

# Hotel Data Sheet

## Hotel

Name of hotel	CLUB HOTEL DRAGO PARK
Official category	4 ESTRELLAS
Official post address	C. PUNTA PESEBRE, 5
Phone	928 875 505
Fax	928 875 489
Email	<a href="mailto:direccion@dragopark.com">direccion@dragopark.com</a>
Country	SPAIN
Area	COSTA CALMA - FUERTEVENTURA

Year of construction	2001
Year of last big renovation	
What was renovated?	
Number of buildings in total	4

<b>TYPE OF CONSTRUCTION</b>			
Bungalows	?	Number of rooms	235
Main building	?		
Adjoining building(s)	Yes	4	
Other			

Opening times	THE WHOLE YEAR
Spoken languages reception	SPANISH-GERMAN-ENGLISH & FRENCH
Spoken languages animation	SPANISH-GERMAN-ENGLISH & FRENCH
Spoken languages restaurant	SPANISH-GERMAN-ENGLISH & FRENCH
Spoken languages concierge	SPANISH-GERMAN-ENGLISH
Currency/currencies	EUROS
Time zone (difference to GMT)	GREENWICH

<b>PAYMENT METHODS</b>			
Visa	Yes	Master Card	No
American Express	Yes	Debit Card	No
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	US\$ - LIBRAS ESTERLINAS - CORONA SUECA-ETC		

Voltage	220		
Adapter for German style plug necessary	No		
Adapter for German style plug available in hotel	No	Amount (how many?)	
Inclusive	No		
Against charge	No	Price per day	
Inclusive, against commission	?	Amount of commission	

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	RECEPTION		
Opening times of money exchange (from - till)	24 HOURS		
Money exchange close to hotel	?	Distance to hotel	
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	200 M.

## Travel Connections

Airport	FUE
Distance to airport	70 KMS.
Taxi costs to airport	75,00 €

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Next town	COSTA CALMA
Distance to next town	1000 M.
Taxi costs to next town	4,00 €

Distance to closest bus stop	800 M.
Bus costs to next town	6,00 €
Bus connection to next town (frequency per hour OR per day)	EVERY 3 HOUR

Hotelbus/-shuttle		Yes	
PLEASE SELECT:	Inclusive	Price	FREE
Hotelbus/-shuttle (frequency per day)	4 TIMES TO THE BEACH		

## Facilities & General Information

Distance to next supermarket	500 M.
Distance to next hospital	75 KMS.
Distance to next pharmacy	1000 M.
Distance to shopping area/center	500 MS.
Distance to the beach	1200 M.
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	?

Laundrette/washing room with self service		No	
PLEASE SELECT:	?	Price per wash	

Laundry service*		Yes	
PLEASE SELECT:	?	Price per trousers	10,00 €
		Price per shirt	4,00 €

\* Please enclose a price list if possible!

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	4
Number of buildings WITHOUT lift	
Further comments	

Fax service		Yes	
PLEASE SELECT:	?	Price per fax	

Room service		No	
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Kiosk/mini-market in hotel		Yes	
Is a basic baby assortment available?		No	
Napkins	?	Baby food	?
Baby wipes	?	Creme	?
Baby bottle	?	Baby dummy	?
Other			
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	?	Distance to shop	

Medical care in the hotel		Yes	
WHAT KIND?			
Nurse	Yes	Doctor	Yes
German speaking	Yes	Infirmary/sickroom	?
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Parking space		Yes	
PLEASE SELECT:	Inclusive	Price per day/week	
Pre-reservation available?	No		

Nightclub/disco in hotel		Yes	
Opening hours (from - till)	20:00 TO 24:00 HOURS		
Opening days	DAILY		

Games room				Yes
Gaming machines in games room		YES		
Indoor theatre	?	Capacity		
Outdoor theatre	?	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category		35,00 €		
Rental of scooter	?	Price per day		

Car rental close to the hotel				?
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?		DINNER: LONG TROUSERS & NO SLEEPERS		

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:		?	Price per day	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:		?	Price	
If allowed: WHICH pets?				

## Pool & Beach

Total size of pool area	2,000 M2
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,30 M	Yes	Yes	?	No		No		No			
Relax pool (outdoor)	?			?	?	?	?		?		?			
Children's pool	Yes	1	0,50 M	Yes	Yes	?	No		No		No			
Pool with separate children's area	Yes			?	?	?	?		?		?			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	?			?	?	?	?		?		?			

Other pool	?
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Aqua park in the hotel				No
PLEASE SELECT:		?	Price adults per day	
			Price kids per day	
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard				?
Relax area with sunbeds				?
Comments				

Aqua park close to the hotel				?
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?				?
If included: HOW OFTEN may hotel guests visit?				
Against charge				?
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			No
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	?
Sand-gravel mix	?

Pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Deposit for pool/beach towels			Yes
Amount of deposit	6,00 €		

Change of pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	

Mattresses for sunbeds at beach			Yes
PLEASE SELECT:	Against charge	Price per day	

Parasols at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	

Total length of beach section/coast (beach walks)	24 KM.
Length of hotel beach	

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel			Yes
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Waterfront promenade			?
Distance from hotel			
Length of promenade			

**Awards & Certificates (will not be mentioned in the catalogue)**

HOLIDAYCHECK 2020	Info	
SICTED 2020	Info	
BEST PERFORMER SUSTAINABILITY 2018	Info	

# Additional Services

## General

German speaking concierge/guest relation  Yes

## Included Service(s) on Arrival

Welcome drink at reception	No
Luggage service	No
Bottle of water at the room for	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

## Internet in Public Areas

Internet corner				Yes
PLEASE SELECT:	Against charge	Price per hour	7,00 €	
Number of computers	1			

Laptop rental				No
PLEASE SELECT:	?	Price per hour		
Number of laptops				

W-Lan Internet Access				Yes
PLEASE SELECT:	Inclusive	Price per hour	FREE	
Available in these areas	in all the hotel			

LAN Internet Access				Yes
PLEASE SELECT:	?	Price per hour		
Number of laptops				

## Child-Friendliness

Size in sqm of kidsclub	70 M2
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**KIDSClub provides:**

Children toilets	Yes	Large relaxation area with mattresses	?
Children sinks	Yes	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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**CHILDREN'S PLAYGROUND provides:**

Plenty of shady elements	No
Wooden playground equipment	Yes

Baby cots	Yes		
PLEASE SELECT:	Inclusive	Price per hour	

**RESTAURANT**

Baby corner in the restaurant	No	Hot chocolate	Yes
Microwave	Yes	Water boiler	Yes
Milk	Yes	Sugar	Yes
Bottle warmer	?		

High chairs in the restaurant	Yes		
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available	Yes		
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	all season

Baby monitor (babyphone) rental	No		
PLEASE SELECT:	?	Price per day	

Babysitter service	No		
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables	?		
Buffet for kids	?		
PLEASE SELECT:	?	Price per day	

Early dinner	?		
PLEASE SELECT:	?	Price	

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Barrier-free access to pool	?
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Barrier-free access to beach	?
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Barrier-free access to restaurant	?
Elevator door width > 85 cm	No	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Barrier-free access to public toilets	?		
Wheelchair accessible terraces	Yes			Disabled toilet in public areas	?		
Wheelchair accessible balconies	Yes			Passage bet.room and balcony/terrace accessible	?		
Other							

Which room-type needs to be booked for handicapped people?	Superior rooms for handicapped
Number of rooms (how many?) for handicapped people	4 rooms
Size in sqm of rooms for handicapped people	60 gross area
Room numbers of rooms for handicapped people	5001+5006 6001+6006

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
CONFERENCE ROOM	90 M2	28 PAX	No	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	Yes	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	Yes	Flipcharts	?	Overhead projection	Yes	Microphone (normal)	?
Divisible wall	No	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment	OVER HEAD - BOARD . PROJOTOR						

Conference costs	75,00€ PER DAY	Conference packages	
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## Wedding & Honeymoon

<b>Room upgrade</b>	?
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

<b>Sparkling wine</b>	?
PLEASE SELECT:	?
Price	

<b>Room decoration</b>	?
PLEASE SELECT:	?
Price	

<b>Wine</b>	?
PLEASE SELECT:	?
Price	

<b>Spa treatment</b>	?
PLEASE SELECT:	?
Price	

<b>Flowers</b>	?
PLEASE SELECT:	?
Price	

<b>Massage</b>	?
PLEASE SELECT:	?
Price	

<b>Fruit basket</b>	?
PLEASE SELECT:	?
Price	

<b>Dinner at à-la-carte restaurant</b>	?
PLEASE SELECT:	?
Price	

<b>Pastries</b>	?
PLEASE SELECT:	?
Price	

<b>Champagne</b>	?
PLEASE SELECT:	?
Price	

<b>Cake</b>	?
PLEASE SELECT:	?
Price	

<b>Other</b>	
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<b>Honeymoon packages (list services)</b>		<b>Price</b>	
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<b>Wedding possible</b>	?	
<b>Required documents for wedding</b>		
<b>Wedding packages (list services)</b>		
	<b>Price</b>	

## Rooms

<b>Total number of rooms</b>	235
<b>Non-smoking rooms</b>	Yes
<b>Smoking rooms</b>	Yes
<b>Number of non-smoking rooms</b>	100
<b>Number of smoking rooms</b>	135

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
	DOUBLE STANDARD	FAMILY ROOM	BEST PRICE	DSU				
Number	224	11						
Size in sqm	39	57	39	39				
Room type located in bungalow?	No	No	No	No	?	?	?	?
...or located in main building?	Yes	Yes	Yes	Yes	?	?	?	?
...or located in adjoining building(s)?	Yes	No	Yes	Yes	?	?	?	?
...or other								
Sea view	No	No	No	No	?	?	?	?
Side sea view	No	No	No	No	?	?	?	?
Garden view	Yes	Yes	Yes	Yes	?	?	?	?
Pool view	Yes	Yes	Yes	Yes	?	?	?	?
Land view	Yes	Yes	Yes	Yes	?	?	?	?
Balcony	Yes	Yes	Yes	Yes	?	?	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Terrace	Yes	Yes	Yes	Yes	?	?	?	?
Terrace is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Balcony or terrace	Yes	Yes	Yes	Yes	?	?	?	?
Bathub/WC	No	No	No	No	?	?	?	?
Shower/WC	Yes	Yes	Yes	Yes	?	?	?	?
Bathub or shower/WC	No	No	No	No	?	?	?	?
Bath + shower/WC	Yes	Yes	Yes	Yes	?	?	?	?
Separate WC	Yes	Yes	Yes	Yes	?	?	?	?
No. of bathrooms (how many?)	1	2						
Hair dryer	Yes	Yes	Yes	Yes	?	?	?	?
Telephone	Yes	Yes	Yes	Yes	?	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	?	?	?	?
Radio	Yes	Yes	Yes	Yes	?	?	?	?
Internet Access (via LAN)	Yes	Yes	Yes	Yes	?	?	?	?
Internet Access (via W-LAN)	Yes	Yes	Yes	Yes	?	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	?	?	?	?
Ventilator	No	No	No	No	?	?	?	?
Heating	No	No	No	No	?	?	?	?
Refrigerator	No	No	No	No	?	?	?	?
Minibar	No	No	No	No	?	?	?	?
Safe	Yes	Yes	Yes	Yes	?	?	?	?
No. of rooms with connecting door								
Carpet	No	No	No	No	?	?	?	?
Tiled floor	Yes	Yes	Yes	Yes	?	?	?	?
Wooden floor	No	No	No	No	?	?	?	?
Laminate	No	No	No	No	?	?	?	?
2 single beds	Yes	Yes	Yes	Yes	?	?	?	?
Queen size bed	No	?	?	?	?	?	?	?
King size bed	?	Yes	Yes	Yes	?	?	?	?

Double bed	Yes	Yes	Yes	Yes	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	Yes	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	Yes	Yes	Yes	Yes	?	?	?	?
Combined living-/bedroom	No	No	No	No	?	?	?	?
Kitchen/kitchenette	No	No	No	No	?	?	?	?
Kitchen utensils	No	No	No	No	?	?	?	?
Kettle/tea/coffee	No	No	No	No	?	?	?	?
Shampoo	Yes	Yes	Yes	Yes	?	?	?	?
Lotion	No	No	No	No	?	?	?	?
Soap	Yes	Yes	Yes	Yes	?	?	?	?
Other								
Room name according to DTH-contract	DZ	FZ	DZP	DA				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DOUBLE STANDARD	FAMILY ROOM	BEST PRICE	DSU				
Number	224	11						
Size in sqm	39	57	39	39				
1	No	No	No	Yes	?	?	?	?
1+1	No	No	No	Yes	?	?	?	?
2	Yes	Yes	Yes	No	?	?	?	?
2+1	Yes	Yes	Yes	No	?	?	?	?
2+2	Yes	Yes	Yes	No	?	?	?	?
2+3	No	No	No	No	?	?	?	?
3	Yes	Yes	Yes	No	?	?	?	?
3+1	No	Yes	No	No	?	?	?	?
3+2	No	No	No	No	?	?	?	?
4	No	Yes	No	No	?	?	?	?
4+1	No	No	No	No	?	?	?	?
4+2	No	No	No	No	?	?	?	?
5	No	No	No	No	?	?	?	?
5+1	No	No	No	No	?	?	?	?
Room name according to DTH-contract	DZ	FZ	DZP	DA				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	No	Tuesday	Yes	
Wednesday	No	Thursday	No	
Friday	Yes	Saturday	No	
Sunday	No			

W-LAN				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Internet access				Yes
PLEASE SELECT:	Inclusive	Price per hour		

SAT TV has these German channels ZDF - ARD - EURO SPORT - RTL - PRO 7 - SAT 1 - (Also: Polish - French - English - Spanish and Italian channels)

Air conditioning				Yes
Controlled by hotel	No			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	Yes	Amount of deposit		

Heating				No
Controlled by hotel	?			
Individually controllable	?	If yes: remote control required?	?	
Deposit for remote control	?	Amount of deposit		

MONTHS OF OPERATION			
January	Yes	February	Yes
March	Yes	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	Yes	December	Yes

MONTHS OF OPERATION			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

Refrigerator				Yes
PLEASE SELECT:	Inclusive	Price per day		

Safe				Yes
PLEASE SELECT:	Against charge	Price per day	2,50€ DAY	

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	?	Price		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	?	Price		

# F&B

## Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	Yes
		Times all inclusive (from - till)	10:00 TO 23:00 HOURS
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
							Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Restaurante Drago	buffet	08:00-10:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
			18:30 - 21:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Pool Restaurant	Buffet	11:00 15:00	Yes	Yes	No	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	NO			?	?	?	?	?	?	?	?	?	
PLEASE SELECT:	?												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	08:00 - 10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast	11:00 - 12:30	Yes	?	Included in AI offer	Yes
Lunch	13:00 - 15:00	Yes	?	Included in AI offer	Yes
Coffee and cake	15:30 - 16:30	Yes	?	Included in AI offer	Yes
Dinner	18:30 - 21:00	Yes	?	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	Yes
Icecream	Lunch & Dinner	Yes	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	Yes

Included in other forms of board  ? Which?

Meals are operated in different shifts	Yes	PLEASE SELECT:	Always
Timings of shifts			

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	No			PLEASE SELECT:	?
Outdoor bar	No			PLEASE SELECT:	?
Pool bar	Yes	POOL BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	No			PLEASE SELECT:	?
Disco bar	Yes	MARYLIN	20:00 - 24:00	PLEASE SELECT:	Included in AI offer
Lobby bar	Yes	SALON BAR	16:00 - 24:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	?			PLEASE SELECT:	?
American/international Bar	Yes			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

## F&B Specials

Christmas	Yes	Buffet	Yes	Menu	?
New Year's Eve	Yes	Buffet	Yes	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?	DAILY		
Motto/theme buffet	Yes	Which themes?	CANARY - SPANISH - ITALIAN & PRIMA-WORLD		
Food for allergic persons	No	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis court close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of provider		RECEPTION
Website		

#### TYPE OF FLOOR

Grass	No
Clay	No
Hard court	Yes
Synthetic turf	No
Sand	No
Other	

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		No
PLEASE SELECT:	?	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Flood light		?
PLEASE SELECT:	?	Price per hour

## Water Sports (please enclose information material if possible)

Water sports center in hotel				No
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of contact person				
Email of contact person				

Surfing				Yes
PLEASE SELECT:	Against charge	Price per hour		
Courses offered				
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses		YES		
German speaking surfing teacher				

Catamaran				No
PLEASE SELECT:	?	Price per hour		
Courses offered				
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking catamaran teacher				

Other				
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Water ski				No
PLEASE SELECT:	?	Price		

Paragliding				No
PLEASE SELECT:	?	Price		

Paddle boat				No
PLEASE SELECT:	?	Price per hour		

Other				
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Water sports center close to hotel				Yes
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price		
Name of water sports center		RENE EGLI		
Website				
Email of contact person		ANIKA		
Distance to hotel		3 KM. SHUTTLE BUS		

Kitesurfing				Yes
PLEASE SELECT:	?	Price per hour		
Courses offered				
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				Yes
PLEASE SELECT:	Against charge	Price		

Kayak				Yes
PLEASE SELECT:	Against charge	Price per hour		

Banana boat				Yes
PLEASE SELECT:	Against charge	Price per ride		

## Diving

Diving school in the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till) 10:00 - 16:00		
Name of contact person		
Email of contact person		

Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

Certification/license of courses	YES
----------------------------------	-----

German speaking diving teacher	?
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Price for open water diver	
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Rental of snorkeling	?
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Hotel's private reef	No
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PLEASE SELECT:	?	Price per hour
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Special diving packages	Yes
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Shuttle	?
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PLEASE SELECT:	?	Price
----------------	---	-------

## Horseback Riding

Provider in the hotel		No
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		No
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

Bicycle rental in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room ?

**WHAT BIKES ARE AVAILABLE?**

Racing bikes ?

Brand

Mountain bikes ?

Brand

Other bicycle storage ?

What kind?

Bikes for kids ?

Brand

Support wheels available ?

**Golf**

Golf course at the hotel No

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Golf course close to hotel Yes

Run by hotel No Run by local provider Yes

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Hole

Par

Hole

Par

Greenfee ?

Amount

Greenfee ?

Amount

Driving range ?

PLEASE SELECT: ? Price

Driving range ?

PLEASE SELECT: ? Price

Handicap - Ladies

Handicap - Men

Handicap - Ladies

Handicap - Men

Golf course close to hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Golf course close to hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	? Price
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	? Price
Other special offers	

## Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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# Wellness

## General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		?
-----------------------------	--	---

Spa has a separate reception		?
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Water dispenser at all spa areas		?
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Offer of drinks (fitness drinks)		?
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Offer of food (fruit/fitnessfood)		?
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Spa is air-conditioned		?
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Changing cabins with lockers		?
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Size of treatment rooms		
-------------------------	--	--

Information about services by German speaking personnel		?
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Spa treatment by German speaking personnel		?
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## Sauna & Swimming Area

<b>Relaxing area with sunbeds</b>	Yes
PLEASE SELECT:	Inclusive    Price
<b>Separate sauna for women</b>	No
PLEASE SELECT:	?    Price
<b>Jacuzzi</b>	No
PLEASE SELECT:	?    Price
<b>Outdoor pool in spa area</b>	No
PLEASE SELECT:	?    Price
<b>Other</b>	

<b>Sauna unisex</b>	No
PLEASE SELECT:	?    Price
<b>Amount of saunas (how many?)</b>	
<b>Indoor pool (water temperature at least 28°C)</b>	No
PLEASE SELECT:	?    Price
<b>Massage shower</b>	No
PLEASE SELECT:	?    Price

## Spa Treatments *(please enclose further information such as price lists etc.)*

<b>Classical massage</b>	No
PLEASE SELECT:	?    Price
<b>Hot stone massage</b>	No
PLEASE SELECT:	?    Price
<b>Hamman</b>	No
PLEASE SELECT:	?    Price
<b>Thalasso therapy</b>	No
PLEASE SELECT:	?    Price
<b>Ayurveda therapy</b>	No
PLEASE SELECT:	?    Price
<b>Manicure</b>	No
PLEASE SELECT:	?    Price
<b>Hair dresser</b>	No
PLEASE SELECT:	?    Price

<b>Thai massage</b>	No
PLEASE SELECT:	?    Price
<b>Aroma therapy massage</b>	No
PLEASE SELECT:	?    Price
<b>Steam bath</b>	No
PLEASE SELECT:	?    Price
<b>Balneo therapy</b>	No
PLEASE SELECT:	?    Price
<b>Diverse facials</b>	No
PLEASE SELECT:	?    Price
<b>Pedicure</b>	No
PLEASE SELECT:	?    Price
<b>Other</b>	
PLEASE SELECT:	?    Price

## Fitness

<b>Fitness center at the hotel</b> <span style="float: right;">Yes</span>				<b>Fitness center close to hotel</b> <span style="float: right;">?</span>			
PLEASE SELECT:		Inclusive	Price per day	PLEASE SELECT:		?	Price per day
Name		DRAGO		Name			
Website		<a href="http://www.dragopark.com">www.dragopark.com</a>		Website			
Email of contact person		<a href="mailto:reservas@dragopark.com">reservas@dragopark.com</a>		Email of contact person			
Distance to hotel				Distance to hotel			
<b>EQUIPMENT</b>							
Treadmill		Yes		Crosstrainer		?	
Bicycle		Yes		Rower machine		?	
Weight bench		Yes					
Other equipment							
<b>Fitness instructor</b> <span style="float: right;">No</span>				<b>Fitness courses</b> <span style="float: right;">?</span>			
PLEASE SELECT:		?	Price per hour	PLEASE SELECT:		?	Price per course
Course offer							
<b>Cooperation(s) with fitness center(s)</b> <span style="float: right;">No</span>							
Kind of cooperation(s)							

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground	hard		
Other							

# Local System Requirements

## Operating System & Version / Software & Version

**Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document?** (Examples: Windows or MacOS or Linux, ...)

Windows

**Which VERSION of operating system?** (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Windows 10

**Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document?** (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

microsoft excel 2016