

Hotel Data Sheet

Hotel

Name of hotel	Lti Djerba Plaza Thalasso & SPA
Official category	4 Stars Superior
Official post address	4116 Midoun
Phone	00216 75 731230
Fax	00216 75 730229
Email	contact@djerbaplaza.com
Country	TUNISIA
Area	DJERBA

Year of construction	1992
Year of last big renovation	winter 2010/2011 & winter 2013/2014
What was renovated?	room/ lobby & restaurant
Number of buildings in total	mainbuilding and 3 menzels

TYPE OF CONSTRUCTION

Bungalows	No	Number of bungalows	
Main building	Yes		1
Adjoining building(s)	Yes	Number of adjoining buildings	3
Other			

Opening times	all year
Spoken languages reception	french/english/german
Spoken languages animation	french/english/german
Spoken languages restaurant	french/english/german
Spoken languages concierge	french/english/german
Currency/currencies	tunisian dinar
Time zone (difference to GMT)	1

PAYMENT METHODS

Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	?
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	EURO/DOLLAR/Franc SUISSE		

Voltage	220	
Adapter for German style plug necessary	No	
Adapter for German style plug available in hotel	No	Amount (how many?)
Inclusive	No	
Against charge	?	Price per day
Inclusive, against commission	?	Amount of commission

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	reception		
Opening times of money exchange (from - till)	08h00 till 23h00		
Money exchange close to hotel	Yes	Distance to hotel	5 km
Cash machine in the hotel	Yes		
Cash machine close to the hotel	Yes	Distance to hotel	200 m

Travel Connections

Airport	Djerba-Zarzis
Distance to airport	25 km
Taxi costs to airport	max 15 Euros and 20 Euros nights

Next town	Midoun
Distance to next town	5 km
Taxi costs to next town	max 5 euros

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Facilities & General Information

Distance to next supermarket	500 m
Distance to next hospital	4 km
Distance to next pharmacy	1 km
Distance to shopping area/center	5 km
Distance to the beach	200 m
Hotel is directly located at the beach	?
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	R+2
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	1 serving the three building
Number of buildings WITHOUT lift	1 floor
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				Yes
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	No
Baby bottle	Yes		Baby dummy	No
Other				
Souvenir shop in hotel		Yes		
Souvenir shop close to hotel		Yes	Distance to shop	200 m

Parking space			Yes
PLEASE SELECT:	Inclusive	Price per day/week	
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			?
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	8 dinars/page

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)	06H00 till 23h00		

Medical care in the hotel				?
WHAT KIND?				
Nurse	No	Doctor	No	
German speaking	?	Infirmary/sickroom	No	
If not: WHICH language?				
Medical care close to hotel	Yes	German speaking doctor	?	
If not: WHICH language?	english/french			
German speaking doctor can be called if needed	Yes			

Nightclub/disco in hotel	Yes
Opening hours (from - till)	
Opening days	

Games room				?
Gaming machines in games room				
Indoor theatre	Yes	Capacity	150	
Outdoor theatre	Yes	Capacity	150	

Car rental at hotel				Yes
Price per day, cheapest car category		40 Euros		
Rental of scooter	Yes	Price per day	25 Euros	

Car rental close to the hotel				Yes
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?		sport chic./semi formal		

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel		?		
Exclusive usage for hotel guests only		?		

Bicycle rental at hotel				Yes
PLEASE SELECT:		Against charge	Price per day	10 Euros

Bicycle rental close to the hotel				Yes
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:		?	Price	
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	2000m3
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	?	1		?	Yes	?	?		?		?			
Relax pool (outdoor)	?			?	Yes	?	?		?		?			
Children's pool	?	1	0,6	?	Yes	?	?		?		?			
Pool with separate children's area	Yes	1	0,80-2,50	No	Yes	No	No		No		No			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	Yes	1	0,50-2,20	Yes	Yes	No	No		No		No			

Other pool	Yes	1 indoor and 1 outdoor (in thalasso center with charge) saltwater												
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Aqua park in the hotel				No
PLEASE SELECT:		?	Price adults per day	
			Price kids per day	
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard		?		
Relax area with sunbeds		?		
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?		?		
If included: HOW OFTEN may hotel guests visit?				
Against charge		?		
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				No
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Public beach with separate section for the hotel				No
Public beach				No
Hotel's private beach (access only for hotel guests - no other people allowed)				Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day	against caution	

Deposit for pool/beach towels				Yes
Amount of deposit	30TnD			

Change of pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	?	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	
Length of hotel beach	500m

ACCESS TO SEA	
Flatly sloping	?
Steep coast	?
Other	

Sun terrace in the hotel				Yes
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Waterfront promenade				?
Distance from hotel				
Length of promenade				

Awards & Certificates *(will not be mentioned in the catalogue)*

Holidaycheck Award	2016	
Holidaycheck Award	2013/2014/2015	
certificat d'excellence (TripAdvisor)	2017	
zoover award		

Additional Services

General

German speaking concierge/guest relation Yes

Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	?
Fruit basket at the room	?

Snacks on early/late arrival available	No
Snacks on early/late departure available	No
Other	

Internet in Public Areas

Internet corner Yes			
PLEASE SELECT:	Against charge	Price per hour	5 dinars
Number of computers	3		

Laptop rental No			
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan Yes			
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	reception-main restaurant and around the pool		

Child-Friendliness

Size in sqm of kidsclub	50m2
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KIDSClub provides:

Children toilets	No	Large relaxation area with mattresses	No
Children sinks	No	Lockable cupboards	No
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:

Plenty of shady elements	No
Wooden playground equipment	?

Baby cots				Yes
PLEASE SELECT:	Inclusive	Price per hour		

RESTAURANT

Baby corner in the restaurant		No	
Microwave	Yes	Hot chocolate	?
Milk	No	Water boiler	Yes
Bottle warmer	Yes	Sugar	?

High chairs in the restaurant			Yes
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available				Yes
PLEASE SELECT:	Against charge		Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	during German school holidays

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	during German school holidays

Kids animation 13-17 years	Yes	
German speaking animateur	Yes	during German school holidays

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			Yes
PLEASE SELECT:	Against charge	Price per hour	10 dinars

Kids restaurant with small chairs and tables			No
Buffet for kids			No
PLEASE SELECT:	?	Price per day	

Early dinner				No
PLEASE SELECT:	?	Price		

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	?	Space between bed and wall at least 1,20 m	?	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	?	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	DOUBLE WITH GARDEN VIEW
Number of rooms (how many?) for handicapped people	2
Size in sqm of rooms for handicapped people	29m2
Room numbers of rooms for handicapped people	4101 AND 4102

Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Plaza	280	400	Yes	Yes	Yes	Yes	Yes	
commission I	91	90	Yes	Yes	Yes	Yes	Yes	
commission II	72	50	Yes	No	Yes	Yes	No	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	?	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	Yes	Wireless microphone	Yes
Other equipment							

Conference costs	on request	Conference packages	on request
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Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Inclusive
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	No
PLEASE SELECT:	?
Price	

Champagne	No
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	Yes		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	No
PLEASE SELECT:	?
Price	

Wine	No
PLEASE SELECT:	?
Price	

Flowers	Yes
PLEASE SELECT:	Inclusive
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Cake	No
PLEASE SELECT:	?
Price	

Rooms

Total number of rooms	299
Non-smoking rooms	Yes
Smoking rooms	No
Number of non-smoking rooms	299
Number of smoking rooms	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	130	42	43	24	21			
Size in sqm	29	29	29	29	33			
Room type located in bungalow?	No	No	No	No	No	?	?	?
...or located in main building?	Yes	Yes	Yes	Yes	Yes	?	?	?
...or located in adjoining building(s)?	Yes	Yes	Yes	Yes	Yes	?	?	?
...or other								
Sea view	No	Yes	No	No	No	?	?	?
Side sea view	No	No	Yes	No	No	?	?	?
Garden view	Yes	No	No	No	Yes	?	?	?
Pool view	No	Yes	Yes	No	No	?	?	?
Land view	No	No	No	Yes	No	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	Yes	Yes	Yes	Yes	Yes	?	?	?
Bathtub/WC	No	No	No	No	No	?	?	?
Shower/WC	Yes	Yes	Yes	Yes	Yes	?	?	?
Bathtub or shower/WC	No	No	No	No	No	?	?	?
Bath + shower/WC	No	No	No	No	No	?	?	?
Separate WC	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	Yes	Yes	Yes	?	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	?	?	?
Radio	No	No	No	No	No	?	?	?
Internet access	No	No	No	No	No	?	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	Yes	Yes	Yes	Yes	Yes	?	?	?
Refrigerator	No	No	No	No	No	?	?	?
Minibar	Yes	Yes	Yes	Yes	Yes	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of rooms with connecting door	26		10					
Carpet	No	No	No	No	No	?	?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	?	?	?
Wooden floor	No	No	No	No	No	?	?	?
Laminate	No	No	No	No	No	?	?	?
2 single beds	Yes	Yes	Yes	Yes	Yes	?	?	?
Queen size bed	No	No	No	No	No	?	?	?
King size bed	No	No	No	No	No	?	?	?

Double bed	Yes	Yes	Yes	Yes	Yes	?	?	?
Add. bed - original bed	Yes	Yes	Yes	Yes	Yes	?	?	?
Add. bed - sofa bed	No	No	No	No	No	?	?	?
Add. bed - rollaway bed	No	No	No	No	No	?	?	?
Add. bed - bunk bed	No	No	No	No	No	?	?	?
Separate bedroom	No	No	No	No	No	?	?	?
Combined living-/bedroom	No	No	No	No	No	?	?	?
Kitchen/kitchenette	No	No	No	No	No	?	?	?
Kitchen utensils	No	No	No	No	No	?	?	?
Kettle/tea/coffee	No	No	No	No	No	?	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	?	?	?
Lotion	No	No	No	No	No	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	?	?	?
Other								
Room name according to DTH-contract	DZ & DA	DZM & DAM	DZS & DS	DZZ	FZ & DZQ			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Deluxe Double Room	Premier Seaview Rom	Premier Seasideview Romm	Promo Room	Junior Family Suite			
Number	130	42	43	24	21			
Size in sqm	29	29	29	29	33			
1	Yes	Yes	Yes	No	No	?	?	?
1+1	Yes	Yes	Yes	No	No	?	?	?
2	Yes	Yes	Yes	Yes	Yes	?	?	?
2+1	Yes	Yes	Yes	Yes	Yes	?	?	?
2+2	No	No	No	No	Yes	?	?	?
2+3	No	No	No	No	Yes	?	?	?
3	Yes	Yes	Yes	No	Yes	?	?	?
3+1	No	No	No	No	Yes	?	?	?
3+2	No	No	No	No	No	?	?	?
4	No	No	No	No	No	?	?	?
4+1	No	No	No	No	No	?	?	?
4+2	No	No	No	No	No	?	?	?
5	No	No	No	No	No	?	?	?
5+1	No	No	No	No	No	?	?	?
Room name according to DTH-contract	DZ & DA	DZM & DAM	DZS & DS	DZZ	FZ & DZQ			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

Linen change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

W-LAN				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Internet access				Yes
PLEASE SELECT:	?	Price per hour		

SAT TV has these German channels	
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Air conditioning				Yes
Controlled by hotel	Yes			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

Heating				Yes
Controlled by hotel	Yes			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION			
January	No	February	No
March	No	April	No
May	No	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	No	December	No

MONTHS OF OPERATION			
January	Yes	February	Yes
March	Yes	April	No
May	No	June	No
July	No	August	No
September	No	October	No
November	Yes	December	Yes

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Safe				Yes
PLEASE SELECT:	Against charge	Price per day	2 dinars	

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	?	Price		

Minibar filled up regularly during the stay				Yes
PLEASE SELECT:	Against charge	Price		

F&B

Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	All inclusive	Yes
		Times all inclusive (from - till)	08h00 till 00h00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	ETOILES DES MERS	INTERNATIONAL	07H00-10H00	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No
	(non-smoking)		12H30-14H00	?	?	?	?	?	?	?	?	?	?
			18H30-21H00	?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	LA SIRENE		10h00-18h00	Yes	Yes	Yes	No	Yes	No	No	No	Yes	No
	(non-smoking)			?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	LA PERLE	UNISIAN&ITALIA	18H30-22H00	Yes	Yes	Yes							
PLEASE SELECT:	Against charge	Non-Smoking											
IF inclusive: how often per stay/week?	2 for all-incl												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07h00-10h00	Yes	No	Included in AI offer	Yes
Late-riser breakfast	till 12h00	No	Yes	Included in AI offer	Yes
Lunch	12h30-14h00	Yes	No	Included in AI offer	Yes
Coffee and cake		No	Yes	Included in AI offer	Yes
Dinner	18h30-21h00	Yes	No	Included in AI offer	Yes
Late night snack		No	No	Included in AI offer	No
Icecream		No	Yes	Included in AI offer	?
Other		?	?	Included in AI offer	?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Meals are operated in different shifts	<input type="checkbox"/>	PLEASE SELECT:	<input type="checkbox"/>
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	LE CORAIL(non-smoking)	08h00-00h00	PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	LA SIRENE or pool bar(non-smoking)	10h00-18h00	PLEASE SELECT:	Included in AI offer
Pool bar	No			PLEASE SELECT:	?
Beach bar	No			PLEASE SELECT:	?
Disco bar	Yes	L'ECUME(non-smoking)	21h00-01h00	PLEASE SELECT:	Included in AI offer
Lobby bar	Yes	LE CORAIL(non-smoking)	08h00-00h00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	Yes	LA DUKKANA	16h00-23h00	PLEASE SELECT:	Included in AI offer
American/international Bar	?			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	Yes	Buffet	Yes	Menu	No
New Year's Eve	Yes	Buffet	Yes	Menu	No
Manager's cocktail	Yes	How often?			
Showcooking	Yes	How often?		daily	
Motto/theme buffet	Yes	Which themes?		three times per week: italian; tunisian and mediterranean	
Food for allergic persons	?	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	?	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	No						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of contact person		
Email of contact person		
Number of tennis courts	6	

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		Yes
PLEASE SELECT:	Against charge	Price per hour
		2 dinars

Try-out course		No
PLEASE SELECT:	?	Price

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	No
Clay	Yes
Hard court	No
Synthetic turf	No
Sand	No
Other	

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour
		15 dinars

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
-------	--

Water ski				No
PLEASE SELECT:		?	Price	

Paragliding				No
PLEASE SELECT:		?	Price	

Paddle boat				No
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				No
Run by hotel		No	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				No
PLEASE SELECT:		?	Price	

Kayak				No
PLEASE SELECT:		?	Price per hour	

Banana boat				No
PLEASE SELECT:		?	Price per ride	

Diving

Diving school in the hotel				No
Run by hotel		No	Run by local provider	
PLEASE SELECT:	?	Price		
Name of diving center				
Opening times per day (from - till)				
Name of contact person				
Email of contact person				

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	No
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Special diving packages	No
-------------------------	----

Diving school close to hotel				No
Run by hotel		No	Run by local provider	
PLEASE SELECT:	?	Price		
Name of diving center				
Opening times per day (from - till)				
Email of contact person				
Distance to hotel				

German speaking diving teacher	No
--------------------------------	----

Rental of snorkeling	No
----------------------	----

PLEASE SELECT:	?	Price per hour	
----------------	---	----------------	--

Shuttle	No
---------	----

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Horseback Riding

Provider in the hotel				No
PLEASE SELECT:	?	Price per hour		
Name of provider				
Website				
Name of contact person				

Provider close to hotel				Yes
PLEASE SELECT:	Against charge	Price per hour		
Name of provider				
Website				
Email of contact person				
Distance to hotel				

Cycling

Bicycle rental in the hotel				Yes
Run by hotel		?	Run by local provider	
PLEASE SELECT:	?	Price per day	20 dinars	
Name of provider				
Website				
Name of contact person				

Cycling rental close to hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:	?	Price per day		
Name of provider				
Website				
Email of contact person				
Distance to hotel				

Bicycle storage room	No
----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	No
Run by hotel	No
PLEASE SELECT:	?
Name of golf course	
Website	
Name of provider	
Email of contact person	

Hole	
Par	

Greenfee	No
Amount	

Driving range	No
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	Yes
Run by hotel	No
Run by local provider	Yes
PLEASE SELECT:	Against charge
Name of golf course	DJERBA GOLF CLUB
Website	www.djerbagolf.com.tn
Name of provider	SITI DJERBA GOLF CLUB
Email of contact person	resa.djerbagolf@topnet.tn
Distance to hotel	500 m

Golf course close to hotel	?
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of golf course	
Website	
Name of provider	
Email of contact person	
Distance to hotel	

Hole	
Par	

Greenfee	?
Amount	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of golf course	
Website	
Name of provider	
Email of contact person	
Distance to hotel	

Hole	27
Par	108
Greenfee	Yes
Amount	
Driving range	Yes
PLEASE SELECT:	Against charge Price
Handicap - Ladies	54
Handicap - Men	54
Shuttle service to golf course	No
PLEASE SELECT:	? Price
Greenfee package	Yes
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	No
PLEASE SELECT:	? Price
Other special offers	

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	No
Distance to hotel	
Tobogganing area available in skiing area	No
Distance to hotel	
Snow shoe hiking possible in skiing area	No
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	No
Distance to hotel	
Night skiing possible in skiing area	No
Distance to hotel	
Rental of equipment	No
Price	

Ski lift	No
Price per way	
Distance to hotel	

Rental of skiing equipment	No
Price per full equipment per day	
Located in the hotel	No
Distance to hotel	

Ski pass service available in the hotel	No
Reduced fees offered by the hotel	No
Price per day/for two days/for three days	

Other special offers	
----------------------	--

Bus to go to skiing area	No
Price per way	
Distance of bus stop to the hotel	
Skiing areas which are reachable using the bus	

Skiing school	No
Price per course	
Distance to hotel	

Drying room for skiing equipment in the hotel	No
---	----

Wellness

General

Spa at hotel	Yes
Run by hotel	Yes
Run by local provider	No
PLEASE SELECT:	Against charge
Name of spa	
Website	www.djerbaplaza.com
Email of contact person	contact@djerbaplaza.com

Quiet location within hotel	Yes
-----------------------------	-----

Water dispenser at all spa areas	Yes
----------------------------------	-----

Offer of food (fruit/fitnessfood)	No
-----------------------------------	----

Changing cabins with lockers	Yes
------------------------------	-----

Information about services by German speaking personnel	Yes
---	-----

Spa close to the hotel	?
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of spa	
Website	
Email of contact person	
Distance to hotel	

Spa has a separate reception	Yes
------------------------------	-----

Offer of drinks (fitness drinks)	No
----------------------------------	----

Spa is air-conditioned	Yes
------------------------	-----

Size of treatment rooms	
-------------------------	--

Spa treatment by German speaking personnel	Yes
--	-----

Sauna & Swimming Area

Relaxing area with sunbeds Yes
PLEASE SELECT: Against charge Price

Separate sauna for women No
PLEASE SELECT: ? Price

Jacuzzi Yes
PLEASE SELECT: Against charge Price

Outdoor pool in spa area Yes
PLEASE SELECT: Against charge Price

Other

Sauna unisex Yes
PLEASE SELECT: Against charge Price

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) Yes
PLEASE SELECT: Against charge Price

Massage shower Yes
PLEASE SELECT: Against charge Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes
PLEASE SELECT: Against charge Price

Hot stone massage No
PLEASE SELECT: Against charge Price

Hamam Yes
PLEASE SELECT: Against charge Price

Thalasso therapy Yes
PLEASE SELECT: Against charge Price

Ayurveda therapy Yes
PLEASE SELECT: Against charge Price

Manicure Yes
PLEASE SELECT: Against charge Price

Hair dresser Yes
PLEASE SELECT: Against charge Price

Thai massage No
PLEASE SELECT: ? Price

Aroma therapy massage Yes
PLEASE SELECT: Against charge Price

Steam bath Yes
PLEASE SELECT: Against charge Price

Balneo therapy Yes
PLEASE SELECT: ? Price

Diverse facials Yes
PLEASE SELECT: Against charge Price

Pedicure Yes
PLEASE SELECT: Against charge Price

Other
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel				Yes	Fitness center close to hotel				?
PLEASE SELECT:		Against charge	Price per day	10 Dinars per hour		PLEASE SELECT:		?	Price per day
Name					Name				
Website					Website				
Email of contact person					Email of contact person				
Email of contact person					Distance to hotel				
EQUIPMENT									
Treadmill					Yes				
Bicycle					Yes				
Weight bench					Yes				
Other equipment									
Fitness instructor					No				
PLEASE SELECT:		?	Price per hour				Fitness courses		No
PLEASE SELECT:		?	Price per course				PLEASE SELECT:		?
Course offer					Course offer				
Cooperation(s) with fitness center(s)					No				
Kind of cooperation(s)									

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	Yes	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	Yes	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

windows

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

win7

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Microsoft Excel2010