

Hotel Data Sheet

Hotel

Name of hotel	CLUB CALIMERA SERRA PALACE
Official category	5 STAR
Official post address	Ada mevkii,Kızılot Turizm Merkezi.07600 Manavgat/Antalya
Phone	00902427483300
Fax	00902427483313
Email	info@serrapalace.com.tr
Country	Türkiye/Turkey
Area	Antalya

Year of construction	2004
Year of last big renovation	2014
What was renovated?	Aqua play,One big pool,semi olympic pool,new garden,foc
Number of buildings in total	6

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	5
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	march-november
Spoken languages reception	English,German,Russian,Turkish
Spoken languages animation	English,German,Russian,Turkish
Spoken languages restaurant	English,German,Russian,Turkish
Spoken languages concierge	English,German,Russian,Turkish
Currency/currencies	Euro,Dollars,Turkish Lira
Time zone (difference to GMT)	(+) 2 hours

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	No
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	Euro,Dollar		

Voltage	220		
Adapter for German style plug necessary	No		
Adapter for German style plug available in hotel	No	Amount (how many?)	
Inclusive	No		
Against charge	No	Price per day	
Inclusive, against commission	No	Amount of commission	

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)			
Opening times of money exchange (from - till)			
Money exchange close to hotel	?	Distance to hotel	
Cash machine in the hotel	?		
Cash machine close to the hotel	?	Distance to hotel	

Travel Connections

Airport	ANTALYA AIRPORT(AYT)
Distance to airport	80 KM
Taxi costs to airport	75 EURO

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Next town	Manavgat
Distance to next town	14 km
Taxi costs to next town	20 euro

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Hotelbus/-shuttle		Yes	
PLEASE SELECT:	Against charge	Price	5 euro per person
Hotelbus/-shuttle (frequency per day)	4 times a week to side and Manavgat.		

Facilities & General Information

Distance to next supermarket	2 km
Distance to next hospital	14 km
Distance to next pharmacy	1 km
Distance to shopping area/center	2 km
Distance to the beach	0
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Laundrette/washing room with self service		No	
PLEASE SELECT:	?	Price per wash	

Laundry service*		Yes	
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!			
		Price per shirt	

Maximum number of floors	5
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	4
Further comments	

Fax service		Yes	
PLEASE SELECT:	Against charge	Price per fax	2 euro

Room service		No	
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Kiosk/mini-market in hotel		Yes	
Is a basic baby assortment available?		Yes	
Napkins	Yes	Baby food	No
Baby wipes	Yes	Creme	Yes
Baby bottle	Yes	Baby dummy	No
Other			
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	2 km

Medical care in the hotel		Yes	
WHAT KIND?			
Nurse	Yes	Doctor	Yes
German speaking	Yes	Infirmary/sickroom	Yes
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Parking space		Yes	
PLEASE SELECT:	Inclusive	Price per day/week	
Pre-reservation available?	No		

Nightclub/disco in hotel		No	
Opening hours (from - till)			
Opening days			

Games room				Yes
Gaming machines in games room		Billard,air hockey,let's go jungle,out racing,baskeball,supe		
Indoor theatre	No	Capacity		
Outdoor theatre	Yes	Capacity	1000	

Car rental at hotel				Yes
Price per day, cheapest car category		from 40 euro		
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?				

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel		?		
Exclusive usage for hotel guests only		?		

Bicycle rental at hotel				Yes
PLEASE SELECT:		Against charge	Price per day	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:		?	Price	
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	5000 m2
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	2	140 cm	No	Yes	No	Yes	5	No		No		0-12:00 14:00 1	
Relax pool (outdoor)	Yes	1	140 cm	No	Yes	No	No		?		?		09:00-19:00	
Children's pool	Yes	1	35 cm	No	Yes	No	Yes	3	Yes		?		09:00 -19:00	
Pool with separate children's area	Yes	1	35 cm	No	Yes	No	?		?		?		09:00 - 19:00	
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	Yes	1	140 cm	No	Yes	No	?		?		?		09:00 -19:00	
Indoor pool	Yes	1	140 cm	Yes	Yes	No	No		?		?		09:00 -19:00	

Other pool	No	
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Aqua park in the hotel				Yes
PLEASE SELECT:		Inclusive	Price adults per day	
			Price kids per day	
Opening times per day (from - till)		10:00 -12:00 14:00 -17:00		
Size of aqua park		1000 m2		
Amount of water slides		7		
Aqua park supervised by lifeguard		Yes		
Relax area with sunbeds		Yes		
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?		?		
If included: HOW OFTEN may hotel guests visit?				
Against charge		?		
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				Yes
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Public beach with separate section for the hotel				Yes
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				Yes

Total length of beach section/coast (beach walks)	minimum 5 km
Length of hotel beach	300 m

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	Yes

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun terrace in the hotel				No
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Deposit for pool/beach towels				No
Amount of deposit				

Waterfront promenade				No
Distance from hotel				
Length of promenade				

Change of pool/beach towels				Yes
PLEASE SELECT:	Against charge	Price per day	1 euro	

Awards & Certificates (will not be mentioned in the catalogue)

HOLIDAY CHECK QUALITY SELECTION 2012,2013 ,2015,2016,2017	Info	
ZOOVER RECOMMENDED 2011,2012,2013,2014	Info	
TRIP ADVISOR 2012,2013,2016,2017	Info	

Additional Services

General

German speaking concierge/guest relation Yes

Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room for	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan Internet Access	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	In public Areas,outdoor facilities,mostly rooms		

LAN Internet Access	?		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

Child-Friendliness

Size in sqm of kidsclub 1000

KIDSClub provides:

Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	Yes
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:

Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots	Yes		
PLEASE SELECT:	Inclusive	Price per hour	

RESTAURANT

Baby corner in the restaurant	Yes		
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	Yes
Bottle warmer	Yes	Sugar	No

High chairs in the restaurant	?		
PLEASE SELECT:	?	Price	

Icecream for kids available	Yes		
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	all season

Baby monitor (babyphone) rental	No		
PLEASE SELECT:	?	Price per day	

Babysitter service	No		
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables	Yes		
Buffet for kids	Yes		
PLEASE SELECT:	Inclusive	Price per day	

Early dinner	No		
PLEASE SELECT:	?	Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Barrier-free access to pool	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Barrier-free access to beach	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Barrier-free access to restaurant	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Barrier-free access to public toilets	Yes		
Wheelchair accessible terraces	Yes			Disabled toilet in public areas	Yes		
Wheelchair accessible balconies	Yes			Passage bet.room and balcony/terrace accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	STANDART
Number of rooms (how many?) for handicapped people	3 ROOMS
Size in sqm of rooms for handicapped people	28 M2
Room numbers of rooms for handicapped people	ROOM NO: 1512,1514,1516

Conferences & Meetings

Number of conference and meeting rooms (how many?)

Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs Conference packages

Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Inclusive
Price	
Upgrade to which room type according DTH-contract?	

Sparkling wine	Yes
PLEASE SELECT:	Against charge
Price	FROM 25 EU

Room decoration	Yes
PLEASE SELECT:	Against charge
Price	

Wine	Yes
PLEASE SELECT:	Inclusive
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Flowers	Yes
PLEASE SELECT:	Against charge
Price	

Massage	Yes
PLEASE SELECT:	Against charge
Price	FROM 40 EURO

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Against charge
Price	

Pastries	Yes
PLEASE SELECT:	Inclusive
Price	

Champagne	Yes
PLEASE SELECT:	Against charge
Price	FROM 25 EURO

Cake	Yes
PLEASE SELECT:	Inclusive
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No	
Required documents for wedding		
Wedding packages (list services)		
	Price	

Rooms

Total number of rooms	386				
Non-smoking rooms	No	Number of non-smoking rooms			
Smoking rooms	Yes	Number of smoking rooms	386		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number	STD ROOM	STD-SEA	FD STD		FZ STD	BUNGALOW		
Size in sqm	28	28	50		32	28		
Room type located in bungalow?	Yes	Yes	Yes	?	Yes	?	?	?
...or located in main building?	Yes	Yes	Yes	?	Yes	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	Yes	Yes	No	?	No	?	?	?
Side sea view	Yes	Yes	No	?	No	?	?	?
Garden view	Yes	Yes	Yes	?	Yes	?	?	?
Pool view	Yes	Yes	No	?	No	?	?	?
Land view	Yes	No	Yes	?	Yes	?	?	?
Balcony	Yes	Yes	Yes	?	Yes	?	?	?
Balcony is furnished	Yes	Yes	Yes	?	Yes	?	?	?
Terrace	No	No	Yes	?	Yes	?	?	?
Terrace is furnished	No	No	Yes	?	No	?	?	?
Balcony or terrace	Yes	Yes	Yes	?	Yes	?	?	?
Bathub/WC	No	No	No	?	No	No	?	?
Shower/WC	Yes	Yes	Yes	?	Yes	Yes	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	Yes	?	Yes	Yes	?	?
Telephone	Yes	Yes	Yes	?	Yes	Yes	?	?
SAT-TV	Yes	Yes	Yes	?	Yes	Yes	?	?
Radio	No	No	No	?	No	No	?	?
Internet Access (via LAN)	No	No	No	?	No	No	?	?
Internet Access (via W-LAN)	No	No	No	?	No	No	?	?
Air conditioning	Yes	Yes	Yes	?	Yes	Yes	?	?
Ventilator	No	No	No	?	No	No	?	?
Heating	No	No	No	?	No	No	?	?
Refrigerator	No	No	No	?	No	No	?	?
Minibar	Yes	Yes	Yes	?	Yes	Yes	?	?
Safe	Yes	Yes	Yes	?	Yes	Yes	?	?
No. of rooms with connecting door			3					
Carpet	No	No	No	?	No	No	?	?
Tiled floor	Yes	Yes	Yes	?	Yes	Yes	?	?
Wooden floor	No	No	No	?	No	No	?	?
Laminate	Yes	Yes	Yes	?	Yes	Yes	?	?
2 single beds	Yes	Yes	Yes	?	Yes	Yes	?	?
Queen size bed	No	No	No	?	No	No	?	?
King size bed	No	No	No	?	No	No	?	?

Double bed	Yes	Yes	Yes	?	Yes	Yes	?	?
Add. bed - original bed	No	No	No	?	Yes	No	?	?
Add. bed - sofa bed	Yes	Yes	Yes	?	Yes	No	?	?
Add. bed - rollaway bed	Yes	Yes	Yes	?	Yes	No	?	?
Add. bed - bunk bed	No	No	No	?	No	No	?	?
Separate bedroom	No	No	Yes	?	No	No	?	?
Combined living-/bedroom	No	No	No	?	No	No	?	?
Kitchen/kitchenette	No	No	No	?	No	No	?	?
Kitchen utensils	No	No	No	?	No	No	?	?
Kettle/tea/coffee	No	No	No	?	No	No	?	?
Shampoo	Yes	Yes	Yes	?	Yes	Yes	?	?
Lotion	No	No	No	?	No	No	?	?
Soap	Yes	Yes	Yes	?	Yes	Yes	?	?
Other								
Room name according to DTH-contract	DZ	DZM	FD		FZ	DZB		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:							
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number	STD ROOM	STD SEA	FD ROOM	FZ ROOM	BUNGALOW			
Size in sqm	28	28	50	32	28			
1	Yes	Yes	No	No	Yes	?	?	?
1+1	Yes	Yes	Yes	Yes	Yes	?	?	?
2	Yes	Yes	Yes	Yes	Yes	?	?	?
2+1	Yes	Yes	Yes	Yes	Yes	?	?	?
2+2	No	No	Yes	Yes	No	?	?	?
2+3	No	No	Yes	No	No	?	?	?
3	Yes	Yes	Yes	Yes	No	?	?	?
3+1	No	No	Yes	Yes	No	?	?	?
3+2	No	No	Yes	No	No	?	?	?
4	No	No	Yes	No	No	?	?	?
4+1	No	No	Yes	No	No	?	?	?
4+2	No	No	No	No	No	?	?	?
5	No	No	No	No	No	?	?	?
5+1	No	No	No	No	No	?	?	?
Room name according to DTH-contract	DZ	DZM	FD	FZ	DZB			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	No	
Wednesday	Yes	Thursday	No	
Friday	Yes	Saturday	No	
Sunday	No			

W-LAN				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Internet access				No
PLEASE SELECT:	?	Price per hour		

SAT TV has these German channels | ARD,RTL,RTL2,VOX,ZDF,SAT1,3SAT,PRO7,KABEL EINS,RTLCH,SAT1GOLD,NICK KOMEDY,SUPER RTL,KIKA HD,ARTE HD,EUROSPORT,EUROSPORT NEU

Air conditioning				Yes
Controlled by hotel	No	If yes: remote control required?		Yes
Individually controllable	Yes	Amount of deposit		
Deposit for remote control	No			

Heating				?
Controlled by hotel	?	If yes: remote control required?		?
Individually controllable	?	Amount of deposit		
Deposit for remote control	?			

MONTHS OF OPERATION			
January	No	February	No
March	Yes	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	Yes	December	No

MONTHS OF OPERATION			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Safe				Yes
PLEASE SELECT:	Against charge	Price per day	1 euro	

Minibar filled up with drinks at arrival				Yes
PLEASE SELECT:	Inclusive	Price		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	Inclusive	Price		

F&B

Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	Yes
		Times all inclusive (from - till)	10:00 00:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	MAIN RESTAURANT		:00 12:30-14:00 19:	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant	KIDS RESTAURANT		18:30 -20:00	No	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	POOL SNACK			Yes	No	No	?	?	?	?	?	Yes	?
	BEACH SNACK			Yes	No	No	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	Yes	?
A-la-carte restaurant	IRKISH/ STEAK HOUSE			No	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:00- 10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast	10:00 -11:00	Yes	?	Included in AI offer	Yes
Lunch	12:30 -14:00	Yes	?	Included in AI offer	Yes
Coffee and cake	16:00 -17:00	Yes	?	Included in AI offer	Yes
Dinner	19:00 -21:00	Yes	?	Included in AI offer	Yes
Late night snack	23:30-00:30	Yes	?	Included in AI offer	Yes
Icecream	5:30-17:00 19:00-21:00	Yes	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Meals are operated in different shifts	<input type="checkbox"/> ?	PLEASE SELECT:	<input type="checkbox"/> ?
Timings of shifts	<input type="text"/>		

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	KIZIK LOBBY BAR	24 HOURS	PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	TERRACE BAR	19:00 - 24:00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	POOL BAR	10:00 - 24:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	BEACH BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Disco bar	No	SERRA DISKO	23:30- 02:00	PLEASE SELECT:	Included in AI offer
Lobby bar	Yes	LOBBY KIZIK BAR	24 HOURS	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	?	PALMIYE BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer

F&B Specials

Christmas	No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
New Year's Eve	No	Buffet	<input type="checkbox"/> ?	Menu	<input type="checkbox"/> ?
Manager's cocktail	Yes	How often?	EVERY TWO WEEKS		
Showcooking	Yes	How often?	EVERY NIGHT		
Motto/theme buffet	Yes	Which themes?	TURKISH LOCAL, MERA VITA, WORLD OF CALIMERA		
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	Yes	Amount per day (how many?)	<input type="text"/>		

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel				Yes
Run by hotel	Yes	Run by local provider		?
PLEASE SELECT:	Inclusive	Price		
Name of contact person				
Email of contact person				
Number of tennis courts	8			

Tennis court close to hotel				?
Run by hotel	?	Run by local provider		?
PLEASE SELECT:	?	Price		
Name of provider				
Website				

TYPE OF FLOOR

Grass	Yes
Clay	No
Hard court	No
Synthetic turf	No
Sand	Yes
Other	

Tennis lessons in the hotel				Yes
PLEASE SELECT:	Against charge	Price per hour		38

Racket/tennis ball rental				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Try-out course				No
PLEASE SELECT:	?	Price		

Flood light				Yes
PLEASE SELECT:	Against charge	Price per hour		10 EURO

Water Sports *(please enclose information material if possible)*

Water sports center in hotel Yes			
Run by hotel ?		Run by local provider ?	
PLEASE SELECT:	?	Price	
Name of contact person			
Email of contact person			

Surfing ?			
PLEASE SELECT:		Price per hour	
Courses offered ?			
PLEASE SELECT:	?	Price for basic course	
Certification/license of courses			
German speaking surfing teacher ?			

Catamaran ?			
PLEASE SELECT:		Price per hour	
Courses offered ?			
PLEASE SELECT:	?	Price for basic course	
Certification/license of courses			
German speaking catamaran teacher ?			

Other	
--------------	--

Water ski Yes			
PLEASE SELECT:	?	Price	

Paragliding Yes			
PLEASE SELECT:	?	Price	

Paddle boat Yes			
PLEASE SELECT:	?	Price per hour	

Other	
--------------	--

Water sports center close to hotel ?			
Run by hotel ?		Run by local provider ?	
PLEASE SELECT:	?	Price	
Name of water sports center			
Website			
Email of contact person			
Distance to hotel			

Kitesurfing ?			
PLEASE SELECT:		Price per hour	
Courses offered ?			
PLEASE SELECT:	?	Price for basic course	
Certification/license of courses			
German speaking kitesurfing teacher ?			

Jetski Yes			
PLEASE SELECT:	?	Price	

Kayak ?			
PLEASE SELECT:	?	Price per hour	

Banana boat Yes			
PLEASE SELECT:	?	Price per ride	

Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

Certification/license of courses	
----------------------------------	--

German speaking diving teacher	?
--------------------------------	---

Price for open water diver	
----------------------------	--

Rental of snorkeling	?
----------------------	---

Hotel's private reef	?
----------------------	---

PLEASE SELECT:	?	Price per hour
----------------	---	----------------

Special diving packages	?
-------------------------	---

Shuttle	?
---------	---

PLEASE SELECT:	?	Price
----------------	---	-------

Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room ?

WHAT BIKES ARE AVAILABLE?

Racing bikes ?

Brand

Mountain bikes ?

Brand

Other bicycle storage ?

What kind?

Bikes for kids ?

Brand

Support wheels available ?

Golf

Golf course at the hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Golf course close to hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Hole

Par

Hole

Par

Greenfee ?

Amount

Greenfee ?

Amount

Driving range ?

PLEASE SELECT: ? Price

Driving range ?

PLEASE SELECT: ? Price

Handicap - Ladies

Handicap - Men

Handicap - Ladies

Handicap - Men

Golf course close to hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Golf course close to hotel ?

Run by hotel ? Run by local provider ?

PLEASE SELECT: ? Price

Name of golf course

Website

Name of provider

Email of contact person

Distance to hotel

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	? Price
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	? Price
Other special offers	

Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

Wellness

General

Spa at hotel		?	Run by local provider	Yes
Run by hotel		?	Run by local provider	Yes
PLEASE SELECT:	Against charge			
Name of spa	IKLIM SPA			
Website				
Email of contact person	MEHMET TAT			

Spa close to the hotel		?	Run by local provider	?
Run by hotel		?	Run by local provider	?
PLEASE SELECT:		?		
Name of spa				
Website				
Email of contact person				
Distance to hotel				

Quiet location within hotel	Yes
-----------------------------	-----

Spa has a separate reception	?
------------------------------	---

Water dispenser at all spa areas	Yes
----------------------------------	-----

Offer of drinks (fitness drinks)	?
----------------------------------	---

Offer of food (fruit/fitnessfood)	No
-----------------------------------	----

Spa is air-conditioned	?
------------------------	---

Changing cabins with lockers	Yes
------------------------------	-----

Size of treatment rooms	
-------------------------	--

Information about services by German speaking personnel	Yes
---	-----

Spa treatment by German speaking personnel	?
--	---

Sauna & Swimming Area

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Relaxing area with sunbeds</td> <td style="text-align: right; font-weight: bold;">Yes</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">Inclusive</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Separate sauna for women</td> <td style="text-align: right; font-weight: bold;">No</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">?</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Jacuzzi</td> <td style="text-align: right; font-weight: bold;">Yes</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">Against charge</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Outdoor pool in spa area</td> <td style="text-align: right; font-weight: bold;">No</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">?</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Other</td> <td></td> </tr> </table>	Relaxing area with sunbeds			Yes	PLEASE SELECT:	Inclusive	Price		Separate sauna for women			No	PLEASE SELECT:	?	Price		Jacuzzi			Yes	PLEASE SELECT:	Against charge	Price		Outdoor pool in spa area			No	PLEASE SELECT:	?	Price		Other				<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Sauna unisex</td> <td style="text-align: right; font-weight: bold;">No</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">?</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Amount of saunas (how many?)</td> <td style="text-align: center;">1</td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Indoor pool (water temperature at least 28°C)</td> <td style="text-align: right; font-weight: bold;">Yes</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">Inclusive</td> <td>Price</td> <td></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3">Massage shower</td> <td style="text-align: right; font-weight: bold;">No</td> </tr> <tr> <td>PLEASE SELECT:</td> <td style="background-color: #e6e6fa;">?</td> <td>Price</td> <td></td> </tr> </table>	Sauna unisex			No	PLEASE SELECT:	?	Price		Amount of saunas (how many?)	1	Indoor pool (water temperature at least 28°C)			Yes	PLEASE SELECT:	Inclusive	Price		Massage shower			No	PLEASE SELECT:	?	Price	
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Spa Treatments *(please enclose further information such as price lists etc.)*

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Other																																																																																																																	
PLEASE SELECT:	?	Price																																																																																																															

Fitness

Fitness center at the hotel Yes				Fitness center close to hotel ?			
PLEASE SELECT:		Inclusive	Price per day	PLEASE SELECT:		?	Price per day
Name		SERRA FITNESS				Name	
Website						Website	
Email of contact person						Email of contact person	
Email of contact person						Distance to hotel	
EQUIPMENT							
Treadmill				Crosstrainer			
Yes				Yes			
Bicycle				Rower machine			
Yes				Yes			
Weight bench				Yes			
Yes							
Other equipment							
Fitness instructor				Fitness courses			
No				No			
PLEASE SELECT:		?	Price per hour	PLEASE SELECT:		?	Price per course
Course offer						Course offer	
Cooperation(s) with fitness center(s)						?	
Kind of cooperation(s)							

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	Yes	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	No	Shuffleboard	No	Boccia/boules	Yes
Soccer	Yes	Water polo	No	Minigolf	Yes	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	No
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)