
PLEASE SELECT:	?	Price	

Wine			?
PLEASE SELECT:	?	Price	

Spa treatment			?
PLEASE SELECT:	?	Price	

Flowers			?
PLEASE SELECT:	?	Price	

Massage			?
PLEASE SELECT:	?	Price	

Fruit basket (on request)			Yes
PLEASE SELECT:	Inclusive	Price	

Dinner at à-la-carte restaurant			?
PLEASE SELECT:	?	Price	

Pastries			?
PLEASE SELECT:	?	Price	

Champagne			?
PLEASE SELECT:	?	Price	

Cake			?
PLEASE SELECT:	?	Price	

Other			
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Honeymoon packages (list services)		Price	
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Wedding possible	?		
Required documents for wedding			
Wedding packages (list services)		Price	

Rooms

Total number of rooms	330		
Non-smoking rooms	Yes	Number of non-smoking rooms	330
Smoking rooms	No	Number of smoking rooms	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	219	53	42	3	13	4		
Size in sqm	28	20	35	40	35	43		
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	Yes	No	Yes	No	Yes	Yes	?	?
...or located in adjoining building(s)?	?	Yes	?	Yes	?	?	?	?
...or other								
Sea view	Yes	No	Yes	No	Yes	Yes	?	?
Side sea view	No	No	Yes	No	Yes	No	?	?
Garden view	Yes	Yes	Yes	Yes	No	No	?	?
Pool view	No	No	No	No	No	No	?	?
Land view	No	No	No	No	No	No	?	?
Balcony	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Terrace	Yes	Yes	No	No	No	No	?	?
Terrace is furnished	Yes	Yes	No	No	No	No	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	No	No	No	No	No	Yes	?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	No	No	No	No	No	No	?	?
No. of bathrooms (how many?)	1	1	1	1	1	2		
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Radio	No	No	No	No	No	No	?	?
Internet Access (via LAN)	No	No	No	No	No	No	?	?
Internet Access (via W-LAN)	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Ventilator	No	No	No	No	No	No	?	?
Heating	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Refrigerator	No	No	No	No	No	No	?	?
Minibar	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	?	?
No. of rooms with connecting door	20 (10*2)	10 (5*2)						
Carpet	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Tiled floor	No	No	No	No	No	No	?	?
Wooden floor	No	No	No	No	No	No	?	?
Laminate	Yes	Yes	Yes	No	No	No	?	?
2 single beds	Yes	Yes	No	No	No	Yes	?	?
Queen size bed	No	No	No	No	No	No	?	?
King size bed	No	No	No	No	No	No	?	?

Double bed	No	No	Yes	Yes	Yes	Yes	?	?
Add. bed - original bed	No	No	Yes	No	Yes	No	?	?
Add. bed - sofa bed	Yes	No	Yes	Yes	Yes	No	?	?
Add. bed - rollaway bed	No	Yes	No	No	No	No	?	?
Add. bed - bunk bed	No	No	No	No	No	No	?	?
Separate bedroom	No	No	No	No	Yes	Yes	?	?
Combined living-/bedroom	No	No	Yes	Yes	No	Yes	?	?
Kitchen/kitchenette	No	No	No	No	No	No	?	?
Kitchen utensils	No	No	No	No	No	No	?	?
Kettle/tea/coffee	No	No	No	No	No	No	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Lotion	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Other								
Room name according to DTH-contract	DZS/D/DA/DZZ/ DAZ/DZS/DSM/ DM/DAM	DZ	STM/ STA	STA	AP3	AP4		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Double	Double (adjoining building)	Studio	Studio (adjoining building)	Apartment	Family suite	Family rooms	
Number	219	53	42	3	13	4	15	
Size in sqm	28	20	35	40	35	43	40/44	
1	Yes	Yes	No	No	Yes	No	No	?
1+1	Yes	Yes	No	No	No	No	No	?
2	Yes	Yes	Yes	Yes	Yes	No	No	?
2+1	Yes	Yes	Yes	Yes	Yes	Yes	No	?
2+2	No	No	No	No	Yes	Yes	Yes	?
2+3	No	No	No	No	No	No	No	?
3	No	No	Yes	Yes	Yes	Yes	No	?
3+1	No	No	No	No	No	Yes	No	?
3+2	No	No	No	No	No	No	No	?
4	No	No	No	No	No	Yes	No	?
4+1	No	No	No	No	No	No	No	?
4+2	No	No	No	No	No	No	No	?
5	No	No	No	No	No	No	No	?
5+1	No	No	No	No	No	No	No	?
Room name according to DTH-contract	DZS/D/DA/DZZ/ DAZ/DZS/DSM/ DM/DAM	DZ	STM/ STA	STA	AP3	AP4	FuT	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change		Yes
HOW OFTEN?		every 3 days
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

SAT TV has these German channels	ZDF, ARD, PRO7, SAT1, Sport 1 etc.
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Air conditioning		Yes
Controlled by hotel	?	
Individually controllable	Yes	
Deposit for remote control	?	

If yes: remote control required?	No
Amount of deposit	

MONTHS OF OPERATION		
January	?	
March	?	
May	Yes	
July	Yes	
September	Yes	
November	?	

February	?
April	?
June	Yes
August	Yes
October	Yes
December	?

Refrigerator		No
PLEASE SELECT:	?	
Price per day		

Minibar filled up with drinks at arrival		Yes
PLEASE SELECT:	Against charge	
Price		

Towels change		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

W-LAN		Yes
PLEASE SELECT:	Inclusive	
Price per hour		

Internet access		No
PLEASE SELECT:	?	
Price per hour		

Heating		Yes
Controlled by hotel	Yes	
Individually controllable	Yes	
Deposit for remote control	?	

If yes: remote control required?	No
Amount of deposit	

MONTHS OF OPERATION		
January	?	
March	?	
May	Yes	
July	No	
September	No	
November	?	

February	?
April	?
June	No
August	No
October	Yes
December	?

Safe		No
PLEASE SELECT:	?	
Price per day		

Minibar filled up regularly during the stay		Yes
PLEASE SELECT:	Against charge	
Price		

F&B

Boards offered in Hotel

Breakfast	No	Half-board (not available from 21.06 till 19.08)	Yes
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	Yes
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	07.30-23.00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant			07.30-10.00	Yes	Yes	Yes	?	Yes	?	?	?	Yes	?
			12.30-14.30	Yes	Yes	Yes	?	Yes	?	?	?	Yes	?
			18.00-21.00	Yes	Yes	Yes	?	Yes	?	?	?	Yes	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation			11.00-17.00	Yes	No	No	?	No	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant			19.00-22.00	No	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	once per stay												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07.30-10.00	Yes	No	Included in AI offer	Yes
Late-riser breakfast	10.00-11.00	Yes	No	Included in AI offer	Yes
Lunch	12.30-14.30	Yes	No	Included in AI offer	Yes
Coffee and cake	15.00-17.00	Yes	No	Included in AI offer	Yes
Dinner	18.00-21.00	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream	9.00-18.00 + dinner time	Yes	?	Included in AI offer	Yes
Other lunch snack	11.00-14.30	Yes	?	Included in AI offer	Yes

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	?			PLEASE SELECT:	?
Outdoor bar	Yes	Restaurant terrace	10.00-23.00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes		09.00-24.00 (inclusive only till 6 p.m.!!!)	PLEASE SELECT:	Included in AI offer
Beach bar	?			PLEASE SELECT:	?
Disco bar	?			PLEASE SELECT:	?
Lobby bar	Yes		09.00-02.00	PLEASE SELECT:	Against Charge
Oriental café/shisha bar	?			PLEASE SELECT:	?
American/international Bar	?			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	?	Buffet	?	Menu	?
New Year's Eve	?	Buffet	?	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	?	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel				No	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:		?	Price		
Name of contact person					
Email of contact person					
Number of tennis courts					

Tennis lessons in the hotel				No	
PLEASE SELECT:		?	Price per hour		

Racket/tennis ball rental				No	
PLEASE SELECT:		?	Price per hour		

Try-out course				?	
PLEASE SELECT:		?	Price		

Tennis court close to hotel				Yes		
Run by hotel		No	Run by local provider			Yes
PLEASE SELECT:		Against charge	Price			
Name of provider						
Website						

TYPE OF FLOOR	
Grass	No
Clay	Yes
Hard court	No
Synthetic turf	No
Sand	No
Other	

Flood light				Yes
PLEASE SELECT:		Against charge	Price per hour	

Water Sports (please enclose information material if possible)

Water sports center in hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

Surfing		Yes
PLEASE SELECT:	Against charge	Price per hour
Courses offered		No
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		?

Catamaran		No
PLEASE SELECT:	?	Price per hour
Courses offered		?
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		?

Other	
-------	--

Water ski		Yes
PLEASE SELECT:	Against charge	Price

Paragliding		Yes
PLEASE SELECT:	Against charge	Price

Paddle boat		Yes
PLEASE SELECT:	Against charge	Price per hour

Other	
-------	--

Water sports center close to hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of water sports center		
Website		
Email of contact person		
Distance to hotel		

Kitesurfing		Yes
PLEASE SELECT:	Against charge	Price per hour
Courses offered		No
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		?

Jetski		Yes
PLEASE SELECT:	Against charge	Price

Kayak		No
PLEASE SELECT:	?	Price per hour

Banana boat		Yes
PLEASE SELECT:	Against charge	Price per ride

Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	PADI
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Price for open water diver	from 250 euro
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Hotel's private reef	No
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Special diving packages	?
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Diving school close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of diving center	Deep Blue	
Opening times per day (from - till)		
Email of contact person	www.diving-bg.com	
Distance to hotel		

German speaking diving teacher	Yes
--------------------------------	-----

Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	

Shuttle	No
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel	app. 10 km	

Cycling

Bicycle rental in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel	200 m	

Bicycle storage room	?
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

Wellness

General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
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Water dispenser at all spa areas		No
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Offer of food (fruit/fitnessfood)		No
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Changing cabins with lockers		Yes
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Information about services by German speaking personnel		No
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Spa has a separate reception		No
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Offer of drinks (fitness drinks)		No
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Spa is air-conditioned		No
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Size of treatment rooms		
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Spa treatment by German speaking personnel		No
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Sauna & Swimming Area

Relaxing area with sunbeds No
PLEASE SELECT: ? Price

Separate sauna for women No
PLEASE SELECT: ? Price

Jacuzzi (outside Jacuzzi) Yes
PLEASE SELECT: Inclusive Price

Outdoor pool in spa area No
PLEASE SELECT: ? Price

Other

Sauna unisex Yes
PLEASE SELECT: Against charge Price 5 BGN (once)

Amount of saunas (how many?) 1

Indoor pool (water temperature at least 28°C) Yes
PLEASE SELECT: Inclusive Price

Massage shower No
PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes
PLEASE SELECT: Against charge Price from 35 BGN

Hot stone massage No
PLEASE SELECT: ? Price

Hamam No
PLEASE SELECT: ? Price

Thalasso therapy No
PLEASE SELECT: ? Price

Ayurveda therapy No
PLEASE SELECT: ? Price

Manicure Yes
PLEASE SELECT: Against charge Price

Hair dresser Yes
PLEASE SELECT: Against charge Price

Thai massage No
PLEASE SELECT: ? Price

Aroma therapy massage No
PLEASE SELECT: ? Price

Steam bath Yes
PLEASE SELECT: Against charge Price 5 BGN (once)

Balneo therapy No
PLEASE SELECT: ? Price

Diverse facials Yes
PLEASE SELECT: Against charge Price

Pedicure Yes
PLEASE SELECT: Against charge Price

Other
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Against charge	Price per day	5 BGN (once per stay in)	
Name				
Website				
Email of contact person				
EQUIPMENT				
Treadmill				Yes
Bicycle				Yes
Weight bench				Yes
Other equipment				
Fitness instructor				?
PLEASE SELECT:	?	Price per hour		
Cooperation(s) with fitness center(s)				?
Kind of cooperation(s)				
Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				
Crosstrainer				Yes
Rower machine				No
Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Soccer	No	Water polo	?	Minigolf (Inside the hotel)	Yes	Archery	?
Beach soccer	No	Water basketball	?	Table tennis	Yes	Billard	?
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Windows

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Windows 7

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Microsoft Excel 2003