

Hotel Data Sheet

Hotel

Name of hotel	COOEE Palmera Beach Hotel & Spa Adults Only
Official category	4 stars
Official post address	25th Martiou 14
Phone	00302897022481
Fax	00302897022483
Email	info@palmerahotel.gr
Country	Greece
Area	Crete

Year of construction	1999
Year of last big renovation	2019
What was renovated?	everything
Number of buildings in total	5

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building			
Adjoining building(s)	Yes	Number of adjoining buildings	5
Other			

Opening times	24 hours
Spoken languages reception	English.German,Dutch,French
Spoken languages animation	
Spoken languages restaurant	English.German,Dutch,French
Spoken languages concierge	English.German,Dutch,French
Currency/currencies	
Time zone (difference to GMT)	1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	?
Cash (LOCAL currency)	Yes	Traveler's Check	?
Cash (OTHER than local currency)	?		
If yes: WHICH OTHER currency?			

Voltage	
Adapter for German style plug necessary	Yes
Adapter for German style plug available in hotel	Yes
Inclusive	Yes
Against charge	?
Inclusive, against commission	?

Amount (how many?)	
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Price per day	
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Amount of commission	
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Money exchange in the hotel	No
Location of money exchange (e.g. reception)	
Opening times of money exchange (from - till)	
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	200m
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Distance to hotel	200m
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Travel Connections

Airport	Nikos Kazantzakis
Distance to airport	24 km
Taxi costs to airport	40 euros

Next town	Malia
Distance to next town	5 km
Taxi costs to next town	10 euros

Hotelbus/-shuttle				?
PLEASE SELECT:	Against charge		Price	3,5 euros
Hotelbus/-shuttle (frequency per day)				

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Facilities & General Information

Distance to next supermarket	200m
Distance to next hospital	2000m
Distance to next pharmacy	150m
Distance to shopping area/center	300m
Distance to the beach	5m
Hotel is directly located at the beach	?
Hotel is separated from the beach by a beach promenade	?

Maximum number of floors	3
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	4
Number of buildings WITHOUT lift	1
Further comments	

Kiosk/mini-market in hotel				?
Is a basic baby assortment available?				?
Napkins	?		Baby food	?
Baby wipes	?		Creme	?
Baby bottle	?		Baby dummy	?
Other				
Souvenir shop in hotel	No			
Souvenir shop close to hotel	Yes	Distance to shop	150m	

Parking space			?
PLEASE SELECT:	?	Price per day/week	
Pre-reservation available?	No		

Laundrette/washing room with self service			?
PLEASE SELECT:	?	Price per wash	

Laundry service*			?
PLEASE SELECT:	?	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

Fax service			?
PLEASE SELECT:	Inclusive		Price per fax

Room service			?
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel	Yes		
WHAT KIND?			
Nurse	?	Doctor	Yes
German speaking	?	Infirmary/sickroom	?
If not: WHICH language?	English		
Medical care close to hotel	Yes	German speaking doctor	?
If not: WHICH language?	English		
German speaking doctor can be called if needed	?		

Nightclub/disco in hotel	?
Opening hours (from - till)	
Opening days	

Games room				?
Gaming machines in games room				
Indoor theatre	?	Capacity		
Outdoor theatre	?	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category	as per price list			
Rental of scooter	?	Price per day	extra	

Car rental close to the hotel				Yes
Distance	100m			
Name	Europcar			
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	long trousers at dinner time			

Discotheque at the beach				?
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day		

Bicycle rental close to the hotel				Yes
Distance	200m			
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	100m
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	?			?	?	?	?		?		?			
Relax pool (outdoor)	Yes	1	1,3	?	?	?	?		?		?			
Children's pool	Yes	1	0,5	?	?	?	?		?		?			
Pool with separate children's area	?			?	?	?	?		?		?			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	?			?	?	?	?		?		?			

Other pool	?
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Aqua park in the hotel				?
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				Yes
Distance	5 km			
Name	Aquapark			
Opening times per day (from - till)				
Included for hotel guests?	No			
If included: HOW OFTEN may hotel guests visit?				
Against charge				Yes
Price adults per day				
Price kids per day				

Sunbeds at the pool				?
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				?
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				?
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				?
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Public beach with separate section for the hotel				No
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				No

TYPE OF BEACH	
Sandy beach	?
Gravel beach	?
Sand-gravel mix	Yes

Pool/beach towels				?
PLEASE SELECT:	Inclusive	Price per day		

Deposit for pool/beach towels				Yes
Amount of deposit		5 euros		

Change of pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Against charge	Price per day	5	

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Against charge	Price per day		

Total length of beach section/coast (beach walks)	500m
Length of hotel beach	100m

ACCESS TO SEA	
Flatly sloping	?
Steep coast	?
Other	

Sun terrace in the hotel		Yes
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Waterfront promenade		Yes
Distance from hotel	5m	
Length of promenade	1000m	

Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	
	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation Yes

Included Service(s) on Arrival

Welcome drink at reception Yes
 Luggage service Yes
 Bottle of water at the room foc Yes
 Fruit basket at the room No

Snacks on early/late arrival available Yes
 Snacks on early/late departure available Yes
 Other

Internet in Public Areas

Internet corner ?
 PLEASE SELECT: ? Price per hour
 Number of computers

Laptop rental ?
 PLEASE SELECT: ? Price per hour
 Number of laptops

W-Lan ?
 PLEASE SELECT: Inclusive Price per hour
 Available in these areas

Child-Friendliness

Size in sqm of kidsclub

KIDSClub provides:

Children toilets	?
Children sinks	?
Large windows	?
Chairs for children	?
Tables for children	?

Large relaxation area with mattresses	?
Lockable cupboards	?
TV	?
DVD-Player	?
Sunshade in front of kidsclub	?

Child care for children below 4 years

Info

Children's playground

CHILDREN'S PLAYGROUND provides:

Plenty of shady elements	?
Wooden playground equipment	?

Baby cots

PLEASE SELECT: ? Price per hour

RESTAURANT

Baby corner in the restaurant			?
Microwave	?	Hot chocolate	?
Milk	?	Water boiler	?
Bottle warmer	?	Sugar	?

High chairs in the restaurant

PLEASE SELECT: ? Price

Icecream for kids available

PLEASE SELECT: ? Price

Kids animation 4-7 years

German speaking animateur ?

Kids animation 8-12 years

German speaking animateur ?

Kids animation 13-17 years

German speaking animateur ?

Baby monitor (babyphone) rental

PLEASE SELECT: ? Price per day

Babysitter service

PLEASE SELECT: ? Price per hour

Kids restaurant with small chairs and tables

Buffet for kids

PLEASE SELECT: ? Price per day

Early dinner

PLEASE SELECT: ? Price

Other

Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Access to pool accessible	?
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	?
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	Garden view
Number of rooms (how many?) for handicapped people	5
Size in sqm of rooms for handicapped people	25 m2
Room numbers of rooms for handicapped people	102,103,104,701,702

Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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Wedding & Honeymoon

Room upgrade	?
PLEASE SELECT:	Inclusive Price
Upgrade to which room type according DTH-contract?	from gv to sv

Sparkling wine	?
PLEASE SELECT:	? Price 10% discount

Room decoration	?
PLEASE SELECT:	Inclusive Price

Wine	?
PLEASE SELECT:	? Price 10% discount

Spa treatment	?
PLEASE SELECT:	Against charge Price 10% discount

Flowers	?
PLEASE SELECT:	? Price 10% discount

Massage	?
PLEASE SELECT:	Against charge Price 10% discount

Fruit basket	?
PLEASE SELECT:	Inclusive Price

Dinner at à-la-carte restaurant	?
PLEASE SELECT:	Against charge Price 10% discount

Pastries	?
PLEASE SELECT:	Against charge Price

Champagne	?
PLEASE SELECT:	Against charge Price 10% discount

Cake	?
PLEASE SELECT:	Against charge Price

Other	
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Honeymoon packages (list services)		Price
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Wedding possible	?	
Required documents for wedding		
Wedding packages (list services)		Price

Rooms

Total number of rooms	136		
Non-smoking rooms	Yes	Number of non-smoking rooms	all
Smoking rooms	No	Number of smoking rooms	smoking at the balkon

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	40	40	25	25	3	3		
Size in sqm	17-20	17-20	20-22	20-22	16-17	15-16		
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	Yes	Yes	Yes	Yes	Yes	Yes	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	Yes	?	Yes	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	Yes	?	Yes	?	?	?	?	?
Balcony	Yes	Yes	Yes	Yes	No	No	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	Yes	Yes	Yes	Yes	Yes	Yes	?	?
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Radio	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Internet access	Yes	Yes	Yes	Yes	Yes	Yes	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Refrigerator	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Wooden floor	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	Yes	Yes	Yes	Yes	Yes	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?

Double bed	Yes	Yes	Yes	Yes	Yes	?	?	?
Add. bed - original bed	Yes	Yes	Yes	Yes	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	Yes	Yes	Yes	Yes	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Other								
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	?	?	?	?	?	Yes	?	?
	?	?	?	?	?	?	?	?
	Yes	Yes	Yes	Yes	Yes	?	?	?
	Yes	Yes	Yes	Yes	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	Yes	Yes	Yes	Yes	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Towels change		Yes	
HOW OFTEN?		every 2 days	
Monday	?	Tuesday	?
Wednesday	?	Thursday	?
Friday	?	Saturday	?
Sunday	?		

Linen change		Yes	
HOW OFTEN?		every 3 days	
Monday	?	Tuesday	?
Wednesday	?	Thursday	?
Friday	?	Saturday	?
Sunday	?		

W-LAN		?	
PLEASE SELECT:	Inclusive	Price per hour	
Internet access		?	
PLEASE SELECT:	Inclusive	Price per hour	

SAT TV has these German channels	
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Air conditioning		Yes	
Controlled by hotel	?		
Individually controllable	Yes	If yes: remote control required?	Yes
Deposit for remote control	No	Amount of deposit	0

Heating		Yes	
Controlled by hotel	?		
Individually controllable	Yes	If yes: remote control required?	Yes
Deposit for remote control	No	Amount of deposit	0

MONTHS OF OPERATION			
January	?	February	?
March	?	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	?	December	?

MONTHS OF OPERATION			
January	?	February	?
March	?	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	?	December	?

Refrigerator		?	
PLEASE SELECT:	Inclusive	Price per day	

Safe		?	
PLEASE SELECT:	Against charge	Price per day	2,5

Minibar filled up with drinks at arrival		?	
PLEASE SELECT:	?	Price	

Minibar filled up regularly during the stay		?	
PLEASE SELECT:	?	Price	

F&B

Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	?
		Times all inclusive (from - till)	
		Is the all inclusive offer fully available for guests on their departure day as well?	?

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant			7,3-10,00	?	?	?	?	?	?	?	?	?	?
			19,00-21,30	?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	palmera sea side			Yes	Yes	?							
PLEASE SELECT:	Against charge												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07,30-10,00	Yes	?	Included in AI offer	?
Late-riser breakfast		?	?	Included in AI offer	?
Lunch		?	?	Included in AI offer	?
Coffee and cake		?	?	Included in AI offer	?
Dinner	19,00-21,30	Yes	?	Included in AI offer	?
Late night snack		?	?	Included in AI offer	?
Icecream		?	?	Included in AI offer	?
Other		?	?	Included in AI offer	?

Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

Bars

	Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	?		PLEASE SELECT:	?
Outdoor bar	?		PLEASE SELECT:	?
Pool bar	?		PLEASE SELECT:	?
Beach bar	?		PLEASE SELECT:	?
Disco bar	?		PLEASE SELECT:	?
Lobby bar	Yes	09,00-01,00	PLEASE SELECT:	Against Charge
Oriental café/shisha bar	?		PLEASE SELECT:	?
American/international Bar	?		PLEASE SELECT:	?
Other	?		PLEASE SELECT:	?

F&B Specials

Christmas	?	Buffet	?	Menu	?
New Year's Eve	?	Buffet	?	Menu	?
Manager's cocktail	?	How often?			
Showcooking	?	How often?			
Motto/theme buffet	?	Which themes?			
Food for allergic persons	?	What kind?			
Diet food/low-fat-food	?	What kind?			
Other					
Water bottles given out at the bar	?	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	?	Fruit juice	?	Local alcoholic drinks	?	Wine	?
Tea	?	Orange juice freshly pressed	?	International alcoholic drinks	?	Sparkling wine	?
Soft drinks	?	Water	?	Cocktails	?	Beer	?
Long drinks	?						
Other							

Sports

Tennis

Tennis court at the hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:	?	Price			
Name of contact person					
Email of contact person					
Number of tennis courts					

Tennis lessons in the hotel				?
PLEASE SELECT:	?	Price per hour		

Racket/tennis ball rental				?
PLEASE SELECT:	?	Price per hour		

Try-out course				?
PLEASE SELECT:	?	Price		

Tennis court close to hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:	?	Price			
Name of provider					
Website					

TYPE OF FLOOR		
Grass		?
Clay		?
Hard court		?
Synthetic turf		?
Sand		?
Other		

Flood light				?
PLEASE SELECT:	?	Price per hour		

Water Sports (please enclose information material if possible)

Water sports center in hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
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Water ski				?
PLEASE SELECT:		?	Price	

Paragliding				?
PLEASE SELECT:		?	Price	

Paddle boat				?
PLEASE SELECT:		?	Price per hour	

Other	
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Water sports center close to hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				?
PLEASE SELECT:		?	Price	

Kayak				?
PLEASE SELECT:		?	Price per hour	

Banana boat				?
PLEASE SELECT:		?	Price per ride	

Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
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Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour
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Shuttle	?
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PLEASE SELECT:	?	Price
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Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
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Golf

Golf course at the hotel	?		
Run by hotel	?	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Other special offers	

Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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Wellness

General

Spa at hotel		?	Run by local provider	Yes
Run by hotel	?		Run by local provider	Yes
PLEASE SELECT:	Against charge			
Name of spa	APIVITA			
Website	www.aquavitaspa.gr			
Email of contact person	info@aquavitaspa.gr			

Spa close to the hotel		?	Run by local provider	?
Run by hotel	?		Run by local provider	?
PLEASE SELECT:	?			
Name of spa				
Website				
Email of contact person				
Distance to hotel				

Quiet location within hotel		Yes
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Water dispenser at all spa areas		Yes
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Offer of food (fruit/fitnessfood)		?
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Changing cabins with lockers		?
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Information about services by German speaking personnel		?
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Spa has a separate reception		?
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Offer of drinks (fitness drinks)		?
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Spa is air-conditioned		?
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Size of treatment rooms		
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Spa treatment by German speaking personnel		?
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Sauna & Swimming Area

Relaxing area with sunbeds ?
PLEASE SELECT: ☐ Against charge ☐ Price

Separate sauna for women ?
PLEASE SELECT: ☐ ? ☐ Price

Jacuzzi ?
PLEASE SELECT: ☐ Against charge ☐ Price

Outdoor pool in spa area ?
PLEASE SELECT: ☐ ? ☐ Price

Other

Sauna unisex Yes
PLEASE SELECT: ☐ Against charge ☐ Price

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) ?
PLEASE SELECT: ☐ ? ☐ Price

Massage shower ?
PLEASE SELECT: ☐ ? ☐ Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage ?
PLEASE SELECT: ☐ Against charge ☐ Price

Hot stone massage ?
PLEASE SELECT: ☐ Against charge ☐ Price

Hamman ?
PLEASE SELECT: ☐ Against charge ☐ Price

Thalasso therapy ?
PLEASE SELECT: ☐ ? ☐ Price

Ayurveda therapy ?
PLEASE SELECT: ☐ ? ☐ Price

Manicure ?
PLEASE SELECT: ☐ Against charge ☐ Price

Hair dresser ?
PLEASE SELECT: ☐ ? ☐ Price

Thai massage ?
PLEASE SELECT: ☐ Against charge ☐ Price

Aroma therapy massage ?
PLEASE SELECT: ☐ Against charge ☐ Price

Steam bath ?
PLEASE SELECT: ☐ Against charge ☐ Price

Balneo therapy ?
PLEASE SELECT: ☐ ? ☐ Price

Diverse facials ?
PLEASE SELECT: ☐ ? ☐ Price

Pedicure ?
PLEASE SELECT: ☐ Against charge ☐ Price

Other
PLEASE SELECT: ☐ ? ☐ Price

Fitness

Fitness center at the hotel			Yes
PLEASE SELECT:	Inclusive	Price per day	
Name			
Website			
Email of contact person			

EQUIPMENT	
Treadmill	?

Bicycle	Yes
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Weight bench	?
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Other equipment	
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Fitness instructor		?
PLEASE SELECT:	?	Price per hour

Cooperation(s) with fitness center(s)		?
Kind of cooperation(s)		

Fitness center close to hotel			?
PLEASE SELECT:	Against charge	Price per day	
Name	FLEX		
Website			
Email of contact person			
Distance to hotel			

Crosstrainer	?
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Rower machine	?
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Fitness courses			?
PLEASE SELECT:	?	Price per course	
Course offer			

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	?	Aerobic-/step aerobic/gymnastics	?	Water volleyball	?	Darts	?
Beach volleyball	?	Aqua gymnastics	?	Shuffleboard	?	Boccia/boules	?
Soccer	?	Water polo	?	Minigolf	?	Archery	?
Beach soccer	?	Water basketball	?	Table tennis	Yes	Billard	?
Garden chess	?						
Multifunctional sports court	?	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)